



# Vermont Victim Services Resource Directory

**National Crime Victims' Rights Week**  
**APRIL 7-13 • 2019**

A graphic illustration featuring a bright sun with rays rising between two classical columns. The sun's rays are depicted in a series of overlapping, colorful triangles in shades of yellow, orange, and blue, creating a sense of light and hope. The columns are grey and fluted, framing the central sun motif.

**Honoring  
Our Past.**

**Creating Hope  
for the Future.**

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**\*Revised Edition**



# Vermont Victim Services Resource Directory 2019



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# *Outreach*

**Vermont 2-1-1 is a statewide, confidential information and referral service for streamlined access to community resources.**



2-1-1 is the number to call to receive person-to-person assistance to help you find answers to your questions.

Our call specialists are highly trained to listen and assess a caller's situation. Using the 2-1-1 database, combined with their knowledge of community resources, call specialists will work with you to find help.

Dialing 2-1-1 is a local call from anywhere in Vermont. The service is available 24 hours a day, 7 days a week. You can dial 1-866-652-4636 toll free in Vermont.

This program was launched in 2005 through the joint effort of United Ways of Vermont, the Vermont Agency of Human Services and many other stakeholders from around the state. Vermont is the second New England state to join the national 2-1-1 Program, which reaches the U.S. population across all 50 states.

Cathy Nellis  
Operations Manager and Trainer  
Vermont 2-1-1, a program of United Way  
P.O. Box 111  
Essex Junction, VT 05453  
Office: (802) 861-0146 Ext. 206  
Fax: (802) 861-2544

**LIVE UNITED**





# TOLL-FREE RESOURCES & INFORMATION LINES

TOLL FREE

## ADOPTION & FOSTER CARE

**Organization-** Friends in Adoption  
**Phone Number-** 800-98ADOPT  
(For pregnant women)  
**Website-** [www.friendsinadoption.org](http://www.friendsinadoption.org)

**Organization-** Lund Family Center  
**Address-** 76 Glen Rd. P.O. Box 4009, Burlington, VT 05406  
**Phone Number-** 864-7467; 800-639-1741; 900-253-0191 (TDD/TTY)  
**Website-** [www.lundvt.org](http://www.lundvt.org)

**Organization-** VT Department for Children & Families (DFC)  
**Phone Number-** 800-746-7000

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization-** AIDS/HIV Hotline (Vermont)  
**Hotline-** 800-882-2437; 800-319-3141 (TTY)

**Organization-** AIDS Info  
**Hotline-** 800-HIV-0440  
**Website-** [www.aidsinfo.nih.gov/contact-us](http://www.aidsinfo.nih.gov/contact-us)

**Organization-** Comprehensive Care Clinic  
**Phone Number-** 800-763-2460  
**Services Provided-** Comprehensive care for people living with HIV/AIDS.

**Organization-** National AIDS Hotline (Vermont)  
**Hotline-** 800-882-AIDS

**Organization-** National Sexually Transmitted Disease Hotline  
**Hotline-** 800-227-8922

**Organization-** Planned Parenthood  
**Hotline-** 800-230-PLAN (7526)  
**Website-** [www.plannedparenthood.org](http://www.plannedparenthood.org)

**Organization-** Vermont CARES  
**Phone Number-** 800-649-2437  
**Population Served-** Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington Counties.  
**Website-** [www.vtcares.org](http://www.vtcares.org)

**Organization-** Vermont Center for Crime Victims Services  
**Hotline-** 800-750-1213 (Vermont only)  
**Website-** [www.ccvs.state.vt.us](http://www.ccvs.state.vt.us)

**Organization-** Vermont Department of Health STD Program  
**Hotline-** 800-244-7639  
 (VT hotline; M - F, 8 a.m. - 4:30 p.m.)

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Brattleboro Retreat Adult Alcohol Abuse Program  
**Phone Number-** 800-RETREAT (738-7328)

**Organization-** Champlain Drug and Alcohol Services  
**Phone Number-** 800-420-9064 (24 hr. helpline)  
 Centerpoint - 802-488-7711

**Organization-** Health Care & Rehabilitation Services of Southeastern Vermont  
**Phone Number-** 800-622-4235

**Organization-** Narconon  
**Hotline-** 800-876-6378

**Organization-** Narcotics Anonymous - Champlain Valley Area  
**Hotline-** 802-862-4516 (Burlington, VT) 24 Hour Helpline  
 866-580-8718 (toll free)

**Organization-** National Alcohol & Drug Abuse  
**Hotline-** 800-252-6465

**Organization-** National Clearing House Alcohol & Drug Abuse  
**Hotline-** 844-768-1033  
**Website-** [www.addiction.com](http://www.addiction.com)

**Organization-** Vermont Alcohol & Abuse Programs (ADAP)  
**Phone Number-** 802-651-1550  
**Email-** [AHS.VDHADAO@state.vt.us](mailto:AHS.VDHADAO@state.vt.us)

## BLIND & VISUALLY IMPAIRED

**Organization-** Division for the Blind and Visually Impaired (DBVI)  
**Phone Number-** 888-405-5005 Main Line  
 800-708-7681 (Barre/Montpelier/Washington counties)  
 800-708-7703 (Burlington/Chittenden counties)  
 800-708-7712 (Rutland/Rutland counties)  
 800-356-1526 (Springfield/Windsor counties)  
**Website-** [dbvi.vermont.org](http://dbvi.vermont.org)

**Organization-** Vermont Association for the Blind and Visually Impaired  
**Phone Number-** 800-639-5861

## CHILD ABUSE

**Organization-** Department For Children & Families (DCF)  
**Phone Number-** Family Services Division - Child Abuse Hotline  
 800-649-5285

**Organization-** Child Care Helpline  
**Phone Number-** 800-649-2642

**Organization-** Child Protection and Custody  
**Phone Number-** 800-649-5285

**Organization-** Child Support Helpline  
**Phone Number-** 800-786-3214

**Organization-** Childhelp USA/National Child Abuse Hotline  
**Phone Number-** 800-422-4453

**Organization-** Department for Children and Families:  
**Phone Number-** Child Welfare and Youth Justice (DCF) (formerly SRS)  
 800-649-5285 24 hour emergency helpline

**Organization-** National Clearinghouse for Child Abuse/Neglect  
**Phone Number-** 800-394-3366

**Organization-** National Clearinghouse for Missing and Exploited Children  
**Phone Number-** 800-843-5678

**Organization-** Prevent Child Abuse Vermont  
**Phone Number-** 800-CHILDREN (800-244-5373)  
**Website-** www.pcavt.org

**Organization-** Stop It Now  
**Phone Number-** 800-888-PREVENT  
 (Monday- Friday, 1 p.m.- 5 p.m.)

## CHILD CARE & YOUTH SERVICES

**Organization-** Children Development Clinic  
**Phone Number-** 800-660-4427

**Organization-** Children with Special Health Needs  
**Hotline-** 800-660-4427

**Organization-** Headrest Teenline Hotline  
**Hotline-** 800-639-6095  
**Services Provided-** Crisis hotline for teens and adults.

**Organization-** Head Start (Central Vermont) Community Action  
**Phone Number-** 800-639-1053

**Organization-** National Runaway Switchboard  
**Hot Line-** 800-RUN-AWAY or 800-786-2929 (24-hour)

**Organization-** National Youth Crisis Hotline  
**Hot Line-** 800-448-4663 (24-hour)  
 800-442-HOPE (4673)

**Organization-** Runaway Hotline & Shelter  
**Phone Number-** 800-231-6946  
**Services Provided-** FOR TEENS ONLY

**Organization-** Runaway Program  
**Phone Number-** 800-287-3107 (Youth Services)  
**Services Provided-** Help for Windham County youth and families in tough situations, housing assistance for youths up to 21 years old.

**Organization-** Teen Hotline (Lebanon, NH)  
**Phone Number-** 800-639-6095, 603-448-4400

**Organization-** Vermont Child Care Consumer Concern Line  
**Phone Number-** 800-540-7942

## CHILDREN & FAMILIES

**Organization-** Children with Special Health Needs  
**Phone Number-** 800-660-4427

**Organization-** Circles of Parents Support Group/Stress Line  
**Phone Number-** 800-CHILDREN (244-5373)  
**Services Provided-** Parents support group and stress line.

**Organization-** Community Care Network (Rutland)  
**Phone Number-** 802-775-1000, 802-775-2381

**Organization-** Department for Children & Families - Economic Div.  
 (formerly PATH)  
**Phone Number-** 800-287-0589

**Organization-** Dr. Dynasaur (Green Mountain Care)  
**Phone Number-** 800-250-8427

**Organization-** Lund Family Center  
**Phone Number-** 800-639-1741, 802-864-7467  
 800-253-0191 (TDD/TTY)  
**Services Provided-** Support services for pregnant young women.

**Organization-** Northwestern Counseling & Support Services  
**Phone Number-** 802-542-6554  
**Website-** [www.ncssinc.org](http://www.ncssinc.org)

**Organization-** Rutland Parent Child Center  
**Phone Number-** 800-480-9711, 888-510-BABY (2229)  
**Website-** [www.rcppc.org](http://www.rcppc.org)

**Organization-** Safe Havens for Babies in VT. (Vermont Department of Health)  
**Phone Number-** 800-649-4357, 888-510-BABY (2229)

**Organization-** Vermont Children's Aid Society  
**Phone Number-** 800-479-0015

**Organization-** Vermont Department for Children and Families-  
 Child Welfare and Youth Justice (formerly SRS)  
**Phone Number-** 802-876-7021, 800-639-6071

**Organization-** Vermont Family Network  
**Phone Number-** 800-800-4005  
**Services Provided-** Family with a child with special needs or disabilities.

**Organization-** Vermont Federation for Families  
**Phone Number-** 876-7021  
**Website-** [www.vffcmh.org](http://www.vffcmh.org)

## COMMUNITY SERVICE CENTERS

**Organization-** BROC Community Action  
**Hot Line-** 800-717-2762  
**Website-** [www.broc.org](http://www.broc.org)

**Organization-** Capstone Community Action  
**Phone Number-** Washington County: 800-639-1053  
 Lamoile County: 800-639-8710  
 Orange County East: 802-222-5419  
 Mad River Valley: 802-493-6900  
**Website-** [www.capstonevt.org](http://www.capstonevt.org)

**Organization-** Chittenden Community Action  
**Phone Number-** 800-287-7971

**Organization-** Clara Martin Center  
**Hotline-** 800-639-6360, 802-728-4466  
**Website-** [claramartin.org](http://claramartin.org)

**Organization-** Dartmouth Hitchcock Mental Health Hotline  
**Hotline-** 800-662-HELP (4354) (24-hour)

**Organization-** Disability Rights  
**Phone Number-** 800-834-7890 or 802-229-1355  
**Services Provided-** Advocacy and legal services for people with disabilities.

**Organization-** Hardwick Community Action  
**Phone Number-** 800-300-7392

**Organization-** Healthcare and Rehabilitation Services  
**Phone Number-** 800-622-4235 (emergency)  
**Services Provided-** Assistance to people with developmental disabilities, mental health or substance abuse issues in Bellows Falls area.

**Organization-** National Alliance for the Mentally Ill (NAMI-VT)  
**Hot Line-** 800-639-6480  
**Website-** [namivt.org/contact](http://namivt.org/contact)

**Organization-** Southeastern Vermont Community Action (SEVCA)  
**Phone Number-** 800-464-9951

**Organization-** Suicide Prevention Resource Center  
**Phone Number-** 800-273-TALK (8255)  
**Website-** [www.sprc.org](http://www.sprc.org)

**Organization-** Vermont Parent Child Centers - The Family Place  
**Phone Number-** 800-639-0039  
**Website-** [www.familyplacevt.org](http://www.familyplacevt.org)

## COUNSELING & MENTAL HEALTH

**Organization-** National Mental Health Resources  
**Hotline-** 800-789-2647

**Organization-** National Foundation for Depressive Illnesses  
**Phone Number-** 800-239-1295

**Organization-** Brattleboro Retreat  
**Phone Number-** 800-RETREAT (738-7328), 802-257-7785

**Organization-** Vermont Association for Mental Health  
**Phone Number-** 800-639-4052

**Organization-** Vermont Federation of Families for Children's Mental Health  
**Phone Number-** 800-639-6071

**Organization-** Vermont Psychiatric Survivors  
**Phone Number-** 802-775-6834  
**Services Provided-** Support; case management; conflict resolution; advocacy.

## COURTS

**Organization-** Vermont Family Courts  
**Hotline-** 800-540-9990 (24-hour Emergency Relief from Abuse Orders)

## DEAF & HARD OF HEARING

**Organization-** Deaf Independence Program - VT Relay Services  
**Phone Number-** 800-253-0195 (voice)  
**Services Provided-** Assistance accessing services.

**Organization-** Vermont Interpreter Referral Service (VIRS)  
**Phone Number-** 800-639-1519 (Voice/TTY)  
**Population Served-** Locates sign language interpreters (fee based)

**Organization-** Vermont Relay Service (VTRS)  
**Phone Number-** 860-986-7234 (Voicemail)  
 800-676-3777 (Customer Service: Voice)  
 860-899-1097 (Video Phone)  
**Email-** Michelle Sangster: michelle.sangster@spring.com

**Organization-** Deaf Vermonters Advocacy Services  
**Phone Number-** 800-228-7395 (Domestic Violence) (TTY)  
 800-489-7273 (Sexual Violence) (TTY)  
**Population Served-** For victims and survivors of domestic and sexual abuse

## DISABILITY SERVICES

**Organization-** Center on Disability and Community Inclusion  
**Phone Number-** 888-317-2006  
**Services Provided-** Citizens with disabilities working together for dignity, independence, and civil rights.  
**Email-** vtddc@vermont.gov

**Organization-** Department of Disabilities, Aging and Independent Living (DAIL)

**Address-** HC2 South, 28 State Drive, Waterbury, VT 05671

**Phone Numbers-** 802-241-2401

**Website-** www.dail.vermont.gov

**Services Provided-** Operates offices statewide to assist blind and visually impaired of all ages, regardless of income; offers a wide range of services and vocational rehabilitation to help Vermonters achieve or maintain fullest economic independence, self-reliance and social integration.

**Organization-** Disability Law Project: A Program of Vermont Legal Aid

**Phone Number-** 800-889-2047

**Population Served-** All Counties in Vermont.

**Organization-** Disability Rights Vermont

**Phone Number-** 800-834-7890

**Organization-** Vermont Family Network

**Phone Number-** 1-800-800-4005

**Population Served-** Families with a child with special needs or disabilities

**Organization-** Vermont Legal Aid

**Phone Number-** 800-889-2047 (Northern VT)

802-863-5620 Voice/TTY

**Services Provided-** Helping adults with disabilities get assistance under the Rehabilitation Act. All counties in VT.

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## DOMESTIC & SEXUAL VIOLENCE 24 HOUR STATEWIDE HOTLINES

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**Organization-** Domestic Violence Emergency Hotline - 24 hour

**Phone Number-** 800-228-7395

**Organization-** Sexual Assault Emergency Hotline - 24 hour

**Phone Number-** 800-489-7273

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Circle (Washington County)

**Phone Number-** 877-543-9498

**Organization-** Deaf Victims Advocacy Services

**Phone Number-** 802-661-4091

**Population Served-** For victims and survivors of domestic and sexual abuse

**Organization-** Domestic Violence Hotline (National)

**Phone Number-** 800-799-7233, 800-787-3224 TTY

**Organization-** H.O.P.E. Works

**Hotline-** 863-1236 (Chittenden County) (not toll free); 800-489-7273

**Organization-** Project Against Violent Encounters (PAVE)

**Phone Number-** 802-442-2111

**Organization-** RAINN (National rape, abuse, incest)  
**Phone Number-** 800-656-HOPE (4673)

**Organization-** Resource Center on Domestic Violence,  
 Child Protection Services, Custody  
**Phone Number-** 800-527-3223

**Organization-** Safe at Home  
**Phone Number-** 800-439-8683 (VT only)  
**Website-** [www.sec.state.vt.us/safe-at-home](http://www.sec.state.vt.us/safe-at-home)

**Organization-** Safeline (Orange and parts of Windsor counties)  
**Phone Number-** 800-639-7233, 802-685-7900  
**Website-** [www.safelinevt.org](http://www.safelinevt.org)

**Organization-** Sexual Assault Crisis Team (SACT)  
**Address-** 4 Cottage Street, Barre VT 05641  
**Hotline-** 479-5577  
**Phone Number-** 476-1388  
**Fax Number-** 476-1381

**Organization-** Women's Freedom Center  
**Phone Number-** 802-254-6954 (Windham County)  
 802-885-2050 (Southern Windsor County)

**Organization-** Women Helping Battered Women Hotline  
**Phone Number-** 802-658-1996 (not toll free)

**Organization-** WomenSafe  
**Phone Number-** 800-388-4205 (24-hour; Addison County and Rochester)

**Organization-** Voices Against Violence  
**Hotline-** 524-6575 (not toll free)  
**Phone Number-** 800-228-7395 (Domestic Violence)  
 800-489-7273 (Sexual Violence)  
**Services Provided-** Support for survivors of domestic and sexual violence in Grand Isle and Franklin counties.

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## EATING DISORDERS

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**Organization-** National Association of Anorexia and Associated Disorders  
**Phone Number-** 630-577-1330

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## ELDER SERVICES

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**Organization-** Senior Helpline (Area Agencies on Aging)  
**Phone Number-** 800-642-5119

**Organization-** Vermont Adult Protective Services  
**Address-** HC 2 South, 280 State Drive, Waterbury, VT 05671  
**Phone Number-** 800-564-1612; 802-871-3317  
**Website-** [www.dlp.vermont.gov/aps](http://www.dlp.vermont.gov/aps)  
**Services Provided-** Investigates allegations of domestic, sexual or institutional abuse of people with disabilities over the age of 60 years old.



**Organization-** Vermont Center for Independent Living  
**Phone Number-** 800-639-1522

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## EMPLOYMENT & TRAINING

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**Organization-** Vermont Department of Employment and Training  
**Phone Number-** 800-423-6181  
**Services Provided-** Statewide resource centers for job placement, training and career counseling.

**Organization-** Vermont Works for Women  
**Phone Number-** 802-655-8900, 800-639-1472  
**Services Provided-** Moving women into employment success through training programs and professional development.

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## FOOD ASSISTANCE

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**Organization-** BROC Community Action

**Hot Line-** 800-717-2762

**Website-** [www.broc.org](http://www.broc.org)

**Organization-** Department for Children & Families (DCF)

**Economic Services Division**

**Phone Number-** 800-479-6151

**Organization-** Food & Fuel Hotline

**Phone Number-** 800-642-5119

**Organization-** Meals on Wheels

**Phone Number-** 800-639-1522

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## FUEL ASSISTANCE

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**Organization-** BROC Community Action

**Hot Line-** 800-717-2762 (8:00am - 4:30pm)

**Website-** [www.broc.org](http://www.broc.org)

**Organization-** Food & Fuel Hotline

**Phone Number-** 800-642-5119

**Organization-** Fuel Assistance (Washington County only)

**Phone Number-** 1-800-639-1053

**Organization-** Home Heating Fuel Assistance - Economic Benefits

**Hotline-** 800-479-6151

**Organization-** Northeast Kingdom Community Action

**Phone Number-** 802-334-7316 (8:00am - 4:30pm); 800-479-6151 (after hours)

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## GENDER IDENTITY

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**Organization-** Outright Vermont

**Hotline-** 865-9677

**Website-** [outrightvt.org](http://outrightvt.org)

**Organization-** Pride Center of Vermont

**Phone Number-** 860-7812

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## HATE CRIMES AND CIVIL RIGHTS VIOLATIONS

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**Organization-** Attorney General's Office-Civil Rights Unit

**Phone Number-** 888-745-9195

**Organization-** Human Rights Commission

**Phone Number-** 800-416-2010

**Organization-** Pride Center of Vermont  
**Phone Number-** 802-860-7812

## HEALTH SERVICES

**Organization-** Northern New England Poison Center  
**Phone Number-** 800-222-1222 (24-hour)

**Organization-** Vermont Health Connect  
**Phone Number-** 855-899-9600

## HOUSING

**Organization-** CVOEO Mobile Home Project  
**Phone Number-** 802-660-3455

**Organization-** Vermont State Housing Authority  
**Phone Number-** 800-798-3118 (TDD)

## IDENTITY THEFT

**Organization-** Equifax  
**Phone Number-** 888-766-0008

**Organization-** Experian  
**Phone Number-** 888-397-3742

**Organization-** Transunion  
**Phone Number-** 877-322-8228

## LEGAL ASSISTANCE

**Organization-** Attorney General's Office - Civil Rights Unit  
**Phone Number-** 888-745-9195

**Organization-** Attorney General's Office - Consumer Assistance Program  
**Phone Number-** 800-649-2424 (Toll Free for 802), 802-656-3183

**Organization-** Governor's Action Line  
**Phone Number-** 800-649-6825

**Organization-** Have Justice Will Travel  
**Phone Number-** 877-496-8100  
**Services Provided-** Provides legal assistance to women who are victims of crimes.

**Organization-** Office of Child Support (Agency of Human Services)  
**Phone Number-** 800-786-3214

**Organization-** Vermont Bar Association  
**Phone Number-** 802-223-2020

**Organization-** Vermont Legal Aid  
**Services Provided-** A free, non-profit law firm with offices statewide that assists low income, elderly, and disabled individuals throughout Vermont with legal, non-criminal problems. Vermont Legal Aid also houses the Disability Law Project, which assist those with disabilities whose legal problems arise from this disabilities.  
**Phone Number-** 800-889-2047 (State-wide)

**Organization-** Vermont Legal Law Line  
**Phone Number-** 800-889-2047

**Organization-** Vermont Volunteer Lawyers Project  
**Phone Number-** 800-889-2047, 802-863-7153

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## REFUGEE & MINORITY RESOURCES

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**Organization-** Vermont Legal Aid  
**Phone Number-** 1-800-889-2047  
**Services Provided-** Assistance to non-immigration issues.

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## RESTITUTION PROGRAMS

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**Organization-** State of Vermont Restitution Unit  
**Phone Number-** 800-584-3485 (Vermont only), 802-241-4688

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## SHELTERS

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**Organization-** H.O.P.E. Works  
**Phone Number-** 800-489-7273

**Organization-** Steps to End Domestic Violence  
**Hotline-** 802-658-1996

*Note: Other shelters for domestic violence victims can be found in county listings.*

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## SUICIDE

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**Organization-** The Hope Line  
**Hotline-** 1-800-273-8255

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## TRANSPORTATION

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**Organization-** Safe Haven for Babies  
**Phone Number-** 888-510-BABY (2229)  
**Services Provided-** Help with transportation to pre-natal care and finances; assistance available through a Vermont Public Health Nurse.

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Adult Protective Services  
**Phone Number-** 800-564-1612, 802-241-0345 (Local)  
**Population Served-** Vulnerable adults over age 18 who are victims of abuse.

**Organization-** Disabilities Rights Vermont  
**Hotline-** 800-834-7890  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization- Domestic Violence Hotline**  
**Phone Number- 800-228-7395**

**Organization- National Center for Victims of Crime**  
**Hotline- 202-467-8700, 855-4VICTIM (855-484-2846)**  
**Services Provided- Advocacy and state law information regarding stalking.**

**Organization- Safeline**  
 (Orange County and the five northern tier towns in Windsor County)  
**Phone Number- 800-639-7233 (24-hour)**  
**Services Provided- Advocacy and direct service to victims of family and/or sexual violence.**

**Organization- Vermont Center for Crime Victims Services**  
**Hotline- 800-750-1213 (VT only); 800-845-4874 (TTY- VT only)**  
**Services Provided- Administers Victim Compensation Program, the statewide court-based Victim Assistance Program and coordinates training on victim issues.**

**Organization- Voices Against Violence**  
**Hotline- 802-524-6575**  
**Services Provided- Support for survivors of domestic and sexual violence in Grand Isle and Franklin counties.**

**Organization- Care Net Pregnancy Center of the Upper Valley**  
**Phone Number- 800-395-4357**  
**Population Served- Upper Valley Communities**

**Organization- Circle of Parents Support Group/Prevent Child Abuse Vermont**  
**Phone Number- 800-244-5363**  
**Services Provided- Self-help groups, parents stress phone line; Nurturing Program.**

**Organization- Depression After Delivery**  
**Phone Number- 800-944-4773**

**Organization- Lund Family Center**  
**Phone Number- 800-639-1741**  
 802-864-7467

**Organization- Office of the Health Care Advocates**  
**Hotline- 800-917-7787**  
**Website- [www.vtlawhelp.org/health](http://www.vtlawhelp.org/health)**  
**Services Provided- Healthcare consumer line.**

**Organization- The Office on Women's Health**  
**Phone Number- 800-994-9662**

**Organization- Planned Parenthood**  
**Phone Number- 800-230-PLAN (7526)**  
 Central number to find nearest office

**Organization- Postpartum Support International**  
**Phone Number- 800-944-4773**

**Organization-** **Pregnancy Risk Information Service**  
**Phone Number-** 800-724-2545  
**Services Provided-** Free consultation about any substance that can harm an unborn child.

**Organization-** **Safe Haven for Babies**  
**Phone Number-** 888-510-BABY (2229)  
**Services Provided-** Help with transportation to pre-natal care and finances; assistance available through a Vermont Public Health Nurse.

**Organization-** **Vermont Department of Health**  
**Phone Number-** 800-464-4343

**Organization-** **The Vermont Commission on Women**  
**Address-** 126 State Street, Montpelier, VT 05633  
**Phone Number-** 800-881-1561, 802-828-2851 (Local)

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## WOMEN'S SERVICES

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# Guidance

## *NOTES*

TOLL FREE

# *Outreach*

# ADDISON COUNTY

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Alcoholics Anonymous  
**Address-** Middlebury, VT  
**Phone Number-** 388-9284  
**Services Provided-** Offers support groups and materials to recovering alcoholics.

**Organization-** Vermont Department of Health  
**Division of Alcohol & Drug Abuse Programs - District Office**  
**Contact-** Sarah Roy  
**Address-** 156 South Village Green, Suite 102, Middlebury, VT 05753  
**Phone Number-** 388-4644, 888-253-8804  
**Fax Number-** 388.4610  
**Email-** AHS.VDHOLHMiddlebury@vermont.gov  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## COMMUNITY SERVICES

**Organization-** HOPE (Helping Overcome Poverty's Effects)  
**Address-** P. O. Box 165, 282 Boardman Street, Middlebury VT; 05753  
**Phone Number-** 388-3608  
**Fax Number-** 388-0756  
**Services Provided-** Supports low-income families through Addison County Emergency Food Shelf, emergency rent and fuel assistance, low cost or free household items and clothing; provides tax preparation, emergency medical and dental assistance, Christmas food basket; eligibility dependent upon income; develops affordable housing and currently manages over 150 units; The Marion Munford Memorial Thrift Shop sells clothing and household items.

## COUNSELING & MENTAL HEALTH

**Organization-** Counseling Services of Addison County (CSAC)  
**Address-** 89 Main Street, Middlebury, VT 05753  
**Phone Number-** 388-6751; 388-7641 (24-hour emergency)  
**Services Provided-** Outpatient mental health services; support groups that deal with issues including relationships and self-esteem, substance abuse and mood disorders.

## DISABILITY SERVICES

**Organization-** Disability Rights Vermont  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Numbers-** 229-1355; 800-834-7890 (Toll Free)  
**Fax Number-** 229-1359  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

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## DOMESTIC & SEXUAL VIOLENCE

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<b>Organization-</b>	<b>Sexual Assault Nurse Examiner Program (SANE) Porter Medical Center</b>
<b>Address-</b>	115 Porter Drive, Middlebury, VT 05753
<b>Phone Number-</b>	388-4701
<b>Services Provided-</b>	Provides victims and survivors of sexual assault with comprehensive sexual assault examinations by specially trained, registered nurses; offers information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.
<b>Organization-</b>	<b>WomenSafe</b>
<b>Address-</b>	P.O. Box 67, Middlebury VT 05753
<b>Hotline-</b>	(24-hour) 802-388-4205 or 800-388-4205
<b>Phone Number-</b>	388-9180 (office) <i>Language interpretation services available. Deaf callers please use telephone relay.</i>
<b>Website-</b>	www.womensafe.net
<b>Services Provided-</b>	Offers confidential 24-hour hotline; information & referral; emotional support; legal and court advocacy; housing advocacy; systems advocacy; hospital/medical advocacy; support groups; supervised visitation & monitored exchanged; underserved communities outreach; community education & professional training.
<b>Population Served-</b>	People who experience dating, domestic or sexual violence in Addison County and Rochester.

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## FOOD/FUEL ASSISTANCE

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<b>Organization-</b>	<b>H.O.P.E. (formerly Addison County Emergency food shelf)</b>
<b>Address-</b>	282 Boardman Street, P. O. Box 165, Middlebury, VT 05753
<b>Phone Number-</b>	388-3608

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## HEALTH & DENTAL CARE

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<b>Organization-</b>	<b>Addison County Home Health &amp; Hospice</b>
<b>Address-</b>	Route 7 North, P. O. Box 754, Middlebury VT 05753
<b>Phone Number-</b>	802-388-7259, 800-253-0191 (TTY)
<b>Services Provided-</b>	A non-profit organization dedicated to providing high quality, comprehensive community health care to residents of Addison County.
<b>Organization-</b>	<b>Community Health Services of Addison County Open Door Clinic</b>
<b>Address-</b>	100 Porter Dr., Middlebury, VT 05753
<b>Phone Number-</b>	388-0137
<b>Email-</b>	odc@opendoormidd.org
<b>Website-</b>	opendoormidd.org
<b>Services Provided-</b>	Providing health care for adults who are uninsured or underinsured who meet financial guidelines. Services include: Acute & Chronic Care, Physical Therapy, Women's Health exams, Chiropractic Care, Limited Prescription Assistance, Lab & blood work, X-Rays, Dietary Counseling, Anonymous HIV Testing, Smoking Cessation Counseling. Call to schedule appointments. Clinics are held every Tuesday evening and every other Thursday evening, by appointment only. A free clinic, donations are appreciated.



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## HOUSING

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**Organization-** Addison County Community Trust  
**Address-** 272 Main St. P.O. Box 311, Vergennes, VT 05491  
**Phone Number-** 877-2626  
**Fax Number-** 877-2627  
**Services Provided-** Provides affordable housing to people of low to moderate income; manages seven mobile home parks.

**Organization-** Addison County Community Action Group (ACCAG)  
*See Community Services*

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## LEGAL ASSISTANCE

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*See Vermont Legal Aid Section – Page 171*

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## SHELTERS

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**Organization-** John Graham Shelter  
**Address-** 69 Main Street, Vergennes, VT 05491  
**Phone Number-** 877-2677  
**Email-** elizabeth@johngrahamshelter.org  
**Website-** johngrahamshelter.org  
**Services Provided-** Offers short-term emergency shelter to homeless individuals and families; an ACCAG satellite office serving area low-income residents with food shelf and emergency services.

**Organization-** Turning Point Center of Addison County  
**Address-** 54 A1 Creek Rd, Middlebury, VT 05753  
**Phone Number-** 802-388-4249

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## TRANSPORTATION

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**Organization-** Addison County Transit Resources (ACTR)  
**Address-** 297 Creek Road, Middlebury, VT 05753  
**Phone Number-** 388-2287  
**Email-** info@actr-vt.org  
**Services Provided-** Along with offering transit services for all members of the public, ACTR has many programs that focus on specialized populations including elders, persons with disabilities and low-income families and individuals; ACTR's services for elders and persons with disabilities are free.

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Addison County State's Attorney's Office  
**Contact-** Debra James, Victim Advocate  
Jennifer Ricard (part-time DV-SV)  
**Address-** 7 Mahady Court, Suite 4, 2nd Floor, Middlebury, VT 05753  
**Phone Number-** 388-7931, 388-4652 (Deb Direct)  
388-4600 (Jennifer DV & SV)  
**Fax Number-** 388-4653  
**Email-** deb.james@vermont.gov  
jennifer.ricard@vermont.gov

**Organization-** HopeWorks  
**Phone Number-** 802-864-0555  
**Hotline-** 802-863-1236  
**Services Provided-** Only serves Chittenden county.

**Organization-** Victims Services Program, Dept. of Corrections  
**Contact-** Jessica Dorr  
**Address-** 103 South Main St, Waterbury, VT 05671-1001  
**Phone Number-** Voice: 802-241-0019 / Toll Free: 800-810-1847  
**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.  
**Email -** Jessica.Dorr@vermont.gov

**Organization-** WomenSafe  
**Address-** P.O. Box 67, Middlebury VT 05753  
**Hotline-** (24-hour) 802-388-4205 or 800-388-4205  
*Language interpretation services available.  
 Deaf callers please use telephone relay.*  
**Fax Number-** 388-3438  
**Email-** info@womensafe.net  
**Website-** www.womensafe.net  
**Services Provided-** Confidential 24-hour hotline; information & referral; emotional support; legal and court advocacy; housing advocacy; systems advocacy; hospital/medical advocacy; support groups; supervised visitation & monitored exchanged; underserved communities outreach; community education & professional training.  
**Population Served-** People who experience dating, domestic or sexual violence in Addison County and Rochester.

## VICTIM ASSISTANCE: CHILDREN & YOUTH

**Organization-** Addison Children's Advocacy Center  
**Address-** 35 Court Street, Suite 2, Middlebury, VT 05753  
**Phone Number-** 388-2025  
**Website-** www.acusi.org  
**Services Provided-** ACAC provides support and services to victims during the investigation of child abuse and sexual assault investigations.

**Organization-** The Parent Child Center  
**Address-** P.O. Box 646, 126 Monroe Street, Middlebury, VT 05753  
**Phone Number-** 388-3171  
**Website-** www.addisoncountypcc.org

**Organization-** Addison County Unit for Special Investigations  
**Address-** 35 Court Street, Suite 2, Middlebury, VT 05753  
**Phone Number-** 388-2025, 388-4600 (Jennifer direct)  
**Email** Jennifer.Ricard@vermont.gov  
**Website-** www.acusi.org  
**Services Provided-** Investigation of child abuse and sexual assault cases.

**Organization- DCF Family Services Local District Office**

**Address-** 156 South Village Green, Suite 202, Middlebury, VT 05753

**Phone Number-** 388-4660

**Fax Number-** 388-4665

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization- Kidsafe Collaborative**

**Address-** 45 Kilburn St., Burlington, VT 05401

**Phone Number-** 802-863-9626

**Organization- Parent's Stress Line, Prevent Child Abuse Vermont**

**Phone Number-** 1-800-CHILDREN

# Guidance

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# BENNINGTON COUNTY

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization-** AIDS Project of Southern Vermont  
**Address-** P. O. Box 426, Bennington, VT 05201  
**Phone Number-** 802-447-8007,  
**Hotline-** 800-882-2437  
**Services Provided-** Serves those who lives are affected by AIDS/HIV; provides direct services, including education to promote understanding of AIDS and prevent its spread; programs for women include: Imagine a Woman- a training program for women addressing AIDS prevention, domestic violence, substance abuse, self-esteem and women's health.

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Narcotic Anonymous  
**Phone Number-** 733-5757

**Organization-** Quit Line (Tobacco)  
**Phone Number-** 877-937-7848

**Organization-** Turning Point Club  
**Address-** 465 Main Street, Bennington, VT 05201  
**Phone Number-** 442-9700  
**Website-** [www.tpc.bennington.org](http://www.tpc.bennington.org)

**Organization-** United Counseling Service of Bennington County  
**Address-** 100 Ledge Hill Drive, Bennington, VT 05201  
**Phone Number-** 442-5491  
**Email-** [contactus.ucsvt.otg](mailto:contactus.ucsvt.otg)  
**Website-** [www.ucsvt.org](http://www.ucsvt.org)  
**Services Provided-** Mental health and substance abuse services; substance abuse treatment; outpatient counseling for all ages; sliding fee scale. Offices also located in Manchester, VT.

**Organization-** Vermont Department of Health Division of  
Alcohol and Drug Abuse Programs - District Office  
**Contact-** Cathy Vogel  
**Address-** 324 Main St, Suite 2, Bennington, VT 05201  
**Phone Number-** 442-3531  
**Fax Number-** 800-637-7347  
**Email-** [AHS.VDHOLHBennington@vermont.gov](mailto:AHS.VDHOLHBennington@vermont.gov)  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

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## COMMUNITY SERVICE CENTERS

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**Organization-** **BROC - Community Action**  
**Address-** 332 Orchard Street, Bennington, VT 05201  
**Phone Number-** 800-447-7515  
**Population Served-** Bennington area residents  
**Services Provided-** Community Food Shelf, fuel & utility assistance, housing counseling, coordinated entry for housing, case management, employment assistance, forms assistance, free tax preparation program, referrals.

**Organization-** **Parents Together (PCAV)**  
**Phone Number-** 800-244-5373

**Organization-** **Sandra Birch, LICSW**  
**Address-** Elm Counseling, 12 Baker Farm Rd, Manchester, VT 05255  
**Phone Number-** 729-2801  
**Services Provided-** I specialize in children, adolescents, trauma and families. I will also soon be certified in EMDR.

**Organization-** **Southshire Behavioral Health**  
**Address-** 160 Benmont Avenue, Suite 20, Bennington, VT 05201  
**Phone Number-** 442-3520  
**Services Provided-** Provides individual, couple, family and group therapy. Specialties include anxiety, depressions, addition eating disorders, weight loss, grief, trauma, life change, transition, chronic illness and stress.

**Organization-** **United Counseling Service of Bennington County, Inc.**  
**Address-** P. O. Box 588, Stephen C. Lundy Building,  
5312 Main Street, Manchester, VT 05255  
**Hotlines-** 442-5491 (Bennington)  
362-3950 (Manchester)  
**Population Served-** Those with mental health issues  
**Services Provided-** Provides counseling and mental health services; offers substance abuse support groups for women.

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## COUNSELING & MENTAL HEALTH

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**Organization-** **Bennington County States Attorney**  
**Address-** 200 Veterans Memorial Drive, Suite 10, Bennington, VT 05201  
**Phone Number-** 442-8116  
**Fax Number-** 447-2775  
**Services Provided-** Provides assistance, advocacy and information to crime victims; Victim Advocate guides victims through all aspects of the criminal justice process and acts as liaison with the State's Attorney and other criminal justice agencies; also provides community outreach to educate and increase awareness of crime victims.

*See Victim Assistance Program Advocates section for further services.*

## DOMESTIC & SEXUAL VIOLENCE

**Organization-** Bennington-Rutland Opportunity Council (BROC)  
*See Community Service Centers*

**Organization-** PAVE

**Address-** P.O. Box 227, Bennington, VT 05201

**Hotline-** 442-2111

**Phone Number-** 442-2370

**Fax Number-** 442-6162

**Email-** pave@pavebennington.com

**Website-** www.pavebennington.org

**Services Provided-** Provides discreet services to survivors of domestic and sexual violence including emotional support; 24-hour hotline; family access and visitation; emergency and transitional housing; case management support group; court and social services advocacy; information and referrals; information on obtaining relief from abuse orders and orders against stalking and sexual assault; help with finding housing and financial assistance; school-base violence prevention; community education and outreach; transitional services; youth education.

**Organization-** Sexual Assault Nurse Examiner Program (SANE) -  
Southwestern Vermont Medical Center

**Address-** 100 Hospital Drive East, Bennington, VT 05201

**Phone Number-** 442-6361

**Website-** www.svhealthcare.org

**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

## FOOD ASSISTANCE

**Organization-** Bennington Interfaith

**Address-** 121 Depot St., Bennington, VT 05201

**Phone Number-** 802-379-0149

**Organization-** Bennington Meals on Wheels

**Phone Number-** 442-8012

**Organization-** BROC

**Phone Number-** 447-7515

**Organization-** Green Mountain Christian Center

**Address-** 440 Main Street, Bennington, VT 05201

**Phone Number-** 802-447-7224

**Organization-** Harvest Food Kitchen

**Contact-** Dede Budz

**Address-** 101 River Street, Bennington, VT 05201

**Phone Number-** 447-0869

**Services Provided-** Open 7 days a week.

**Organization-** Kitchen Cupboards  
**Phone Number-** 379-0149

**Organization-** Manchester Food Cupboard  
**Phone Number-** 362-0057

**Organization-** Manchester Interfaith  
**Phone Number-** 362-1555

**Organization-** Sacred Heart St Francis  
**Phone Number-** 442-3141

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## HOUSING

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**Organization-** BROC Community Action  
**Address-** 332 Orchard Rd., Bennington, VT 05201  
**Phone Number-** 802-442-2370

**Organization-** Applegate Housing, Inc.  
**Address-** 87 Applegate Dr, Bennington, VT 05201  
**Phone Number-** 802-447-7515

**Organization-** Bennington Coalition For the Homeless  
**Address-** North Bennington, VT 05257  
**Contact-** Chris Oldham  
**Phone Number-** 442-2424

**Organization-** Bennington Housing Authority  
**Address-** 22 Willow Road, Bennington, VT 05201-1730  
**Phone Number-** 442-8000

**Organization-** PAVE (Project Against Violence Encounter)  
**Address-** 701 Main St., Bennington, VT 05201  
**Phone Number-** 802-442-2370

**Organization-** Shires Housing  
**Address-** P. O. Box 1247, 302 South Street, Bennington, VT 05201  
**Phone Number-** 442-8139  
**Fax Number-** 442-5125  
**Email-** info@benningtonhousing.org  
**Services Provided-** An affordable housing program to make home ownership more widely attainable.

**Organization-** Thatcher House  
**Address-** 212 Pleasant St., Bennington, VT 05201  
**Phone Number-** 802-735-7205

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## LEGAL ASSISTANCE

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**Organization-** Have Justice Will Travel  
**Address-** 9580 Route 113, Vershire, VT 05079  
**Phone Number-** 865-7809, 877-496-8100 (Toll Free)  
**Email-** info@havejusticewilltravel.org  
**Website-** www.havejusticewilltravel.org  
**Services Provided-** Provides legal and supportive services for battered, low-income women and their children; innovative, mobile, multi-service program that assists victims of domestic abuse through the legal process.



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## MEDICAL

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**Organization-** American Red Cross  
**Address-** 240 North Street, Bennington, VT 05201  
**Phone Number-** 802-442-9458

**Organization-** Bennington Free Medical Clinic  
**Address-** 601 Main St., Bennington, VT 05201  
**Phone Number-** 447-3700  
**Email-** bennfreeclinic@gmail.com

**Organization-** Planned Parenthood  
**Address-** 194 North St., Bennington, VT 05201  
**Phone Number-** 802-442-8166

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## TRANSPORTATION

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**Organization-** Green Mountain Express  
**Address-** 215 Pleasant Street, Bennington, VT 05201  
**Phone Number-** 447-0477  
**Website -** [www.greenmtncn.org](http://www.greenmtncn.org)

**Organization-** State Fuel Assistance  
**Hotline-** 800-479-6151

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Bennington County State's Attorney's Office  
Whitney Kalinowski (M-Z)  
Tammy Loveland (A-L)  
**Address-** 200 Veterans Memorial Drive, Suite 10, Bennington, VT 05201  
**Phone Number-** 442-8116; 447-6905 (Whitney direct); 447-6909 (Tammy direct)  
**Fax Number-** 447-2775  
**Email-** [Whitney.Kalinowski@vermont.gov](mailto:Whitney.Kalinowski@vermont.gov)  
[Tammy.Loveland@vermont.gov](mailto:Tammy.Loveland@vermont.gov)

**Organization-** Disability Rights Vermont  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Number-** 229-1355, Toll Free: 800-834-7890  
**Fax Number-** 229-1359  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** PAVE - Project Against Violent Encounters  
*See Domestic and Sexual Violence*

**Organization-** Bennington Childcare Associates  
**Phone Number-** 447-3778

**Organization-** Bennington County Child Advocacy Center  
**& Special Investigations Unit**  
 Joy Kitchell, Executive Director  
 Jenna Caslin, Case Manager  
**Phone Number-** 442-5107  
**Email-** joy.kitchell@partner.vermont.gov  
 jenna.caslin@partner.vermont.gov  
**Website-** vtbccac.com  
**Services Provided-** A child-friendly environment designed to meet the needs of children and/or adults who are alleged to have been abused. The programs provides support and protection for the child and the non-offending family members. CAC's network with many agencies with the goals of providing coordinated services.

**Organization-** Bennington County Special Victims Unit for  
**Victims of Sexual Assault**  
**Contact-** Tammy Loveland  
**Address-** 200 Veterans Memorial Drive, Suite 14, Bennington, VT 05201  
**Phone Number-** 442-8116  
**Fax Number-** 447-2775  
**Email-** tammy.loveland@vermont.gov

**Organization-** Care Net  
**Phone Number-** 442-2002

**Organization-** DCF Family Services Local District Office  
**Address-** 200 Veterans Memorial Drive, Suite 14, Bennington, VT 05201  
**Phone Number-** 442-8138  
**Fax Number-** 802-447-2808  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** Sunrise Community Resource Center  
**Phone Number-** 442-6934

*NOTES*

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BENNINGTON

# *NOTES*

BENNINGTON

# *Outreach*

# CALEDONIA COUNTY

## AIDS/HIV & SEXUAL TRANSMITTED DISEASES

**Organization-** Vermont CARES  
**Address-** 1091 Hospital Drive, Suite 1, St. Johnsbury, VT 05819  
**Phone Number-** 748-9061; 800-649-2437  
**Fax Number-** 748-1149  
**Email-** peter@vtcares.org  
**Website-** www.vtcares.org  
**Population Served-** Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties  
**Services Provided-** Offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Alcoholics Anonymous  
**Phone Number-** 800-253-019; TTY: 800-253-0195  
**Services Provided-** Support and help for recovering alcoholics.

**Organization-** Kingdom Recovery Center  
**Address-** 297 Summer St., St. Johnsbury, VT 05819  
**Phone Numbers-** 802-751-8520

**Organization-** Northeast Kingdom Human Services (Formerly NEKMH)  
**Address-** 2225 Portland St, St. Johnsbury, VT 05819  
**Phone Numbers-** 748-3181  
**Fax Number-** 748-1682  
**Email-** info@nkhs.net  
**Services Provided-** Offers outpatient, intensive outpatient and adolescent service to the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Programs.

**Organization-** Vermont Department of Health  
**Division of Alcohol & Drug Abuse Programs - District Office**  
**Contact-** Debra Bach  
**Address-** 107 Eastern Avenue, Suite 9, St. Johnsbury, VT 05819  
**Phone Number-** 800-951-2936 or 802-748-5151  
**Fax Number-** 751-3229  
**Email-** AHS.VDHOLHStJohnsbury@vermont.gov  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

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## COMMUNITY SERVICE CENTERS

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**Organization-** The Community Restorative Justice Center, Inc.  
**Address-** 576 Railroad St., Suite 2, St. Johnsbury, VT 05819  
**Phone Number-** 748-2977  
**Fax Number-** 748-3146  
**Email-** office@communityrjc.org  
**Services Provided-** Restorative Justice Panels, Offender reintegration services, Free Legal Clinic, Mediation, Restorative Practice in Schools training, Elder Justice Project, Victim Circles, TimeBank, and Neighborhood Associations. All programs focus on repairing harms done and/or received, especially relationships. Members of the Community Justice Network of VT.

**Organization-** Northeast Kingdom Community Action (NEKCA)  
**Address-** 115 Lincoln St, St. Johnsbury, VT 05819  
**Phone Number-** 334-7316  
**Fax Number-** 748-6042  
**Email-** info@nekcavt.org  
**Services Provided-** Provides direct program activities, referrals, advocacy, and education in a non-judgmental manner to the people of the communities in the Northeast Kingdom; Outreach Department assists low income residents get the help they need through referrals, advocacy and case management. Outreach offices in Newport, St. Johnsbury, Island Pond and Canaan provide assistance with emergency food, shelter and fuel.

**Organization-** Northeast Kingdom Youth Services - NEKYS  
**Address-** 24 Bagley Street, St. Johnsbury, VT 05819  
**Phone Number-** 802-748-8732  
**Fax Number-** 802-748-2383  
**Email-** nekys@nekys.org  
**Website-** www.nekys.org  
**Services Provided-** NEKYS offers comprehensive programs that strengthen youth, families and individuals in Caledonia and Southern Essex Counties. We provide supportive counseling for youth and families, case management for at-risk and homeless youth, support for youth and families within their schools and family mediation. Other services include: restorative justice programs, driver's license reinstatement, risk assessment and 24/7 on-call coverage to help individuals and families through periods of crisis.

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## COUNSELING & MENTAL HEALTH

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**Organization-** Northeast Kingdom Human Services (formerly KEKMH)  
*See Alcohol & Substance Abuse*

# Outreach

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** **The Advocacy Program at Umbrella**

**Address-** 1222 Main St, #301, St. Johnsbury, VT 05819

**Phone Number-** 748-8645 (office)  
802-748-1992 (main line & Kingdom Child Care Connection)

**Fax Number-** 748-1405

**Email-** [advocate@umbrellanek.org](mailto:advocate@umbrellanek.org)

**Website-** [www.umbrellanek.org](http://www.umbrellanek.org)

**Services Provided-** 24 hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Caledonia and southern Essex counties; focus is on safety, intervention, support and prevention through intimate partner domestic violence and sexual violence support services.

**Organization-** **AWARE**

**Address-** P. O. Box 307, Hardwick, VT 05843

**Phone Number-** 472-6463 (office) (hotline), 800-228-7395 (Toll Free)

**Fax Number-** 472-3504

**Email-** [aware@vtlink.net](mailto:aware@vtlink.net)

**Website-** [www.awarevt.org](http://www.awarevt.org)

**Services Provided-** Serves victims of domestic and sexual violence in the greater Hardwick area and portions of Orleans and Washington Counties; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

**Organization-** **DV Solutions at Spectrum Youth & Family Services**

**Address-** 31 Elmwood Avenue, Burlington, VT 05401

**Phone Number-** 864-7423 or 518-0601

**Fax Number-** 660-0576

**Email-** [info@spectrumvt.org](mailto:info@spectrumvt.org)

**Website-** [www.spectrumvt.org](http://www.spectrumvt.org)

**Services Provided-** Educational and cognitive-behavioral change program to support men in ending their abusive/controlling behavior toward female partners. Programs are open to men referred as part of a criminal conviction or who wish to participate voluntarily.

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## FOOD ASSISTANCE

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**Organization-** **Food Pantry - Northeast Kingdom Community Action (NEKCA)**

**Address-** 115 Lincoln Street, St. Johnsbury, VT 05819

**Phone Number-** 748-6040

**Fax Number-** 748-6042

**Services Provided-** For those in need of emergency food assistance, NEKCA's Food Pantry is designed to provide short-term help for a crisis situation; free bakery goods available for the taking most any time.

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## HOUSING

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**Organization-** Rural Edge  
**Address-** 20 Compass Drive, Newport, VT 05855  
**Phone Number-** 802-535-3555, 800-234-0560 (Toll Free)  
**Fax Number-** 877-689-3772  
**Services Provided-** Provides low-income housing in the Northeast Kingdom counties of Caledonia, Essex or Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently affordable housing and community facilities.

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
**Address-** 177 Western Ave, St. Johnsbury, VT 05819  
**Phone Number-** 800-889-2047, 802-748-8721  
**Services Provided-** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** AWARE  
*See Domestic & Sexual Violence*

**Organization-** Caledonia County State's Attorney's Office  
**Contact-** Tina Colby, Victim Advocate  
Vicki Thibault (half-time)  
**Address-** 1153 Main Street, Suite 4, St. Johnsbury, VT 05819  
**Phone Number-** 748-6657 (general); 751-0208 (Vicki direct);  
751-0207 (Tina direct)  
**Fax Number-** 748-66591  
**Email -** Susan.Carr@vermont.gov  
Victoria.Thibault@vermont.gov

**Organization-** Disability Rights Vermont  
**Address-** 141 Main Street, Suite 7 Montpelier, VT 05602  
**Phone Number-** Toll Free: 800-834-7890  
**Fax Number-** 229-1359  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** UMBRELLA  
*See Domestic & Sexual Violence*



**Organization- Victims Services Program, Dept. of Corrections**

**Contact-** Anne Cosgrove, Victim Services Specialist  
St. Johnsbury CCSC

**Address-** 67 Eastern Ave, Suite 8, St. Johnsbury, VT 05819

**Phone Number-** 751-0463

**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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**Organization- DCF Family Services Local District Office**

**Address-** 1016 US Route 5, Suite 02, St. Johnsbury, VT 05819-5603

**Phone Number-** 748-8374

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization- Caledonia Children's Advocacy Center and the  
Caledonia Special Investigations Unit**

**Contact-** Zoe Gascon, Case Manager

**Phone Number-** 802-424-1227

**Email-** [zgasconcacsiu@gmail.com](mailto:zgasconcacsiu@gmail.com)

**Website-** [www.calendoniasiu.org](http://www.calendoniasiu.org)

**Services Provided-** A child-friendly environment designed to meet the needs of children and/or adults who have reported sexual or physical abuse. The Center provides support for the victim and the non-offending family members. The Center network with many agencies with the goal of providing coordinated services.

## *NOTES*

CALEDONIA

# *Outreach*

# CHITTENDEN

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization-** **AIDS Hotline**  
**Phone Number-** 800-882-2437  
**Services Provided-** Confidential information on anonymous testing sites; prevention, assessment and treatment information; referrals to other community resources.

**Organization-** **Pearl Street Youth Health Center**  
**Address-** 179 Pearl Street, Burlington, VT 05401  
**Phone Number-** 864-6309 (Medical), 652-1050 (Dental)  
**Website-** www.chcb.org  
**Services Provided-** No-cost medical clinic for youth up to age 26.

**Organization-** **Spectrum Youth & Family Services**  
**Address-** 177 Pearl Street, Burlington, VT 05401  
**Phone Number-** 864-7423  
**Email-** info@spectrumvt.org  
**Website-** www.spectrumvt.org  
**Services Provided-** No-cost medical clinic for homeless and at-risk youth; provides oral HIV testing.

**Organization-** **SISTA United Alliance**  
**Address-** 12 North Street, Suite 6, Burlington, VT 05401  
**Phone Number-** 660-4875  
**Services Provided-** A community-based organization in the Old North End, offering free and anonymous HIV testing and counseling. Hosts programs such as the SISTA Project, a CDC Behavioral Modification program that is culturally relevant for women of color, providing self-esteem building, assertiveness training, HIV/AIDS and STD prevention, safer sex negotiation, and coping skills.

**Organization-** **Vermont CARES**  
**Address-** 187 Saint Paul St., Burlington, VT 05401  
**Phone Number-** 863-2437; 800-649-2437  
**Fax Number-** 864-7730  
**Email-** Peter@vtcares.org  
**Website-** www.vtcares.org

**Services Provided-** Assists Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties; offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** **Act One/Bridge**  
**Address-** 184 Pearl Street, Burlington, VT 05401  
**Phone Number-** 866-1419 (after hours)  
**Services Provided-** One to six day detoxification treatment for drugs and alcohol.

**Organization-** **Alcoholics Anonymous**  
**Address-** P. O. Box 1212, Burlington, VT 05402  
**Phone Number-** 864-1212  
**Website-** www.BurlingtonAA.org  
**Services Provided-** Support groups for recovering alcoholics.

**Organization-** **Champlain Drug and Alcohol Services - Howard Center for Human Services**  
**Address-** 208 Flynn Ave, Suite 3J, Burlington, VT 05401  
**Hotline-** 488-6103; 488-7777 (Children & Families)  
**Phone Number-** 802-488-6000, 877-217-7019 (toll free)  
**Services Provided-** Drug and alcohol therapy; education, prevention, intervention; outpatient and intensive outpatient treatment; residential support services.

**Organization-** **Howard Center: Chittenden Clinic San Remo Drive**  
**Address-** 75 San Remo Dr South Burlington VT 05403  
**Phone Number-** 802-488-6450, Option 1

**Organization-** **Narcotics Anonymous**  
**Address-** P. O. Box 64714, Burlington, VT 05406  
**Hotline-** 802-773-5575  
**Email-** CVANAVT@gmail.com  
**Services Provided-** Support groups for recovering addicts.

**Organization-** **Spectrum Youth and Family Services**  
**Address-** 31 Elmwood Avenue, Burlington, VT 05401  
**Phone Number-** 864-7423  
**Fax Number-** 802-660-0576  
**Website-** www.spectrumvt.org  
**Services Provided-** Substance abuse assessment and treatment for youth; family counseling.

**Organization-** **Stonecrop**  
**Address-** Manhattan Dr, Burlington VT 05401  
**Phone Number-** 802-999-6422  
**Services Provided-** Women only. Structured sober living.

**Organization-** **The Turning Point Center of Chittenden County**  
**Address-** 191 Bank St #2 Burlington, VT 05401  
**Phone Number-** 802-861-3150

**Organization-** **Vermont Department of Health Division of Alcohol and Drug Abuse Programs - District Office**  
**Contact-** Ryan Mitofsky  
**Address-** P.O. Box 70, 108 Cherry Street, Burlington, VT 05401  
**Phone Number-** 888-253-8803, 863-7323  
**Email-** AHS.VDOLHBurlington@vermont.gov  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## COMMUNITY SERVICE CENTERS

- Organization-** **Burlington Community Justice Center**  
**Address-** 200 Church Street, Burlington, VT 05401  
**Contact-** Rachel Jolly  
**Phone Number-** 865-7155  
**E-mail-** [rjolly@burlingtonvt.gov](mailto:rjolly@burlingtonvt.gov)  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*
- Organization-** **Chittenden Community Action (CVOEO)**  
**Address-** 255 S. Champlain St, Burlington, VT 05401  
**Phone Number-** 863-6248  
**Website-** [www.cvoeo.org](http://www.cvoeo.org)  
**Services Provided-** Provides a broad base of services and programs for low-income families; emergency services include: fuel/utility assistance; housing assistance; transportation; pharmacy co-payments; Farm-to-Family coupons; assistance obtaining identification; furniture vouchers;; free plants, seeds and seedlings; other services include: advocacy; information and referral; forms assistance; food stamp outreach and eligibility screening; tax preparation; nutrition education activities for children and adults; car loan application assistance.
- Organization-** **Essex Community Justice Center**  
**Address-** 137 Iroquois Avenue, Suite 101, Essex Jct., VT 05452  
**Phone Number-** **Director:** Jill Evans, 802-662-0001, [jevans@essex.org](mailto:jevans@essex.org)  
**Restorative Justice Panel Coordinator:**  
Susanna Weller, 802-662-0002, [sweller@essex.org](mailto:sweller@essex.org)  
**Reentry Coordinator, Community Program:**  
Karen Holmes, 802-663-0003, [kholmes.essex.org](mailto:kholmes.essex.org)  
**Colchester & Milton Restorative Justice Panel Coordinator/Safe Driving Coordinator:**  
Karen Dolan, 802-662-0004, [kholan@essex.org](mailto:kholan@essex.org)  
**Website-** [www.essexcjc.org](http://www.essexcjc.org)
- Organization-** **South Burlington Community Justice Center**  
**Address-** 575 Dorset St., South Burlington, VT 05403  
**Phone Number-** 846-4215  
**Contact-** Lisa Bedinger, CJC Coordinator  
**Email-** [lbedinger@southburlingtonpolice.org](mailto:lbedinger@southburlingtonpolice.org)  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arrange for victim-related issues. *See Statewide Resources for more information.*
- Organization-** **Spectrum Youth & Family Services**  
**Address-** 177 Pearl Street, Burlington, VT 05401  
**Phone Number-** 864-7423  
**Website-** [www.spectrumvt.org](http://www.spectrumvt.org)  
**Services Provided-** Drop-in Center offers a safe place for young people to eat a meal, use the telephone, do laundry, get clothing, or take a shower.

**Organization-** Williston Community Justice Center  
**Contact-** Cristalee McSweeney, Director  
**Address-** 7928 Williston Road, Williston, VT 05495  
**Phone Number-** 764-1151  
**Email-** ChristaLee.McSweeney@vermont.gov

**Organization-** Winooski Justice Center (Division of Winooski Police Dept.)  
**Address-** 27 West Allen Street, Winooski, VT 05404  
**Phone Number-** 655-0221  
**Email-** eferee@winooskipolice.com  
**Website-** www.winooskipolice.com/winooski-community-justice-center/  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

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## COUNSELING & MENTAL HEALTH

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**Organization-** Howard Center for Human Services  
**Address-** 208 Flynn Avenue, Burlington, VT 05401  
**Phone Number-** 488-6100  
**Hotline-** 488-7777 (24-hour hotline to crisis services)  
**Website-** www.howardcenter.org  
**Services Provided-** Provides mental health and human services for four northern VT counties. Programs include Adult Behavioral Health Services; Baird Center for Children and Families; Howard Community Services; and First Call (child, adolescent and family services, 488-7777). Services include mental health needs, drug and methadone treatment, support groups, and a wide range of child and family programs.

**Organization-** Pine Street Counseling  
**Address-** 855 Pine Street, Burlington, VT  
**Phone Number-** 488-6100  
**Services Provided-** Counseling and case management for anyone with mental health, substance abuse, shelter issues.

**Organization-** Spectrum Youth & Family Services  
**Address-** 31 Elmwood Ave, Burlington, VT 05401  
**Phone Number-** 864-7423  
**Services Provided-** Provides individual, family, and group counseling for adolescents, teens, and their families. Includes: treatment/counseling for substance use and mental health; relapse prevention and recovery; coordinated medical services; psychiatric evaluation; parent education; support and counseling for families and caregivers; coordinated educational/vocational services; and help with accessing Medicaid and other services.

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## DISABILITY SERVICES

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**Organization-** Disability Rights Vermont  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Number-** 800-834-7890 (Toll Free)  
**Fax Number-** 229-1359  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid Section – Page 171*

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** DV Solutions at Spectrum Youth & Family Services  
**Address-** 31 Elmwood Avenue, Burlington, VT 05401  
**Phone Number-** 864-7423 x217  
**Fax Number-** 660-0576  
**Email-** [cnilsen@spectrumvt.org](mailto:cnilsen@spectrumvt.org)  
**Website-** [www.spectrumvt.org](http://www.spectrumvt.org)  
**Services Provided-** Educational and cognitive-behavioral change program to support men in ending their abusive/controlling behavior toward female partners. Programs are open to men referred as part of a criminal conviction or who wish to participate voluntarily.

**Organization-** H.O.P.E. Works (formerly Women's Rape Crisis Center)  
**Address-** P.O. Box 92, Burlington, VT 05402  
**Hotline** 863-1236 (24-hour); 800-489-7273  
**Phone Number-** 864-0555  
**Email-** [lucy@hopeworksvt.org](mailto:lucy@hopeworksvt.org)  
**Website-** [www.hopeworksvt.org](http://www.hopeworksvt.org)  
**Services Provided-** Free, confidential support for survivors of rape, child sexual abuse, and other forms of sexual violence, information and referrals on 24-hour hotline; options counseling; legal and medical advocacy; emergency safe housing; social services advocacy; and support groups. *Advocacy Program:* assist survivors in accessing other resources, services, and obtaining protection orders; accompaniment to hospital, court, or police departments; *Community Education Program:* addresses issues surrounding rape, sexual abuse, sexual harassment, consent, and healthy relationships for all learning levels.

**Organization-** SafeSpace - Pride Center of Vermont  
**Address-** 255 S. Champlain Street, Ste. 12, Burlington, VT 05401.  
**Phone Number-** 860-7812  
**Website-** www.pridecentervt.org  
**Services Provided-** Peer counseling, legal advocacy, social services advocacy, hospital advocacy for sexual assault survivors; support groups and other services for lesbian, gay, bisexual, transgender, queer and questioning survivors of physical, sexual, emotional, or hate violence and their loved one. Program also offers provider training/education and outreach on behalf of LGBTQ survivors.

**Organization-** Sexual Assault Nurse Examiner Program (SANE) University of Vermont Medical Center  
**Address-** 111 Colchester Avenue, Burlington, VT 05402  
**Phone Number-** 847-2434 (Emergency Department)  
**Website-** www.fahc.org  
**Population Served-** Victims and survivors of sexual assault  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization-** Spectrum Youth & Family Services  
**Address-** 177 Pearl Street, Burlington, VT 05401  
**Phone Number-** 864-7423  
**Website-** www.spectrumvt.org  
**Services Provided-** Programs for youth ages 14-24; Drop-In Center, Shelter, Transitional Housing, Mental Health and Substance Abuse Counseling, Case Management.

**Organization-** Steps to End Domestic Violence  
**Address-** 294 N. Winooski Ave, Suite 214-A Burlington, VT 05402  
**Hotline-** 658-1996 (24-hour hotline); 1-800-ABUSE95 (domestic violence 24-hour emergency from anywhere in VT)  
**Phone Number-** 658-3131  
**Fax Number-** 658-3832  
**Email-** steps@stepsvt.org  
**Website-** www.stepsvt.org  
**Services Provided-** All of our service program are free, confidential and open to anyone affected by domestic abuse in Chittenden County VT. Our programs: Support Group, Emergency Housing, Economic Justice, Transitional Housing, Legal Services and Clinic, Education and Outreach, Children and Youth, and the Chittenden County Safe at Work Network. Please visit our website for details.

**Organization-** Vermont Center for Prevention & Treatment of Sexual Abuse  
**Address-** 208 State Dr., Waterbury, VT 05671  
**Phone Number-** 241-0024  
**Email-** kris.goldstein@vermont.gov  
**Population Served-** Children, adolescents and adults; victims and offenders  
**Services Provided-** Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.



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## EMPLOYMENT & TRAINING

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**Organization-** Vermont Department of Employment and Training  
**Phone Number-** 800-650-4152  
**Services Provided-** Statewide resource centers for job placement, training and career counseling.

**Organization-** Vermont Works for Women  
**Address-** 32A Malletts Bay Ave., Winooski, VT 05404  
**Phone Number-** 802-655-8900, Toll Free: 800-639-1472  
**Fax Number-** 655-8922  
**Website-** [www.vtworksforwomen.org](http://www.vtworksforwomen.org)  
**Services Provided-** Helps women and girls recognize their potential and explore, pursue, and excel in work that leads to economic independence.

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## FOOD ASSISTANCE

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**Organization-** Chittenden Emergency Food Shelf  
**Address-** 228 North Winooski Avenue, Burlington, VT 05402  
**Phone Number-** 658-7939  
**Website-** [feedingchittenden.org](http://feedingchittenden.org)  
**Services Provided-** Provides hot meals M- F: 6:30 a.m. to 9:30 a.m., Sunday, 8:30 a.m. to 11 a.m.; distributes groceries: M-F: 9 a.m. to 4:00 pm.

**Organization-** COTS Daystation  
**Address-** 95 North Ave, Burlington, VT 05401  
**Phone Number-** 802-862-5418  
**Services Provided-** Daytime shelter for individuals over 18 years old. Lunch is served seven days a week at 12:30pm.

**Organization-** Hunger Free Vermont  
**Address-** 38 Eastwood Dr., South Burlington, VT 05403  
**Phone Number-** 802-865-0255

**Organization-** Joint Urban Ministry Project (J.U.M.P.)  
**Address-** 38 S. Winooski Ave, Burlington, VT 05401  
**Phone Number-** 802-862-4501

**Organization-** Salvation Army  
**Address-** 64 Main Street, Burlington, VT 05401  
**Phone Number-** 864-6991  
**Fax Number-** 864-9256  
**Services Provided-** Distributes food Monday through Saturday, 5:30 p.m. to 6:30 p.m.

**Organization-** Spectrum Youth & Family Services  
**Address-** 177 Pearl St, Burlington, VT 05401  
**Phone Number-** 864-7423  
**Website-** [www.spectrumvt.org](http://www.spectrumvt.org)  
**Services Provided-** Drop-in center provides meals Mon-Fri at 12:00 and 5:00 for youth ages 14-24.

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## GENDER IDENTITY

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**Organization-** **Outright Vermont**  
**Address-** 241 North Winooski Ave, Burlington, VT 05402  
**Phone Numbers-** 865-9677  
**Website-** [www.outrightvt.org](http://www.outrightvt.org)  
**Services Provided-** Fosters sensitivity and understanding of the issues facing lesbian, gay, bisexual, transgender and questioning youth; through education and outreach, challenges stereotypes and prejudice; seeks an environment where young people can realize their potential, free from hate and fear; offers weekly support groups and one-on-one discussions; provides free HIV testing; sponsors substance-free events.

**Organization-** **SafeSpace- See Domestic and Sexual Violence**

**Organization-** **The Trevor Project**

**Phone Numbers-** 866-488-7386  
**Website-** [www.thetrevorproject.org](http://www.thetrevorproject.org)  
**Services Provided-** National 24-hour suicide hotline and web chat resources for LGBTQ youth.

**Organization -** **UVM Women's Center**  
*See Victim Assistance & Advocacy on Page 47*

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## HEALTH & DENTAL CARE

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**Organization-** **Community Health Center of Burlington**  
**Address-** 617 Riverside Avenue, Burlington, VT 05401  
**Phone Number-** 864-6309  
**Fax Number-** 860-4325  
**Services Provided-** A non-profit family practice clinic that provides health and human services regardless of ability to pay; full range of services includes preventative health care; social work support; on-staff interpreters in Vietnamese and Bosnian; *Prescription Assistance Program*; Dr. Dynasaur; accepts all insurances, including Medicaid; see *Safe Harbor* under Shelters.

**Organization-** **Community Health Improvement – University of Vermont Medical Center**  
**Address-** 128 Lakeside Ave, Burlington, VT 05401  
**Phone Number-** 847-2278  
**Fax Number-** 847-6545  
**Services Provided-** Offers community health programs, events and classes on issues including: aging, parenting, substance abuse and general health; open to women, men and children.

**Organization-** **Dental Hygiene Clinic**  
**Address-** 1060 Hinesburg Road, Suite 201, Burlington, VT 05405  
**Phone Number-** 656-2585  
**Fax Number-** 847-1777  
**Services Provided-** Inexpensive teeth cleaning and x-rays for low-income families and individuals.

**Organization-** **Lund Family Center**  
**Address-** 76 Glen Rd, Burlington, VT 05401  
**Phone Number-** 864-7467, 800-639-1741,  
**Email-** info@lundvt.org  
**Services Provided-** Residential and outpatient support services for pregnant young women. Adoption, counseling, drug treatment, school, childcare.

**Organization-** **Planned Parenthood of Northern New England**  
**Address-** 128 Lakeside Avenue, Suite 301, Burlington, VT 5401  
**Phone Number-** 1-800-287-8188 or 866-476-1321  
**Fax Number-** 660-9435  
**Services Provided-** Birth control, reproductive health. With offices in Burlington and Williston.

**Organization-** **Spectrum Youth & Family Services**  
**Address-** 177 Pearl Street, Burlington, VT 05401  
**Phone Number-** 864-7423  
**Website-** www.spectrumvt.org  
**Services Provided-** No-cost medical clinic for homeless and at-risk youth.

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## HOUSING & TENANT RESOURCES

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**Organization-** **Burlington Housing Authority**  
**Address-** 65 Main Street, Burlington, VT 05401  
**Phone Number-** 864-0538  
**Fax Number-** 658-1286  
**Website-** www.burlingtonhousing.org  
**Services Provided-** Provides affordable housing to individuals and families in the City of Burlington and surrounding communities.

**Organization-** **Cathedral Square Corporation**  
**Address-** 412 Farrell Street, Suite 100, South Burlington, VT 05403  
**Phone Number-** 863-2224; 800-253-0191 (TTT/TTD)  
**Fax Number-** 863-6661  
**Website-** www.cathedralsquare.org  
**Services Provided-** Nonprofit providing affordable housing to elders, low income persons and persons with disabilities; serves Addison, Bennington, Caledonia, Chittenden, Franklin, Lamoille, Rutland, Washington, Windham and Windsor counties.

**Organization-** **Champlain Housing Trust**  
**Address-** 88 King St., Burlington, VT 05402  
**Phone Number-** 862-6244; 864-2526 (TTY)  
**Fax Number-** 862-5054  
**Website-** www.getahome.org  
**Services Provided-** Provides a wide range of affordable Housing opportunities including homeownership, rental apartments, and co-op housing.

**Organization-** **Housing Resource Center**  
**Address-** 95 North Ave, Burlington, VT 05401  
**Phone Number-** 802-861-0110

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## LEGAL ASSISTANCE

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**Organization-** **Steps to End Domestic Violence**  
**Address-** P. O. Box 1535, Burlington, VT 05402  
**Hotline-** 658-1996 (hotline and TDD)  
**Phone Number-** 658-3131  
**Fax Number-** 658-3832  
**Email-** steps@stepsvt.org  
**Website-** www.stepsvt.org  
**Services Provided-** Assists battered women and their children, and sexual assault survivors in Chittenden County; *Legal Advocacy Program* provides support, assistance and information regarding legal needs such as obtaining protection orders, pressing charges and working with the police and courts.

**Organization-** **Vermont Legal Aid**  
**Address-** 294 North Winooski Avenue, Burlington, VT 05402  
**Phone Number-** 800-889-2047 (Hotline); 863-5620 (Hotline)  
**Services Provided-** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems are from their disabilities.

**Organization-** **Vermont Law Help**  
**Phone Number-** 1-800-889-2047

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## REFUGEE ASSISTANCE

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**Organization-** **Interpretation Services - University of Vermont Medical Center**  
**Contact-** Mary Gordon; Lynette Reep, CI and CT  
**Address-** 111 Colchester Avenue, Brown 4, Burlington, VT 05401  
**Phone Number-** 847-3553/5826, 847-0000 (after hours)  
**Services Provided-** Offers free professional interpretational and translation for all non-English speaking patients. Our office also provides free interpreting services to Deaf and Hard of Hearing patients.

**Organization-** **University of Vermont Children's Hospital**  
**Contact-** Andrea Green, MD  
**Address-** One S. Prospect Street, University Health Center Campus, Burlington, VT 05401  
**Phone Number-** 847-4696  
**Fax Number-** 847-4612  
**Services Provided-** This clinic serves school-age refugee children with primary pediatric care, including screenings, immunizations and family referrals. Call for appointment.

**Organization-** **Vermont Refugee Resettlement Program - See page 138**

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## SHELTERS

**Organization-** ANEW Place  
**Address-** 89 North Street, Burlington, VT 05401  
**Phone Number-** 862-9879 (7 p.m.- 12 p.m.)  
**Website-** [www.aneuplacevt.org](http://www.aneuplacevt.org)  
**Email-** [info@aneuplacevt.org](mailto:info@aneuplacevt.org)  
**Services Provided-** Emergency shelter.

**Organization-** Committee on Temporary Shelter (COTS)  
**Address-** 95 North Avenue, Burlington, VT 05401  
**Phone Number-** 864-7402  
**Fax Number-** 864-2612  
**Email-** [info@cotsonline.org](mailto:info@cotsonline.org)  
**Website-** [www.cotsonline.org](http://www.cotsonline.org)  
**Services Provided-** The Committee on Temporary Shelter (COTS) is the largest service provider for people who are homeless or at risk of becoming homeless in Vermont. COTS offers emergency shelter, prevention assistance, services, and transitional and permanent housing for those who are homeless and marginally housed. *We believe:* in the value and dignity of every human life; that housing is a fundamental human right; and that emergency shelter is not the solution to homelessness.

**Organization-** Spectrum Youth & Family Services  
**Address-** 177 Pearl St., Burlington, VT 05401  
**Phone Number-** 864-7423  
**Website-** [www.spectrumvt.org](http://www.spectrumvt.org)  
**Services Provided-** 8-bed youth shelter provides young men and women between the ages of 16-22 with short term housing.

**Organization-** Women Helping Battered Women Hotline  
*See Domestic and Sexual Violence*

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## VICTIM ASSISTANCE & ADVOCACY

**Organization-** Associations of Africans Living in Vermont (AALV)  
**Address-** 20 Allen St., Burlington, VT 05401  
**Phone Number-** 802-985-3106

**Organization-** Burlington Police Department  
**Address-** One North Avenue, Burlington, VT 05401  
**Phone Number-** 658-2704  
**Fax Number-** 865-7579  
**Services Provided-** Advocate assists victims and survivors of domestic violence; provides support; information on restraining orders; referrals to other agencies; assists in filing for victim compensation.

**Organization-** Burlington Police Department  
**Contact-** Senior Officer Nicole Moyer, DV Investigator  
**Address-** One North Avenue, Burlington, VT 05401  
**Phone Number-** 802-540-2326 or 802-318-1267

**Organization- Chittenden County State's Attorney Office**

**Contact-** Kathyria Ferrer (A-F)

Karen Burns(G-O)

Nietra Panagoulis (P-Z)

**Address-** 32 Cherry St, Suite 305, Burlington, VT 05401

**Phone Number-** 863-2865 (general); 652-2069 (Kathyria direct);  
652-0384 (Karen direct); 951-5155 (Nietra direct)

**Fax Number-** 657-4261 (VA); 863-7440 (General)

**Email-** Kathyria.Ferrer@vermont.gov

Karen.Burns@vermont.gov

Nietra.Panagoulis@vermont.gov

**Organization- Compassionate Friends**

**Address-** 277 Blair Park Rd, Williston, VT 05495

**Phone Number-** 598-8889, (May-Oct.); 863-937-3200 (Oct.-May)

**Services Provided-** Bereavement support group for parents.

Meetings Info: 3rd Tuesday of each month 7:00 pm.

**Organization- Disability Rights Vermont**

**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

**Fax Number-** 229-1359

**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)

**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization- Parallel Justice for Victims of Crime**

**Phone Number-** 264-0764 (Rain Banbury, Burlington CJC)

540-2394 (Clark Sheldon, Burlington Police Dept.)

**Website-** [www.pjburlington.org](http://www.pjburlington.org)

**Services Provided-** Provides assistance to people who have experienced a crime after 7/01/06 in the city of Burlington. It is not necessary to report to the police to receive our services. These include: Victim Fund/Resource Bank, which provides financial or in-kind assistance after a crime; Community Resources and Referrals; and the Parallel Justice Commission, which provides an opportunity to share the impact of the crime with city and state officials and to address barriers you may have faced.

**Organization- SafeSpace**

*See Domestic & Sexual Violence*

**Organization- U.S. Attorney's Office**

**Contact-** Aimee Stearns, Victim Witness Coordinator

**Address-** P. O. Box 570, Burlington, VT 05402

**Phone Number-** 951-6725; 652-1140 (TTY)

**Fax Number-** 951-6540

**Email-** [aimee.stearns@usdoj.gov](mailto:aimee.stearns@usdoj.gov)

**Services Provided-** Assists victims of federal crimes in Vermont through the criminal justice process.

**Organization-** **Victims Services Program, Dept. of Corrections**  
**Contact-** Jessica Dorr, Danielle Levesque  
**Address-** 103 South Main St, Waterbury, VT 05671-1001  
**Phone Number-** 241-0019 (Jessica direct)  
**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.  
**Email -** Jessica.Dorr@vermont.gov  
 Danielle.Levesque@vermont.gov

**Organization-** **Winooski Police Department**  
**Address-** 27 West Allen St., Winooski, VT 05404  
**Phone Number-** 655-0221

**Organization-** **Women's Center at the University of Vermont - Victim Advocacy Program**  
**Address-** 34 South Williams Street, Burlington, VT 05401  
**Phone Number-** 656-7892  
**Email -** women@uvm.edu  
**Services Provided-** Serves on and off-campus students, staff and faculty of UVM and/or their friends and family who are victims of sexual violence, stalking, or gender violence. Provides emotional crisis support, academic/residential relief, support with judicial proceedings on campus, criminal justice proceedings within the city of Burlington, and medical advocacy.

**Organization-** **Women Helping Battered Women**  
**Hotline-** 1-800-799-7233; 1-800-787-3224 (TTY)  
**Services Provided-** Support of survivors of domestic abuse in Chittenden County.

## VICTIM ASSISTANCE: CHILDREN AND YOUTH

**Organization-** **Chittenden Unit for Special Investigations - CUSI**  
**Advocate-** Brian LaBarge, Director  
**Address-** 50 Cherry Street, Burlington, VT 05401  
**Phone Number-** 652-6800 (CUSI)  
**Website-** www.cusi-vt.org  
**Services Provided-** Investigation, prosecution and advocacy services for sexual abuse.  
**Email -** blabarge@bpdvt.org

**Organization-** **DCF Family Services Local District Office**  
**Address-** White Cap Business Park, 426 Industrial Avenue, Suite 130, Williston, VT 05495  
**Phone Number-** 863-7370  
**Fax Number-** 863-7516  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

## *NOTES*



# ESSEX COUNTY

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Northeast Kingdom Human Services (Formerly NEKMH)  
**Address-** 181 Crawford Road, Derby, VT 05829  
**Phone Numbers-** 334-6744; 1-800-696-4979  
**Fax Number-** 334-7455  
**Email-** info@nkhs.net  
**Services Provided-** Offers outpatient, intensive outpatient and adolescent service to the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Programs.

**Organization-** Vermont Department of Health  
**Division of Alcohol & Drug Abuse Programs - District Office**  
**Contact-** Tin (Justin) Barton-Caplin, District Director  
**Address-** 100 Main Street, Suite 220, Newport, VT 05855  
**Phone Number-** 800-952-2945; 802-334-6707  
**Email-** AHS.VDHADAP@vermont.gov  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## DOMESTIC & SEXUAL VIOLENCE

**Organization-** The Advocacy Program at Umbrella  
**Address-** 95 East Main St., Suite 1, Newport VT 05855  
**Phone Number-** 334-0148  
**Email -** advocate@umbrellanek.org  
**Website-** www.umbrellanek.org  
**Services Provided-** 24-hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Essex county; focus is on safety, intervention, support and prevention through intimate partner domestic violence/sexual violence support services.

**Organization-** DV Solutions at Spectrum Youth & Family Services  
**Address-** 31 Elmwood Ave. Burlington, VT 05401  
**Phone Number-** 864-7423  
**Fax Number-** 660-8525  
**Email -** info@spectrumvt.org  
**Website-** www.spectrumvt.org  
**Services Provided-** Educational and cognitive-behavioral change program to support men in ending their abusive and controlling behavior toward female partners. Programs are open to men referred as part of a criminal conviction or who wish to participate voluntarily (or: see Chittenden Co. listing)

## FOOD ASSISTANCE

**Organization-** **Northeast Kingdom Community Action (NEKCA)**  
**Address-** PO Box 234, 253 Gail Street, Canaan, VT 05903  
**Phone Number-** 334-7316  
**Email-** info@nekcavt.org  
**Services Provided-** Satellite offices that provide short-term help for food crisis situations.

## HOUSING

**Organization-** **Gillman Housing Trust**  
**Address-** 20 Compass Dr., Newport, VT 05855  
**Phone Number-** 535-3555; 800-234-0560  
**Fax Number-** 334-1273  
**Services Provided-** Provides low-income housing in the Northeast Kingdom counties of Caledonia, Essex and Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently affordable housing and community facilities.

## LEGAL ASSISTANCE

**Organization-** **Vermont Legal Aid**  
*See Vermont Legal Aid Section – Page 171*

## VICTIM ASSISTANCE & ADVOCACY

**Organization-** **Disability Rights Vermont**  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Number-** 802-229-1355, Toll Free: 800-834-7890  
**Fax Number-** 802-229-1359  
**Website-** www.DisabilityRightsVT.org  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** **Essex County State's Attorney's Office**  
**Address-** P.O.Box 226, 38 Water St, Orleans, VT 05860  
**Phone Number-** 754-2880  
**Fax Number-** 754-2881

**Organization-** **Step O.N.E.**  
*See Domestic and Sexual Violence*

**Organization-** **Victim Services Program, Dept. of Corrections**  
**Address-** 1266-1270 US Route 5, St. Johnsbury, VT 05819  
**Phone Number-** 748-8151  
**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

# *Guidance*

## *NOTES*

*Outreach*

# FRANKLIN

## ALCOHOL & SUBSTANCE ABUSE

- Organization-** Howard Center  
**Address-** 172 Fairfield Street, St. Albans, VT 05478  
**Phone Number-** 488-6265  
**Services Provided-** Outpatient substance abuse services in a professional, confidential and goal-directed approach; assists those with alcohol and other drug problems.
- Organization-** Vermont Department of Health Division of Alcohol and Drug Abuse Programs - District Office  
**Contact-** Judy Ashley, District Director  
**Address-** 27 Federal Street, Suite 201, St. Albans, VT 05478  
**Phone Number-** 524-7970 / 888-253-8801  
**Fax Number-** 527-5405  
**Email-** AHS.VDHOLHStAlbans@vermont.gov  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## COMMUNITY SERVICE CENTERS

- Organization-** Franklin Grand Isle Community Action  
**Address-** 5 Lemnah Dr., St. Albans, VT 05478  
**Phone Number-** 527-7392  
**Services Provided-** Provides a variety of free services to help low-income residents of the two counties including assistance with housing, fuel, food, landlord/tenant issues, food stamp applications, nutrition education, budget information and taxes.
- Organization-** Franklin/Grand Isle Community Partnership  
**Address-** 107 Fisher Pond Road (NCSS), St. Albans, VT 05478  
**Phone Number-** 527-7418  
**Email-** info@fgiunitedway.org  
**Services Provided-** Coordinates a community based, family-focused system of resources for residents of the two counties. Meets first Wednesday of each month from 8:30-10:30 at 107 Fisher Pond Road.
- Organization-** St. Albans Community Justice Center  
**Address-** 120 N Main St, St. Albans, VT 05478  
**Phone Number-** 524-7006  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can be arranged for victim-related issues.

*See Statewide Resources for more information.*

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## COUNSELING & MENTAL HEALTH

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**Organization-** **Healthy Minds**  
**Address-** 156 N. Main St., St. Albans, VT 05478  
**Phone Number-** 802-524-0305

**Organization-** **Northwestern Counseling & Support Services**  
**Address-** 107 Fisher Pond Road, St. Albans, VT 05478  
**Phone Number-** 524-6554 / 800-834-7793 (Toll Free)  
**Fax Number-** 527-7801  
**Website-** [www.ncssinc.org](http://www.ncssinc.org)  
**Services Provided-** Community behavioral health and development disabilities agency serving residents of Franklin and Grand Isle counties; provides a range of programs and services.

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## DISABILITY SERVICES

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**Organization-** **Disability Rights Vermont**  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Numbers-** 800-834-7890 (toll free); 229-1355  
**Fax Number-** 229-1359  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** **DV Solutions at Spectrum Youth & Family Services**  
**Address-** 184 Lake Street, St. Albans, VT  
**Phone Number-** 864-7423  
**Fax Number-** 527-7977  
**Email-** [info@spectrumvt.org](mailto:info@spectrumvt.org)  
**Website-** [www.spectrumvt.org](http://www.spectrumvt.org)  
**Services Provided-** Educational and cognitive-behavioral change program to support men in ending their abusive and controlling behavior toward female partners. Programs are open to men referred as part of a criminal conviction or who wish to participate voluntarily.  
(or: see Chittenden Co. listing).

**Organization-** **Sexual Assault Nurse Examiner Program (SANE)**  
**Northwestern Medical Center**  
**Address-** 133 Fairfield Street, St. Albans, VT 05478  
**Phone Number-** 524-5911; 800-696-0321  
**Website-** [www.northwesternmedicalcenter.org](http://www.northwesternmedicalcenter.org)  
**Population Served-** Victims and survivors of sexual assault  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization-** Northwest Unit for Special Investigations (NUSI)  
**Contact-** Robert White, Executive Director  
**Address-** 5 Lemnah Drive, St. Albans, VT 05478  
**Phone Number-** 524-7961 (office)  
**Services Provided-** A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes. NUSI is a child Advocacy Center.

**Organization-** Voices Against Violence/Laurie's House  
**Address-** P. O. Box 72, St. Albans, VT 05478  
**Hotline-** 524-6575  
**Email-** voices@cvoeo.org  
**Website-** www.voicesagainstviolence.org  
**Services Provided-** On a case by case basis, transportation vouchers and passes can be provided. Serves victims/survivors of domestic and sexual violence and their children in Franklin and Grand Isle counties; offers support, emergency safe shelter, social services, advocacy services, hospital advocacy for domestic and sexual assault survivors, support groups; engages in public awareness, social change and prevention activities through a coordinated community effort.

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## EMPLOYMENT & TRAINING

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**Organization-** Vermont Department of Employment  
**& Training Career Resource Center**  
**Address-** 27 Federal Street, Suite 100, St. Albans, VT 05478  
**Phone Number-** 524-6585  
**Website-** www.labor.vermont.gov  
**Services Provided-** Free employment and training services.

**Organization-** Vermont Employment Agency  
**Address-** 12 Kingman St., St. Albans, VT 05478  
**Phone Number-** 844-887-8233

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## HEALTH & DENTAL CARE

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**Organization-** Enosburg Health Center  
**Address-** 382 Main Street, Enosburg Falls, VT 05450  
**Phone Number-** 933-5831  
**Fax Number-** 933-5836  
**Services Provided-** Family health center.

**Organization-** Franklin County Home Health  
**Address-** 3 Home Health Circle, St. Albans, VT 05478  
**Phone Number-** 527-7531  
**Fax Number-** 527-7533  
**Email-** www.fchha.org  
**Services Provided-** Provides high quality health care programs and related support services in a community setting, including *First Steps Childbirth Education* and *Healthy Babies, Kids & Families*.

**Organization-** Richford Health Center  
**Address-** 44 Main Street, Suite 200, Richford, VT 05476  
**Phone Number-** 255-5500  
**Fax Number-** 255-5599  
**Website-** [www.notchvt.org/richfordhealthcenter.html](http://www.notchvt.org/richfordhealthcenter.html)  
**Services Provided-** Family healthcare and dental center.

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## HOUSING

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**Organization-** Champlain Housing Trust  
**Address-** 13 Lake Street, St. Albans, VT 05478  
**Phone Number-** 527-2361  
**Fax Number-** 527-2373  
**Website-** [www.getahome.org](http://www.getahome.org)  
**Services Provided-** Nonprofit organization devoted to the development, restoration and preservation of affordable rental housing and apartments within Chittenden, Franklin and Grand Isle counties.

**Organization-** St. Albans City Housing Authority  
**Address-** 48 Lower Newton, St. Albans, VT 05478  
**Phone Number-** 802-527-1490

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid Section – Page 173*

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## SHELTERS

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**Organization-** Samaritan House, Inc.  
**Address-** 24 Kingman Street, Suite 1, St. Albans, VT 05478  
**Phone Number-** 527-0847  
**Fax Number-** 527-7906  
**Email-** [joe.leclair@samaritan-house.com](mailto:joe.leclair@samaritan-house.com)  
**Website-** [samaritanhouseinc.com](http://samaritanhouseinc.com)  
**Services Provided-** Emergency shelter to individuals temporarily homeless without other options or resources.

**Organization-** Voices Against Violence/Laurie's House  
**Hotline-** 524-6575  
**Services Provided-** Emergency Safe Shelter for DV/SV Victims.

*See Domestic & Sexual Violence*

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## TRANSPORTATION

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**Organization-** AmCare Ambulance Service  
**Address-** P.O. Box 207, St. Albans, VT 05478  
**Phone Number-** 527-1244; 800-924-2345  
**Email-** [info@amcare.org](mailto:info@amcare.org)  
**Services Provided-** Provides emergency and non-emergency ambulance transport to residents of St. Albans Town, Fairfax and Georgia; long distance and air transport service available.



## VICTIM ASSISTANCE & ADVOCACY

**Organization-** **Franklin County State's Attorney's Office**

**Contact-** Wendy Boyce, Victim Advocate  
Kelly Woodward, Victim Advocate  
5 Lemnah Drive, St. Albans, VT 05478

**Address-**  
**Phone Number-** 524-7920

**Fax Number-** 524-7964

**Email-** Wendy.Boyce@vermont.gov  
Kelly.Woodward@vermont.gov

**Organization-** **Victims Services Program, Dept. of Corrections**

**Contact-** Jessica Dorr  
Danielle Levesque

**Address-** NOB 2 South, 280 State Drive, Waterbury, VT 05671-1001

**Phone Number-** 241-0019 (Jessica direct)

**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

**Email -** Jessica.Dorr@vermont.gov

## VICTIM ASSISTANCE: CHILDREN AND YOUTH

**Organization-** **DCF Family Services Local District Office**

**Address-** 27 Federal Street, Suite 300, St. Albans, VT 05478-2247

**Phone Number-** 527-7741

**Fax Number-** 527-5404

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** **Disability Rights Vermont**

**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

**Fax Number-** 229-1359

**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)

**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** **Northwest Unit for Special Investigations (NUSI)**

**Contact-** Kelly Woodward

**Address-** 5 Lemnah Drive, St. Albans, VT 05478

**Phone Number-** 524-7961 (office)

**Fax Number-** 524-7989

**Email-** Kelly.Woodward@vermont.gov

**Services Provided-** A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes.

## *NOTES*

FRANKLIN

# *Outreach*

# GRAND ISLE

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Howard Center  
**Address-** 172 Fairfield Street, St. Albans, VT 05478  
**Phone Number-** 488-6265  
**Website-** howardcenter.org  
**Services Provided-** Outpatient substance abuse treatment services for adolescents, pregnant/postpartum women, DUI/DWI offenders; offers ASL or other assistance for hearing impaired, Bosnian, French, Hmong, Serbo-Croatian, Spanish, Vietnamese; sliding fee scale.

## COMMUNITY SERVICE CENTERS

**Organization-** Franklin Grand Isle Community Action  
**Address-** 5 Lemnah Dr., St. Albans, VT 05478  
**Phone Number-** 527-7392  
**Services Provided-** Provides a variety of free services to help low-income residents of the two counties including assistance with housing, fuel, food, landlord/tenant issues, food stamp applications, nutrition education, budget information and taxes.

**Organization-** Franklin Grand Isle Restorative Justice Center  
**Address-** 120 North Main St., St. Albans, VT 05478  
**Phone Number-** 802-524-7006

## COUNSELING & MENTAL HEALTH

**Organization-** Alburgh Health Center  
**Address-** 64 Industrial Park Road, Alburg VT 05440  
**Phone Number-** 796-4414  
**Fax Number-** 796-4415  
**Services Provided-** Family health services.

**Organization-** Northwestern Counseling & Support Services  
**Address-** 107 Fisher Pond Road, St. Albans, VT 05478  
**Phone Number-** 524-6554; 800-834-7793  
**Fax Number-** 527-7801  
**Services Provided-** Community behavioral health and development disabilities agency serving residents of Franklin and Grand Isle counties; provides a range of programs and services.

## DISABILITY SERVICES

**Organization-** Champlain Community Services, Inc.  
**Address-** 512 Troy Ave, Colchester, VT 05446  
**Phone Number-** 802-655-0511

**Organization-** Champlain Islanders Developing Essential Resources (CIDER)  
**Address-** 324 US Rt 2, South Hero, VT 05486  
**Phone Number-** 372-6425  
**Fax Number-** 372-6747  
**Website-** cidervt.org  
**Email-** cidervt@sover.net; dispatch@cidervt.org  
**Services Provided-** Serves seniors and those with disabilities; provides transportation; offers meal site and home delivered meals; newsletter.

**Organization-** Disability Rights Vermont  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Numbers-** 229-1355  
**Fax Number-** 229-1359  
**Website-** www.DisabilityRightsVT.org  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Voices Against Violence/Laurie's House  
**Address-** P. O. Box 72, St. Albans, VT 05478  
**Hotline-** 524-6575  
**Email-** voices@cvoeo.org  
**Website-** www.voicesagainstviolence.org  
**Services Provided-** Serves victims/survivors of domestic and sexual violence and their children in Franklin and Grand Isle counties; offers support, emergency safe shelter, social services, advocacy services, hospital advocacy for domestic and sexual assault survivors, support groups; engages in public awareness, social change and prevention activities through a coordinated community effort.

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## HOUSING

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**Organization-** Champlain Housing Trust  
**Address-** 13 Lake St, St. Albans, VT 05478  
**Phone Number-** 527-2361  
**Fax Number-** 527-2373  
**Website-** www.getahome.org  
**Services Provided-** Nonprofit organization devoted to the development, restoration and preservation of affordable rental housing and apartments within Chittenden, Franklin and Grand Isle counties.

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid Section – Page 171*

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## MEDICAL & DENTAL

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**Organization-** Champlain Islands Health Center  
**Address-** 260 US-2 #101, South Hero, VT 05486  
**Phone Number-** 802-372-4687

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## SHELTERS

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**Organization-** Samaritan House  
**Address-** 20 Kingman St. #1, St. Albans, VT 05478  
**Phone Number-** 802-527-0847

**Organization-** Voices Against Violence/Laurie's House  
**Hotline-** 524-6575  
**Services Provided-** Emergency Safe Shelter for DV/SV Victims.

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Disability Rights Vermont  
**(formerly Vermont Protection and Advocacy)**  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Number-** 229-1355, Toll Free: 800-834-7890  
**Fax Number-** 229-1359  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** Grand Isle County State's Attorney's Office  
**Contact-** David Sicard  
**Address-** 59 Windridge Lane, North Hero, VT 05474  
**Phone Numbers-** 372-5422 (office); 372-3518 (direct)  
**Fax Number-** 372-5704  
**Email-** [David.Sicard@vermont.gov](mailto:David.Sicard@vermont.gov)

**Organization-** Victims Services Program, Dept. of Corrections  
**Contact-** Jessica Dorr  
**Address-** NOB 2 South, 280 State Dr, Waterbury, VT 05671-1001  
**Phone Number-** 241-0019 (Jessica direct); 557-1365 (Danielle direct)  
**Services Provided-** Provides assistance to crime victims with related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.  
**Email -** [Jessica.Dorr@vermont.gov](mailto:Jessica.Dorr@vermont.gov)

**Organization-** Voices Against Violence/Laurie's House  
*See Domestic and Sexual Violence*

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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- Organization-** DCF Family Services Local District Office  
**Address-** 27 Federal Street, Suite 300, St. Albans, VT 05478-2247  
**Phone Number-** 527-7741  
**Fax Number-** 527-5404  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.
- Organization-** Northwest Unit for Special Investigations (NUSI)  
**Address-** 5 Lemah Dr., St. Albans, VT 05478  
**Phone Number-** 524-7961 (office)  
**Fax Number-** 524-7986  
**Email-** Kelly.Woodward@state.vt.us  
**Services Provided-** A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes.

# Outreach

# *Support*

# *NOTES*

GRAND ISLE

# *Outreach*



# LAMOILLE COUNTY

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Copley Hospital Wellness Center  
**Address-** 604 Washington Hwy, Morrisville, VT 05661  
**Phone Number-** 888-8369  
**Services Provided-** Offers outpatient and adolescent programs and Project CRASH; provides screening, evaluation, counseling, therapy, and referral to other services for individuals or families with a problem stemming from the use or abuse of alcohol or drugs.

**Organization-** North Central Vermont Recovery Center  
**Address-** 275 Brooklyn St., Morrisville, VT 05661  
**Phone Number-** 802-851-8120

**Organization-** Vermont Department of Health Division of  
Alcohol & Drug Abuse Programs - District Office  
**Contact-** Suzanne Masland  
**Address-** 63 Professional Drive, Morrisville, VT 05661  
**Phone Number-** 888-7447  
**Fax Number-** 888-2576  
**Email-** AHS.VDHOLHMorrisville@vermont.gov  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

## COMMUNITY SERVICE CENTERS

**Organization-** Agency of Human Services, Department for  
Children and Families, Economic Services Division  
**Address-** 63 Professional Drive, Suite 4, Morrisville, VT 05661  
**Phone Number-** 888-4576  
**Fax Number-** 888-1343  
**Services Provided-** Provides healthcare services; food stamps.

**Organization-** Behavioral Health & Wellness Center  
**Address-** 607 Washington Hwy, Morristown, VT 05661  
**Phone Number-** 802-888-8320  
**Services Provided-** Outpatient counseling service.

**Organization-** Capstone Community Action  
(Formerly Community Action Office)  
**Address-** 250 Industrial Park, Morrisville, VT 05661  
**Phone Number-** 800-639-8710; 888-7993  
**Services Provided-** Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; Head Start services; Farm Worker program; micro-business development program; tangible assets services; weatherization.

**Organization-** Lamoille Family Center  
**Address-** 480 Cady's Falls Road, Morrisville, VT 05661  
**Phone Number-** 888-5229; 1-800-639-1932  
**Services Provided-** A community resource center for families in Lamoille County and Lamoille Valley.  
**Email-** info@lamoillefamilycenter.org

**Organization-** Lamoille Restorative Center  
**Contact-** Heather Hobart  
**Address-** 221 Main Street, PO Box 148, Hyde Park, VT 05655  
**Phone Number-** 802-888-5871  
**Email Address-** info@lrcvt.org  
**Website-** www.lrcvt.org  
**Services Provided-** A community-based agency established to address unlawful behaviors, support victims of crime, and promote healthy families and communities within the Lamoille Valley.

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## DISABILITY/ELDER SERVICES

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**Organization-** Central VT Council on Aging  
**Address-** 59 N. Main St, Suite 200, Barre, VT 05641  
**Phone Numbers-** 479-0531; 877-379-2600  
**Email Address-** info@cvcoa.org  
**Services Provided-** Support/advocacy for elders and people with disabilities.

**Organization-** Disability Rights Vermont  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Numbers-** 229-1355  
**Fax Number-** 229-1359  
**Website-** www.DisabilityRightsVT.org  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** Lamoille Home Health & Hospice  
**Address-** 54 Farr Ave. Morrisville, VT 05661  
**Phone Numbers-** 802-888-4651

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Clarina Howard Nichols Center  
**Address-** P. O. Box 517, Morrisville, VT 05661  
**Hotline-** 888-5256  
**Phone Number-** 888-2584  
**Fax Number-** 888-2570  
**Website-** www.clarina.org  
**Services Provided-** Assists women and children escaping domestic and personal violence; 24 hour crisis hotline; safe emergency shelter; advocacy in legal, welfare, medical and housing issues; support groups for women; children's playgroups; daytime/evening children's programs; education and outreach to community on domestic and sexual violence issues.

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## EMPLOYMENT/EDUCATION

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**Organization-** Central Vermont Adult Basic Education  
**Address-** 52 Portland St., Morrisville, VT 05661  
**Phone Number-** 802-888-5531

**Organization-** Vocational Rehabilitation Division  
**Address-** 63 Professional Dr, Morristown, VT 05661  
**Phone Number-** 802-888-5976

**Organization-** VT Department of Labor  
**Address-** 197 Harrel St, Morrisville, VT 05661  
**Phone Number-** 888-4545  
**Fax Number-** 802-888-2543  
**Services Provided-** Employment counseling, training, placement.

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## FOOD AND FUEL ASSISTANCE

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**Organization-** Cambridge Food Shelf/Clothing Bank  
**Address-** 16 Church Street, Jeffersonville, VT 05464  
**Phone Numbers-** 644-8911

**Organization-** Capstone Community Action - Bradley Food Shelf  
**Address-** 197 Harrel Street, Morrisville, VT 05661  
**Phone Number-** 888-7531; 888-7993 / 800-639-8710

**Organization-** Hardwick Area Food Pantry  
**Address-** 39 West Church Street, Hardwick, VT 05843  
**Phone Number-** 472-5940  
**Hours of Operation-** Monday: 12pm to 2pm  
Thursday: 9am-11am / Saturday 9am-11am

**Organization-** Johnson Food Shelf  
**Address-** 661 Railroad Street, Johnson, VT 05656  
**Phone Number-** 635-9003  
**Hours of Operation-** Tuesday: 9am - 12pm; Friday: 9am -12pm

**Organization-** Lamoille County Food Share, Inc.  
**Address-** 197 Harrel Street, Morrisville, VT 05661  
**Phone Number-** 888-6550  
**Email-** lcfoodshare@gmail.com  
**Website-** www.lcfoodshare.org

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## HOUSING & TENANT RESOURCES

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**Organization-** Downstreet Housing & Community Development  
**Address-** 22 Keith Ave, Suite 100, Barre, VT 05641  
**Phone Number-** 476-4493; 877-320-4493  
**Fax Number-** 479-0120  
**Website-** www.downstreet.org  
**Services Provided-** A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.

**Organization-** Lamoille Housing Partnership  
**Address-** 49 Brigham Street, PO Box 637, Morrisville, VT 05661  
**Phone Number-** 888-5714  
**Services Provided-** Creates and maintains affordable housing in Lamoille County.

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid Section – Page 171*

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## SHELTERS

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**Organization-** Clarina Howard Nichols Center  
**Hotline-** 888-5256  
**Services Provided-** Emergency safe shelter for Domestic and Sexual Violence Victims.

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## SURVIVOR SUPPORT SERVICES

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**Organization-** Lamoille Home Health & Hospice  
**Address-** 54 Farr Avenue, Morrisville, VT 05661  
**Phone Number-** 888-4651  
**Email-** info@lamoillesiu.org  
**Website-** mcollins@lhha.org  
**Services Provided-** Bereavement support group.

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## TRANSPORTATION

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**Organization-** Rural Community Transportation  
**Address-** 1677 Portland Street, St. Johnsbury, VT 05819  
**Phone Number-** 748-8170; 1-855-811-6360 (Toll Free)  
**Fax Number-** 748-5275

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Disability Rights Vermont  
**Phone Numbers-** 800-834-7890 (toll free); 229-1355;  
*See Disability Services*

**Organization-** Lamoille County State's Attorney's Office  
**Contact-** Siri Rooney and Holly Jones, Victim Advocates  
Colleen Twomey - DV/SV  
**Address-** P.O. Box 38, Hyde Park, VT 05655  
**Phone Number-** 888-7945; 888-1302 (Siri); 888-0508 (Colleen);  
888-1302 (Siri and Holly)  
**Fax Number-** 888-2547  
**Email-** siri.rooney@vermont.gov  
ctwomey@vermont.gov  
holly.jones@vermont.gov

## VICTIM ASSISTANCE: CHILDREN AND YOUTH

**Organization-** DCF Family Services Local District Office

**Address-** 63 Professional Drive, Suite 3, Morrisville, VT 05661

**Phone Number-** 888-4576

**Fax Number-** (802) 888-1343

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** Lamoille County Special Investigation Unit

**Address-** 111 W. Main St., P.O. Box 16, Hyde Park, VT 05655

**Phone Number-** 851-8116

**Email-** [info@lamoillesiu.org](mailto:info@lamoillesiu.org)

## *NOTES*

LAMOILLE

# *Outreach*

# ORANGE COUNTY

## ALCOHOL & SUBSTANCE ABUSE

<b>Organization-</b>	<b>Clara Martin Center</b>
<b>Address-</b>	11740 Lower Plain, Bradford, VT 05033 11 N. Main St, Randolph, VT 05060
<b>Phone Number-</b>	222-4477 (Bradford), 802-728-4466 (Randolph)
<b>Hotline-</b>	800-639-6360
<b>Services Provided-</b>	Offers community outpatient mental health and substance abuse services; assists persons with co-occurring mental and substance abuse disorders, women, DUI/DWI offenders, criminal justice clients; sliding fee scale.

## COMMUNITY SERVICE CENTERS

<b>Organization-</b>	<b>Capstone Community Action — Orange County East</b>
<b>Address-</b>	22 Whistle Stop Way, P.O. Box 500, Bradford, VT 05033
<b>Phone Numbers-</b>	800-639-1053; 222-5343
<b>Services Provided-</b>	Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people in Orange County East achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; Head Start services; Farm Worker program; micro-business development program; tangible assets services; weatherization.
<b>Organization-</b>	<b>Capstone Community Action - Orange County West</b>
<b>Address-</b>	12 Prince St. Suite A, PO Box 284, Randolph, VT 05060
<b>Phone Numbers-</b>	728-9506; 1-800-846-9506
<b>Services Provided-</b>	See above; serves residents of Orange County West.
<b>Organization-</b>	<b>Kids Place, a program of The Orange County Parent Child Center</b>
<b>Contact-</b>	Mary Ellen Otis, Executive Director
<b>Address-</b>	639 VT Route 110, Tunbridge, VT 05077
<b>Phone Number-</b>	802-685-2264
<b>Fax Number-</b>	802-685-2264
<b>Email-</b>	info@orangecountypcc.org
<b>County Served-</b>	Orange and Northern Windsor
<b>Services Provided-</b>	The Kids Place supervised visitation program provides a safe, neutral, and comfortable place for children and non-residential parents to visit and maintain family ties.

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## COUNSELING & MENTAL HEALTH

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**Organization-** Clara Martin Center  
*See Alcohol & Substance Abuse*

**Organization-** Confluence Behavioral Health  
**Address-** 1646 Gove Hill Rd., Thetford, VT 05075  
**Phone Number-** 802-727-0019

**Organization-** Little Rivers Health  
**Contact-** Fran Clark, Director of Operations  
**Phone Number-** 222-4637 x116  
**Population Served-** Provides counseling and mental health at our three practices in Wells River, Bradford and East Cornish. We offer outpatient mental health services, we accept most insurance and offer a sliding fee scale.

**Organization-** Upper Valley Services  
**Address-** 267 Waits River Rd., Bradford, VT 05033  
**Phone Number-** 802-222-9235

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Safeline, Inc.  
**Address-** P.O. Box 368 Chelsea, VT 05038  
**Phone Number-** 802-7900  
**Hotline-** 1-800-639-7233  
**Email-** safelineinfo@safelinevt.org  
**Website-** www.safelinevt.org  
**Services Provided-** A member program of the Vermont Network Against Domestic and Sexual Violence that serves victims and survivors of domestic and sexual violence in Orange and northern Windsor Counties. Offers free and confidential services, including 24 hour hotline, crisis counseling, safety planning, legal advocacy, hospital advocacy, economic advocacy, food shelf, public education and outreach.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
**Gifford Medical Center**  
**Address-** 44 South Main Street, Randolph, VT 05060  
**Phone Number-** 728-2345 (Emergency Department)  
**Website-** www.giffordhealthcare.org  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

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## FOOD ASSISTANCE

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**Organization-** Randolph Area Food Shelf  
**Address-** 12 Prince St., Unit #3 Randolph VT 05060  
**Phone Number-** 431-0144  
**Email-** info@randolphareafoodshelf.org  
**Services Provided-** Mon, Wed, Fri 3-5 pm / Tues 1-5pm, Thu 5-7 pm.



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## FUEL ASSISTANCE

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**Organization-** Capstone Community Action  
**Phone Numbers-** 1-800-846-9506  
728-9506 (Randolph)  
222-5419 (Bradford)

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## HEALTH & DENTAL CARE

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- Organization-** Chelsea Family Health Center  
**Address-** 356 VT Rte. 110, PO Box 128, Chelsea, VT 05038  
**Phone Number-** 685-4400  
**Fax Number-** 685-4329  
**Services Provided-** Full-service care provider affiliated with Gifford Medical Center; services include preventive care, health exams, women's health, family planning, newborn care, treatment of depression, assistance with end-of-life issues and much more.
- Organization-** Good Neighbor Clinic  
**Address-** 70 North Main Street, White River, VT  
**Phone Number-** 295-1868 (Medical); 295-7573 (Dental)  
**Email-** ceil@hitchcock.org or karen.a.woodbury@hitchcock.org.  
**Services Provided-** Basic primary medical care available to all those in the Upper Valley in medical need but without the means to pay; wide range of services including referrals, colon cancer screening, mental health services, breast cancer screening, health education; dental and outreach programs.
- Organization-** Health Connections at Gifford Medical Center  
**Address-** 44 S. Main St. P.O. Box 2000, Randolph, VT 05060  
**Phone Number-** 728-2323  
**Fax Number-** 728-2335  
**Website-** info.healthconnect.vermont.gov  
**Services Provided-** Complete health clinic services for uninsured or underinsured Vermonters in need of health care.
- Organization-** Planned Parenthood of Northern New England  
**Address-** 183 Saint Paul Street, Burlington, VT 05401  
**Phone Number-** 863-6326; 1-866-476-1321  
**Fax Number-** 863-4951  
**Website-** www.plannedparenthood.org  
**Services Provided-** Assists women and families in need of family planning; offers annual exams and pap tests; breast exams and mammography referrals; birth control information and supplies; testing and treatment for urinary and vaginal infections; pregnancy testing; *Teen Walk-in Clinic*; adult immunization for flu, hepatitis B and other vaccine preventable diseases. With offices in Burlington and Williston.

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## HOUSING

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**Organization-** Barre Housing Authority  
**Address-** 30 Washington St. #1, Barre, VT 05641  
**Phone Number-** 802-476-3185

**Organization-** Downstreet Housing & Community Development  
**Address-** 22 Keith Ave., Ste. 100, Barre, VT 05641  
**Phone Number-** 476-4493; (877)-320-0663  
**Fax Number-** 479-0120  
**Website-** www.downstreet.org  
**Services Provided-** A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.

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## LEGAL ASSISTANCE

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**Organization-** South Royalton Legal Clinic  
**Address-** South Royalton, VT  
**Phone Number-** 831-1500  
**Fax Number-** 802-831-1115  
**Email-** smee@vermontlaw.edu  
**Services Provided-** Free legal service provided by Vermont Law School for low-income Vermonters; provides counsel in areas such as family law, juvenile law and children's rights, Social Security, welfare and unemployment compensation, civil rights and civil liberties, landlord-tenant relations, consumer protection, bankruptcy, contracts, wills, immigration, and federally subsidized health care and housing.

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## SHELTERS

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**Organization-** Good Samaritan  
**Address-** 105 N. Seminary St, Barre, VT 05641  
**Phone Number-** 802-479-2294

**Organization-** Safehaven  
**Address-** 4 Highland Avenue, Randolph VT 05060  
**Phone Number-** 728-5233  
**Services Provided-** Serves homeless, labeled mentally ill, in the counties of Washington, Orange, and upper Windsor; licensed Therapeutic Community Residence.

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## TRANSPORTATION

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**Organization-** Big Yellow Taxi  
**Address-** Bradford, VT  
**Phone Number-** 281-8294  
**Services Provided-** Taxi service.

**Organization-** Good News Garage  
**Address-** 3J1 North Winooski Ave, Burlington, VT 05401  
**Phone Number-** 864-3667  
**Services Provided-** Sells second hand vehicles.

**Organization-** Green Cab  
**Address-** South Burlington  
**Phone Number-** 864-2424  
**Services Provided-** Taxi service serving most parts of Vermont.

**Organization-** JT Taxi  
**Address-** Randolph, VT  
**Phone Numbers-** 728-6209  
**Services Provided-** Taxi service for Bradford area residents.

**Organization-** River Route  
**Address-** Randolph, VT  
**Phone Number-** 728-3773  
**Services Provided-** Bus service between Randolph and White River Junction.

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Disability Rights Vermont  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Number-** 229-1355, Toll Free: 800-834-7890  
**Fax Number-** 229-1359  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** Orange County State's Attorney's Office  
**Contact-** Ann Lepine, Victim Advocate  
**Address-** P.O. Box 116, Chelsea, VT 05038  
**Phone Numbers-** 685-3036; 685-2187 (direct)  
**Fax Number-** 685-3836  
**Email-** [Ann.Lepine@vermont.gov](mailto:Ann.Lepine@vermont.gov)

**Organization-** Victim Services Program, Dept. of Corrections  
**Phone Number-** 241-0019  
**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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**Organization-** Orange County Special Investigation Unit/CAC  
**Contact-** Patti Shane  
**Address-** 354 VT Rte 110, PO Box 254, Chelsea, VT 57465  
**Phone Numbers-** 802-685-4712  
**Website-** [www.vtchildrensalliance.org](http://www.vtchildrensalliance.org)  
**Services Provided-** Support services for victims of sexual abuse and their families, including counseling for victims and case management services for families. Serves Orange/No. Windsor area.

## *NOTES*

# ORLEANS

## ALCOHOL & DRUG ABUSE

**Organization-** BAART  
**Address-** 475 Union St., Newport, VT 05855  
**Phone Number-** 802-334-0110  
**Provided-** Medication assisted treatment program.

**Organization-** Northeast Kingdom Human Services (formerly NEKMH)  
**Address-** 181 Crawford Road, Derby, VT 05829  
**Phone Number-** 1-800-696-4979  
**Provided-** Offers outpatient, intensive outpatient and adolescent services to the tri-county resident of Orleans, Essex and Calendonias; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultations; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Program.

## COMMUNITY SERVICE CENTERS

**Organization-** Northeast Kingdom Community Action (NEKCA)  
**Address-** 70 Main Street, P. O. Box 346, Newport, VT 05855  
**Phone Number-** 334-7316  
**Fax Number-** 334-5249  
**Website-** [www.nekcavt.org](http://www.nekcavt.org)  
**Email-** [info@nekcavt.org](mailto:info@nekcavt.org)  
**Services Provided-** Assists those in need of emergency food assistance, shelter and fuel; NEKCA's Food Pantries provide short-term help in times of crisis; employment counseling; health insurance; crisis management, career planning.

**Organization-** Orleans County Restorative Justice Center  
**Address-** 55 Seymore Lane, Newport, VT 05855  
**Phone Number-** 487-9327  
**Website-** [www.kingdomjustice.org](http://www.kingdomjustice.org)  
**Email-** [info@kingdomjustice.org](mailto:info@kingdomjustice.org)  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues.

*See Statewide Resources for more information.*

## COUNSELING & MENTAL HEALTH

**Organization-** Newport Adolescent – Adult Programs, Inc.  
**Address-** 637 Union Street, P. O. Box 785, Newport, VT 05855  
**Phone Numbers-** 334-5085  
**Services Provided-** Provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Program.

**Organization-** **Northeast Kingdom Human Services (Formerly NEKMH)**  
**Address-** 181 Crawford Road, Derby, VT 05829  
**Phone Numbers-** 800-696-4979  
**Services Provided-** Offers outpatient, intensive outpatient and adolescent service to the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Programs.

## DOMESTIC & SEXUAL VIOLENCE

**Organization-** **The Advocacy Program at Umbrella**  
**Address-** 95 East Main St, Suite 1, Newport, VT 05855  
**Phone Number-** 334-0148  
**Fax Number-** 748-1405  
**Email-** [advocate@umbrellanek.org](mailto:advocate@umbrellanek.org)  
**Services Provided-** 24-hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Orleans County; focus is on safety, intervention, support and prevention through intimate partner violence and sexual violence support services.

**Organization-** **AWARE**  
**Address-** P. O. Box 307, Hardwick, VT 05843  
**Phone Number-** 472-6463 (office); 800-228-7395 (Toll Free)  
**Fax Number-** 472-3504  
**Email-** [aware@vtlink.net](mailto:aware@vtlink.net)  
**Website-** [www.awarevt.org](http://www.awarevt.org)  
**Services Provided-** Serves victims of domestic and sexual violence in the Hardwick area and the towns of Craftsbury and Greensboro; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

**Organization-** **DV Solutions at Spectrum Youth and Family Services**  
**Address-** 31 Elmwood Ave. Burlington, VT 05401  
**Phone Number-** 864-7423  
**Fax Number-** 660-0576  
**Email-** [info@spectrumvt.org](mailto:info@spectrumvt.org)  
**Website-** [www.spectrumvt.org](http://www.spectrumvt.org)  
**Services Provided-** Educational and cognitive-behavioral change program to support men in ending their abusive and controlling behavior toward female partners. Programs are open to men referred as part of a criminal conviction or who wish to participate voluntarily.  
 (or: see Chittenden Co. listing)

**Organization-** **Orleans County Special Investigations Unit/  
Child Advocacy Center**  
**Contact-** Dawn Kelly, Executive Director  
**Address-** 55 Seymour Lane, Suite 2, Newport, VT 05855  
**Phone Number-** 802-334-6002  
**Website-** [vtchildrensalliance.org](http://vtchildrensalliance.org)

**Organization-** **Pride Center of Vermont Safespace Program (LGBTQH)**  
**Address-** 255 South Champlain St., Suite 12, Burlington, VT 05401  
**Phone Number-** 802-863-0003,  
**Hotline-** 866-869-7341

**Organization-** **Sexual Assault Nurse Examiner Program (SANE)**  
**Address-** **North Country Hospital**  
 189 Prouty Drive, Newport, VT 05855  
**Phone Number-** 334-7331  
**Website-** [www.nchsi.org](http://www.nchsi.org)  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

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## HOUSING

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**Organization-** **Gilman Housing Trust**  
**Address-** 20 Compass Drive, Newport, VT 05855  
**Phone Number-** 334-1541  
**Services Provided-** Provides low-income housing in the Northeast Kingdom counties of Caledonia, Essex and Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently affordable housing and community facilities.

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## LEGAL ASSISTANCE

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**Organization-** **Disability Rights Vermont**  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Number-** 229-1355, Toll Free: 800-834-7890  
**Fax Number-** 229-1359  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** **Orleans County State's Attorney's Office**  
**Contact-** Amanda Jensen  
 Vicki Thibault  
**Address-** 217 Main Street, Ste. 2, Newport, VT 05855  
**Phone Number-** 334-2037 (Amanda direct); 334-4323 (Vicki direct)  
**Fax Number-** 334-3319  
**Email-** [Amanda.Jensen@vermont.gov](mailto:Amanda.Jensen@vermont.gov)  
[Victoria.Thibault@vermont.gov](mailto:Victoria.Thibault@vermont.gov)

**Organization-** **Vermont Legal Aid**  
*See Vermont Legal Aid Section – Page 171*

**Organization-** **VT State Police - Derby Barracks**  
**Address-** 35 Crawford Rd, Derby, VT 05829  
**Phone Number-** 877-661-1100, x2337; 334-8881

## VICTIM ASSISTANCE: CHILDREN AND YOUTH

**Organization-** The Advocacy Program at Umbrella  
**Address-** 95 East Main St, Suite 1, Newport, VT 05855  
**Phone Number-** 334-0148  
**Fax Number-** 334-0148  
**Email-** advocate@umbrellanek.org  
**Services Provided-** 24-hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Orleans County; focus is on safety, intervention, support and prevention through intimate partner violence and sexual violence support services.

**Organization-** DCF Family Services Local District Office  
**Address-** 100 Main Street, Suite 230, Newport, VT 05855-4898  
**Phone Number-** 334-6723  
**Fax Number-** (802) 334-3371  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** Northeast Kingdom Community Action - NEKCA  
**Address-** 70 Main Street, P.O. Box 346, Newport, VT 05855  
**Phone Number-** 334-7316  
**Fax Number-** 334-5249  
**Email-** info@nekavt.org  
**Website-** nekavt.org

**Organization-** Orleans County Child Advocacy Center/  
**Special Investigation Unit**  
**Address-** 55 Seymour Lane, Newport, VT 05855  
**Phone Number-** 802-334-6002  
**Services Provided-** Provides a place for children who may have been abused to talk to specially trained investigators.

# Outreach



# *Support*

## *NOTES*

*Outreach*

# RUTLAND COUNTY

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization-** Vermont CARES  
**Address-** 1 Scale Ave, Rutland, VT 05701  
**Phone Numbers-** 775-5884; 800-649-2437  
**Fax Number-** 864-7730  
**Email-** peter@vtcares.org  
**Website-** www.vtcares.org  
**Services Provided-** Services Vermonters with HIV+ in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties; offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Alcoholics Anonymous  
**Address-** Rutland, VT  
**Phone Number-** 775-0402  
**Services Provided-** Support groups for recovering alcoholics.

**Organization-** Alcoholics Anonymous, Al-anon & Al-a-teen  
**Address-** 1 Hillside Rd, Rutland, VT 05701  
**Phone Number-** 773-9659  
**Population Served-** Recovering alcoholics, friends and families of alcoholics.  
**Services Provided-** Support groups for recovering alcoholics.

**Organization-** Evergreen Substance Abuse Service  
**Address-** 135 Granger St., Rutland, VT 05701  
**Phone Number-** 747-3588  
**Services Provided-** Outpatient, intensive outpatient, Project CRASH.

**Organization-** Grace House  
**Address-** 35 Washington St., Rutland, VT 05701  
**Phone Number-** 802-775-3476

**Organization-** Health Care & Rehabilitation Services of Southeastern Vermont  
**Address-** 49 North Main Street, White River, VT 05001  
**Phone Numbers-** 775-2941  
**Services Provided-** Outpatient services for all ages; Project CRASH.

**Organization-** Narcotic Anonymous  
**Address-** Rutland, VT  
**Phone Number-** 773-5575  
**Services Provided-** Support groups for recovering drug addicts.

**Organization-** Rutland Area Prevention Coalition  
**Address-** 45 Union St, Suite 1, Rutland, VT 05101  
**Phone Number-** 775-4199  
**Email-** rap@rhmhscn.org  
**Website-** www.rapvt.org

**Organization-** Serenity House  
**Address-** 98 Church Street, Wallingford, VT 05773  
**Phone Number-** 446-2640  
**Fax Number-** 446-2636  
**Email-** info@recoveryhousevt.org  
**Services Provided-** Provides detoxification and intensive drug rehabilitation and addiction treatment to Vermonters over 18 years of age with substance abuse issues; outpatient and residential; offers an intensive inpatient program and a residential program; one-to-one counseling; group therapy; educational groups; daily access to AA/NA meetings and family meetings; referral to outpatient counseling; aftercare planning; serves all adult Vermonters regardless of ability to pay.

**Organization-** Turning Point Center of Rutland  
**Address-** 141 State St., Rutland, VT 05101  
**Phone Number-** 802-773-6010

**Organization-** Vermont Department of Health  
**Division of Alcohol & Drug Abuse Programs - District Office**  
**Contact-** Renee Bousquet  
**Address-** 300 Asa Bloomer State Office Building,  
 8 Merchants Row Rutland, VT 05701  
**Phone Number-** 786-5876  
**Fax Number-** 786-5984  
**Email-** sarah.roy@state.vt.us  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

**Organization-** West Ridge Center  
**Address-** Howe Center, 1 Scale Ave, Rutland, VT 05101  
**Phone Number-** 802-776-5800

## COMMUNITY SERVICES

**Organization-** BROC Community Action  
**Address-** 45 Union Street, Rutland, VT 05701  
**Phone Number-** 775-0878; 800-717-BROC (2762)  
**Website-** www.broc.org  
**Services Provided-** Community Food Shelf, fuel & utility assistance, housing counseling, coordinated entry for housing, case management, employment assistance, forms assistance, free tax preparation program, referrals.

**Organization-** Child First Advocacy Center & Rutland Unit for Special Investigation  
*See Victim Assistance: Children/Youth for more information.*

**Organization-** Rutland Regional Medical Center-  
**Community Network Department**

**Address-** 160 Allen Street, Rutland, VT 05701

**Phone Number-** 775-7111

**Website-** www.rrmc.org

**Services Provided-** Provides community information center and support groups.

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## **COUNSELING & MENTAL HEALTH**

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**Organization-** Clara Martin Center

**Address-** 39 Fogg Farm Rd, P.O. Box 816, Wilder, VT 05088

**Phone Number-** 295-1311

**Services Provided-** A community mental health agency; services include outpatient care, walk-in clinic, respite care, school and home based services, crisis intervention and support groups for women.

**Organization-** DV Solutions at Spectrum Youth & Family Services

**Address-** 31 Elmwood Avenue, Burlington, VT 05401

**Phone Number-** 864-7423

**Fax Number-** 660-0576

**Email-** info@spectrumvt.org

**Website-** www.spectrumvt.org

**Services Provided-** Educational and cognitive-behavioral change program to support men in ending their abusive/controlling behavior toward female partners. Programs are open to men referred as part of a criminal conviction or who wish to participate voluntarily.

**Organization-** Rutland Mental Health Services

**Address-** 78 South Main Street, P. O. Box 222, Rutland, VT 05702

**Phone Numbers-** 775-2381; 775-1000 (24-hour emergency)

**Services Provided-** Addresses mental health care needs; offers recovery group and support group for anxiety.

**Organization-** Rutland Regional Behavioral Health

**Address-** 1 Common St, Rutland, VT 05701

**Phone Numbers-** 802-747-1857

**Organization-** Spring Lake Ranch

**Address-** 1169 Spring Lake Rd., Rutland, VT 05702

**Phone Numbers-** 802-492-3322

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## **DOMESTIC & SEXUAL VIOLENCE**

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**Organization-** Child First Advocacy Center &  
Rutland Unit for Special Investigations

*See Victim Assistance: Children/Youth for more information.*

**Organization-** NewStory Center  
**Address-** P.O. Box 313, Rutland, VT 05702  
**Hotline-** 775-3232  
**Phone Number-** 775-6788  
**Fax Number-** 747-0470  
**Website-** www.nscvt.org  
**Services Provided-** 24-hour crisis hotline for battered women and sexual assault survivors; assistance with relief from abuse orders; legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy for sexual assault survivors; support groups.

**Organization-** Rape Crisis  
**Address-** 101 Grove St., Rutland, VT 05701  
**Phone Number-** 802-775-3232

**Organization-** Safer Society Program & Press  
**Address-** P. O. 340, Brandon, VT 05733  
**Phone Number-** 247-3132  
**Fax Number-** 247-4233  
**Website-** www.safersociety.org  
**Services Provided-** Nonprofit agency for the prevention and treatment of sexual abuse.

**Organization-** Sexual Assault Nurse Examiner Program (SANE) Rutland  
**Regional Medical Center**  
**Address-** 160 Allen Street, Rutland, VT 05701  
**Phone Number-** 747-3606 (Emergency Department)  
**Website-** www.rrmc.org  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

## FOOD ASSISTANCE

**Organization-** Brandon Emergency Food Shelf  
**Address-** Rt. 7 & Union St, Brandon, VT 05733  
**Phone Number-** 247-6720

**Organization-** BROCC Community Action - BROCC Community Food Shelf  
**Address-** 45 Union St, Rutland, VT 05701  
**Phone Number-** 802-775-0878; 800-717-2762

**Organization-** Castleton Food Shelf  
**Address-** 504 Main Street, Castleton, VT 05733  
**Phone Number-** 468-5072

**Organization-** Danby Food Shelf  
**Address-** 130 Brook Road, Danby, VT 05733  
**Phone Number-** 293-5163  
**Organization-** Meals on Wheels  
**Address-** 80 Belden Road, Rutland, VT 05701  
**Phone Numbers-** 775-0133  
**Services Provided-** Home delivered meals.

**Organization-** Pawlet Food Shelf  
**Address-** 38 Route 133, Pawlet, VT 05761 - Pawlet Community Church  
**Phone Number-** 325-3022

**Organization-** Pittsford Food Shelf  
**Address-** 4209 Route 7 Pittsford, VT 05763  
**Phone Number-** 483-2967

**Organization-** Poultney Emergency Food Shelf  
**Address-** 66 Beaman Street, Poultney, VT  
**Phone Number-** 287-9558

**Organization-** Rutland Community Cupboard  
**Address-** 65 River Street, Rutland, VT 05701  
**Phone Number-** 747-6119  
**Website-** [www.rutlandcommunitycupboard.org](http://www.rutlandcommunitycupboard.org)

**Organization-** Upper Valley Haven  
**Address-** 713 Hartford Avenue, White River, VT 05001  
**Phone Number-** 295-6500  
**Website-** [www.uppervalleyhaven.org](http://www.uppervalleyhaven.org)

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## HEALTH & DENTAL SERVICES

**Organization-** Good Neighbor Health Clinic and Red Logan Dental Clinic  
**Address-** 70 North Main St, White River Junction, VT 05001  
**Phone Number-** 295-1868 (Medical); 295-7573 (Dental)  
**Email-** [medical@goodnhc.org](mailto:medical@goodnhc.org); [dental@goodnhc.org](mailto:dental@goodnhc.org)  
**Population Served-** Uninsured or underinsured Vermonters in need of health care  
**Services Provided-** Complete health clinic services and dental care.

**Organization-** Park Street Healthshare  
**Address-** 71 Grove Street, Rutland, VT 05701  
**Phone Number-** 775-1360  
**Services Provided-** Complete health clinic services for uninsured or underinsured Vermonters.

**Organization-** Rutland Area Visiting Nurses  
**Address-** 7 Albert Cree Dr, Rutland, VT 05701  
**Phone Number-** 775-0568; 545.3323 (Toll Free)  
**Fax Number-** 775-2304  
**Website-** [www.vermontvisitingnurses.org](http://www.vermontvisitingnurses.org)  
**Services Provided-** Home visits for those in need of medical assistance.

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## HOUSING ASSISTANCE

**Organization-** BROCC Community Action - BROCC Community Food Shelf  
**Address-** 45 Union St, Rutland, VT 05701  
**Phone Number-** 802-775-0878; 800-717-2762

**Organization-** Housing Trust of Rutland County  
**Address-** 13 Center Street, 2nd Floor, Rutland, VT 05701  
**Phone Number-** 775-3139; 800-545-7989  
**Fax Number-** 775-0434  
**Email-** [info@housingrutland.org](mailto:info@housingrutland.org)  
**Website-** [www.housingrutland.org](http://www.housingrutland.org)  
**Services Provided-** Provides affordable housing  
**Organization-** The Homeless Prevention Center

**Address-** 56 Howe St - Patch Place. Building A. Box 7. Rutland. VT 05701  
**Phone Number-** 775-9286  
**Fax Number-** 775-7436

**Organization-** **NeighborWorks of Western Vermont**  
**Address-** 110 Marble St, West Rutland, VT 05777  
**Phone Number-** 438-2303  
**Email-** info@nwwvt.org

**Organization-** **Rutland County Housing Coalition**  
**Address-** 46 Evelyn St., #201 Rutland, VT 05701  
**Phone Number-** 802-775-9286

**Organization-** **Rutland Housing Authority**  
**Address-** 5 Tremont St, Rutland, VT 05701  
**Phone Number-** 775-2926  
**Services Provided-** Provides affordable housing.

**Organization-** **Twin Pines Housing Trust**  
**Address-** 226 Holiday Drive. Suite 20, White River Junction, VT 05001  
**Phone Number-** 291-7000  
**Fax Number-** 291-7273  
**Email-** info@tphtrust.org  
**Website-** www.tphtrust.org  
**Services Provided-** Nonprofit housing developer located in the Upper Connecticut River Valley dedicated to perpetual affordable housing; offers a variety of housing options including rental apartments, single-family homes and mobile home parks for those with low and moderate incomes.

## LEGAL ASSISTANCE

**Organization-** **Have Justice-Will Travel**  
**Address-** PO. Box 1537 Bennington, VT  
**Phone Number-** 877-447-8500, 802-447-8500  
**Fax Number-** 802-447-8509  
**Email-** bennington@havejusticewilltravel.org  
**Website-** www.havejusticewilltravel.org  
**Services Provided-** Have Justice-Will Travel provides legal assistance in RFA matters every Friday in family court in Rutland.

**Organization-** **Vermont Legal Aid**  
**Address-** 57 North Main Steet, Rutland, VT 05819  
**Phone Number-** 775-0021 (office); 800-889-2047 (toll free)  
**Services Provided-** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

# Outreach



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## SHELTERS

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**Organization-** New Story Center  
**Address-** P.O. Box 313, Rutland, VT 05702  
**Hotline-** 775-3232  
**Phone Number-** 775-6788  
**Fax Number-** 747-0470  
**Services Provided-** 24-hour crisis hotline for battered women and sexual assault survivors; assistance with relief from abuse orders; legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy for sexual assault survivors; support groups.

**Organization-** Upper Valley Haven  
**Address-** 713 Hartford Avenue, White River Junction, VT 05001  
**Phone Number-** 295-6500  
**Email-** [info@uppervalleyhaven.org](mailto:info@uppervalleyhaven.org)  
**Website-** [www.uppervalleyhaven.org](http://www.uppervalleyhaven.org)  
**Services Provided-** Private, non-profit human services organization offering emergency shelter for families, a food shelf, clothing room and educational programming to those struggling to meet their basic needs; all services are provided free of charge to those with a demonstrated need.

RUTLAND

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization-** Disability Rights Vermont  
**Address-** 1 Scale Ave., Suite 23, Howe Center, Bldg. 14, Rutland, VT 05701  
**Phone Number-** 773-3944, Toll Free: 800-834-7890  
**Fax Number-** 773-4994  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** Rutland County Women's Network and Shelter  
*See Domestic and Sexual Violence*

**Organization-** Rutland County State's Attorney's Office  
**Contact-** Naomi Ross  
Shea McGee  
**Address-** 400 Asa Bloomer State Building, Rutland, VT 05702  
**Phone Number-** 786-2531  
**Fax Number-** 786-5851  
**Organization-** Victims Services Program, Dept. of Corrections

**Contact-** Jessica Dorr  
**Address-** NOB 2 S, 280 State Dr, Waterbury, VT 05671-1001  
**Phone Number-** 557-7383 (Jessica direct)  
**Services Provided-** Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.  
**Email -** Jessica.Dorr@vermont.gov

## VICTIM ASSISTANCE: CHILDREN AND YOUTH

**Organization-** **Child First Advocacy Center & Rutland Unit for Special Investigation**  
**Address-** 80 West Street, P.O. Box 6822, Rutland, VT 05702  
**Phone Number-** 747-0200  
**Fax Number-** 747-7060  
**Email-** info@childfirstadvocacycenter.org  
**Website-** www.childfirstvermont.org  
**Services Provided-** A multi-disciplinary team that provides victim services and conduct criminal investigations in response to reports of sexual assault, child sexual abuse, and other child related offense consists of Victim Advocacy, Special investigators, dedicated prosecution, and Social Services trained to work only on these types of crime.

**Organization-** **DCF Family Services Local District Office**  
**Address-** 220 Asa Bloomer Bldg, 88 Merchants Row, Rutland, VT 05701-3449  
**Phone Number-** 786-5817  
**Fax Number-** 786-8827  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** **Rutland County Parent Child Center**  
**Address-** 61 Pleasant Street, Rutland, VT 05701-3449  
**Phone Number-** 775-9711; 800-480-9711  
**Fax Number-** 775-5473  
**Website-** rcpsc.org

**Organization-** **Vermont Achievement Center**  
**Address-** 88 Park Street, Rutland, VT 05701-4710  
**Phone Number-** 775-2395  
**Fax Number-** 773-9656  
**Website-** www.vacvt.org

Outreach

# *Guidance*

# *NOTES*

RUTLAND

# *Outreach*

# WASHINGTON COUNTY

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Al-Anon & Al-Ateen  
**Address-** Barre, VT 05602  
**Phone Number-** 866-972-5266  
**Services Provided-** Hope and help for families and friends of alcoholics.

**Organization-** Alcoholics Anonymous  
**Address-** Montpelier, VT  
**Phone Number-** 229-5100  
**Services Provided-** Serving Montpelier and Barre.

**Organization-** Alcoholic Crisis Program at  
**Central Vermont Substance Abuse Services**  
**Address-** 100 Hospitality Drive, Barre, VT 05641  
**Phone Number-** 223-4156; 229-0591 (Emergency)  
**Website-** [www.cvsas.org](http://www.cvsas.org)  
**Services Provided-** Outpatient substance abuse treatment for adolescents, pregnant/postpartum women, women, DUI/DWI offenders with substance abuse issues; sliding fee scale based on income and payment assistance; special language assistance: ASL, hearing impaired, Bosnian.

**Organization-** Friends of Recovery VT  
**Address-** 100 State St., Suite 352, Montpelier, VT 05602  
**Phone Number-** 802-223-6263

**Organization-** Maple Leaf Counseling  
**Address-** 8 St. Paul St, Montpelier, VT 05602  
**Phone Number-** 224-9016  
**Services Provided-** Intensive outpatient substance abuse counseling.

**Organization-** Treatment Associates  
**Address-** 73 Main St. #39, Montpelier, VT 05602  
**Phone Number-** 802-225-8355

**Organization-** Turning Point Center  
**Address-** 489 North Main St, Montpelier, VT 05602  
**Phone Number-** 802-479-7373

## COMMUNITY SERVICE CENTERS

**Organization-** Vermont Department of Health  
**Division of Alcohol & Drug Abuse Programs - District Office**  
**Contact-** Joan Marie Misek  
**Address-** Barre Local Health Office, Suite 250, 5 Perry Street, Barre, VT 05641  
**Phone Number-** 479-4200 / 888-253-8786  
**Fax Number-** 479-4230  
**Email-** [AHS.VDHOLHBarre@vermont.gov](mailto:AHS.VDHOLHBarre@vermont.gov)  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

**Organization-** **Brain Injury Association of VT (BIAVT)**  
**Address-** 92 South Main Street, P.O. Box 482, Waterbury, VT 05676  
**Phone Numbers-** 877-856-1772 (Help Line); 244-6850  
**Fax Number-** 244-4005  
**Email-** support1@biavt.org  
**Website-** www.biavt.org  
**Services Provided-** The Brain Injury Association of VT is a statewide, non-profit organization. It was established in 1999 to assist individuals with brain injury and their support network. BIAVT staff a toll-free Help Line (877-856-1772) and coordinates brain injury support groups around the state. BIAVT provides navigation services throughout the NeuroResource Facilitation/Options Counseling Program, education on brain injury topics, advocacy in the legislative arena and an annual conference.

**Organization-** **Capstone (formerly Central Vermont Community Action Council)**  
**Address-** 20 Gable Place, Barre, VT 05641  
**Phone Numbers-** 479-1053; 800-639-1053  
**Website-** www.capstonevt.org  
**Services Provided-** Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people in Orange County East achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; transitional housing; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; micro-business development program; tangible assets services; weatherization.

**Organization-** **Greater Barre Community Justice Center**  
**Address-** 20 Auditorium Hill, Civic Center, Barre, VT 05641  
**Phone Number-** 476-0276  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim related issues. A car window/tire replacement program is offered to victims whose auto has been damaged by crime and fall within an eligible income level. *See Statewide Resources for more information.*

**Organization-** **Montpelier Community Justice Center**  
**Contact-** Judy Gibson, Programs Coordinator  
**Address-** 39 Main Street, Suite 6, Montpelier, VT 05602  
**Phone Number-** 223-9606  
**Email-** JGibson@montpelier-vt.org  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues.  
*See Statewide Resources for more information.*

*Outreach*

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## COUNSELING & MENTAL HEALTH

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**Organization-** **Disability Rights Vermont (DRVT)**

**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 800-834-7890 (toll free); 229-1355;

**Fax Number-** 229-1359

**Email-** info@DisabilityRightsVT.org

**Website-** www.DisabilityRightsVT.org

**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** **National Alliance for the Mentally Ill (NAMI-VT)**

**Address-** 600 Blair Park Rd, Suite 301 Williston, VT 05495

**Hot Line-** 800-639-6480 (24-hour)

**Phone Number-** 876-7949

**Email-** info@namitv.org

**Website-** namitvt.org

**Population Served-** Mentally ill individuals and their families

**Services Provided-** A member-supported organization whose primary mission is to provide advocacy, public education and support to those who suffer from serious mental illness and their families; concerned citizens and mental health professionals are encouraged to join, whether or not they have an ill family member.

**Organization-** **Washington County Mental Health Services, Inc.  
(Center for Counseling & Psychological Services)**

**Address-** 174 Hospital Loop, Berlin. P.O. Box 647, Montpelier, VT 05602

**Phone Number-** 479-4083

**Fax Number-** 476-1476

**Website-** www.wcmhs.org

**Services Provided-** Washington County Mental Health Services (WCMHS) provides a wide variety of support and treatment opportunities for children, adolescents, families, and adults living with the challenges of mental illness, emotional and behavioral issues, and developmental disabilities. These services are both office and community-based through outreach. The range of services offered includes prevention and wellness, assessment and stabilization, and 24 hours a day, 7 days a week emergency response.

WASHINGTON

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## DISABILITY SERVICES

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**Organization-** **AWARE**

**Address-** P. O. Box 307, Hardwick, VT 05843

**Phone Number-** 472-6463 (office); 800-228-7395 (Toll Free)

**Fax Number-** 472-3504

**Website-** www.awarevt.org

**Services Provided-** Serves victims of domestic and sexual violence in the town of Woodbury; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

**Organization-** Circle  
**Address-** P.O. Box 652, Barre, VT 05641  
**Hotline** 877-543-9498 (toll free, 24 hour)  
**Fax Number-** 476-9310  
**Website-** www.CircleVT.com  
**Email-** bwss@sover.net

**Services Provided-** Shelter for battered women and their children, victims and survivors of domestic abuse; 24-hour toll free hotline; legal and social advocacy; information, referrals; support groups; educational and prevention presentations to schools, community groups and businesses; youth advocacy.

**Organization-** Prevent Child Abuse Vermont  
*See listing - Page 122*

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Sexual Assault Crisis Team (SACT)  
**Address-** 4 Cottage Street, Barre VT 05641  
**Hotline-** 479-5577  
**Phone Number-** 476-1388  
**Fax Number-** 476-1381

**Services Provided-** Shelter for male and female victims of sexual violence and male victims of domestic violence. Our shelter is inclusive of all non-offending human beings and offers ADA shelter space.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
**Central Vermont Medical Center**  
**Address-** 130 Fisher Rd, Barre, VT 05641  
**Phone Number-** 371-4100  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization-** Washington County SA Domestic Violence Unit Team  
**Address-** 255 North Main Street, Suite 7, Barre, VT 05641  
**Hotline-** 877-543-9498 (domestic violence)  
**Phone Number-** 479-4260 (office/domestic violence)  
**Fax Number-** 479-1660 (domestic violence or sexual assault)  
**Services Provided-** Provides timely, effective and victim-centered criminal justice responses to crimes against women; victims/survivors receive assistance in understanding the criminal justice process and victims' rights; addresses safety concerns and provides assistance in applying for victim compensation and other financial and housing needs.

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## EMPLOYMENT & TRAINING

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**Organization-** Vermont Department of Employment and Training  
**Phone Number-** 828-4000  
**Services Provided-** Statewide resource centers for job placement, training and career counseling.



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## FOOD ASSISTANCE

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**Organization-** Barre Evangelical Free Church  
**Address-** 17 S. Main Street, Barre, VT 05641  
**Phone Number-** 476-5344

**Organization-** Capstone Food Shelf  
**Address-** 20 Gable Place, Barre, VT 05641  
**Phone Number-** 479-1053  
**Services Provided-** Mondays, Wednesdays & Fridays from 9-12pm and 1-3pm.

**Organization-** Hedding United Methodist Church  
**Address-** 40 Washington St., Barre, VT 05641  
**Phone Number-** 476-8156

**Organization-** Salvation Army — Food Shelf  
**Address-** 25 Keith Avenue, Barre, VT 05641  
**Phone Number-** 476-5301

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## FUEL ASSISTANCE

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**Organization-** Fuel Assistance at Capstone Community Action  
**Phone Number-** 1-800-479-6151; 1-877-295-7998 (After-Hours Emergency)

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## HEALTH & DENTAL CARE

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**Organization-** People's Health and Wellness Clinic  
**Address-** 553 N. Main St, Barre, VT 05641  
**Phone Number-** 479-1229  
**Services Provided-** Full free clinic health care services for the uninsured and underinsured. Expert assistance is applying for health insurance through Vermont Health Connect. By appointment only - no walk-ins. Call 802-479-1229. Serving all of Washington County and neighboring towns.

WASHINGTON

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## HOUSING

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**Organization-** Barre Housing Authority  
**Address-** 30 Washington St. #1, Barre, VT 05641  
**Phone Number-** 802-476-3185

**Organization-** Downstreet Housing & Community Development  
**Address-** 2 Keith Ave., Ste. 100, Barre, VT 05641  
**Phone Number-** 476-4493; 877-320-0663  
**Fax Number-** 479-0120  
**Website-** [www.downstreet.org](http://www.downstreet.org)  
**Services Provided-** A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.

**Organization-** Homeshare Now  
**Address-** 105 N. Main St., Suite 103, Barre, VT 05641  
**Phone Number-** 802-479-8544

**Organization-** Montpelier Housing Authority  
**Address-** 155 Main St, Montpelier, VT 05602  
**Phone Number-** 802-828-3295

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
**Address-** 56 College St., Montpelier, VT 05701  
**Phone Number-** 223-6377 (office); 800-889-2047 (toll free)  
**Services Provided-** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

**Organization-** Vermont State Housing Authority  
**Address-** 1 Prospect St., #1., Montpelier, VT 05602  
**Phone Number-** 802-828-3295

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## SHELTERS

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**Organization-** Circle  
**Address-** P.O. Box 652, Barre, VT 05641  
**Hotline** 877-543-9498 (24 hour toll free)  
**Fax Number-** 479-9310  
**Email-** bwss@sover.net  
**Services Provided-** Shelter for battered women and their children, victims and survivors of domestic abuse; 24-hour toll free hotline; legal and social advocacy; information, referrals; support groups; educational and prevention presentations to schools, community groups and businesses; youth advocacy.

**Organization-** Good Samaritan Haven  
**Address-** 105 North Seminary Street, Barre, VT 05641  
**Phone Number-** 479-2294  
**Services Provided-** Homeless shelter for the elderly and disabled.

**Organization-** Sexual Assault Crisis Team (SACT)  
**Address-** 4 Cottage Street, Barre VT 05641  
**Hotline-** 479-5577  
**Phone Number-** 476-1388  
**Fax Number-** 476-1381  
**Website-** sactvt.org  
**Services Provided-** Shelter for male and female victims of sexual violence and male victims of domestic violence. Our shelter is inclusive of all non-offending human beings and offers ADA shelter space.

## VICTIM ASSISTANCE & ADVOCACY

**Organization-** Disability Rights Vermont  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Number-** 802-229-1355, Toll Free: 800-834-7890  
**Fax Number-** 802-229-1359  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** Circle  
*See Domestic and Sexual Violence*

**Organization-** Sexual Assault Crisis Team (SACT)  
*See Domestic and Sexual Violence*

**Organization-** Washington County State's Attorney's Office  
**Contact-** Melissa Bickelman  
**Address-** 255 North Main Street, Suite 9, Barre, VT 05641  
**Phone Number-** 802-479-4220; Direct line: 479-4222  
**Fax Number-** 479-4408  
**Email-** [Melissa.Bickelman@vermont.gov](mailto:Melissa.Bickelman@vermont.gov)

## VICTIM ASSISTANCE: CHILDREN AND YOUTH

**Organization-** OUR House of Central Vermont, Inc. CAC/SIU  
**Contact-** Rebecca Duranleau, Executive Director  
**Address-** 38 Summer Street, Barre, VT 05641  
**Phone Number-** 476-8825  
**Website-** [www.ourhouse-vt.org](http://www.ourhouse-vt.org)  
**Services Provided-** O.U.R. House, which stands for One Unified Response, is a nonprofit Children's Advocacy Center and Special Investigations Unit that Provides a safe setting for child victims and adult survivors of sexual abuse and assault, as well as their non-offending family members. O.U.R. House coordinates with trained police officers and investigators from the Department for Children and Families to determine if sexual abuse has occurred. In addition to hosting forensic interviews, O.U.R. House offers on-sight therapy sessions, educational programs, and referral services.

**Organization-** DCF Family Services Local District Office  
**Address-** 255 North Main Street, Suite 7, Barre, VT 05641-4189  
**Phone Number-** 479-4260  
**Fax Number-** 476-1660  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** Washington County Youth Services Bureau  
**Address-** P.O. Box 627, 38 Elm Street, Montpelier, VT 05601  
**Phone Number-** 229-9151  
**Fax Number-** 229-2508  
**Website-** [www.wcysb.org](http://www.wcysb.org)

# *NOTES*

WASHINGTON

# *Outreach*

# WINDHAM COUNTY

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization-** AIDS Project of Southern Vermont  
**Address-** 15 Grove Street, PO Box 1486, Brattleboro, VT 05302  
**Phone Number-** 254-8263; 254-4444 ext. 113  
**Fax Number-** 254-3613  
**Services Provided-** Provides direct services, including education to promote understanding of AIDS and prevent its spread; programs for women include: Imagine a Woman – a training program for women addressing AIDS prevention, domestic violence, substance abuse, self-esteem and women's health.

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Alcoholic Anonymous  
**Phone Numbers-** 802-257-5801

**Organization-** Brattleboro Retreat  
**Address-** PO Box 803, Anna Marsh Lane, Brattleboro, VT 05303  
**Phone Numbers-** 257-7785; 802-258-3700 (TTY)  
**Services Provided-** Nonprofit, regional, specialty psychiatric hospital and addictions treatment center, providing a full range of diagnostic, therapeutic and rehabilitation services for individuals of all ages and their families; state hospital for children; the Adult Inpatient program is a short-term, specialized 24-hour care program for adults 18 and older with severe emotional, behavioral, and/or addictions disorders; average length of stay is seven to 10 days; child and adolescent services.

**Organization-** Habit OPCO  
**Address-** 16 Town Crier Dr, Brattleboro, VT 05303  
**Phone Numbers-** 802-258-4623

**Organization-** Healthcare and Rehabilitation Services of  
Southeastern Vermont  
**Phone Numbers-** 886-4500; 800-622-4235 (emergency)  
Bellows Fall: 802-463-3947; Brattleboro: 802-463-3947  
**Services Provided-** Nonprofit community mental health center serving residents of Windham and Windsor counties; assists and advocates for individuals, families, and children who are living with mental illness, developmental disabilities and substance use disorders.

**Organization-** Narcotics Anonymous  
**Phone Numbers-** 802-773-5757

**Organization-** Phoenix House Brattleboro Center – Rise Center  
**Address-** 435 Western Ave, Brattleboro, VT 0530  
**Phone Number-** 257-4677 (Office); 800-838-1752 (Hotline)  
**Email-** jhenzel@phoenixhouse.org  
**Services Provided-** RISE is a transitional residential program for self-motivated adults in early recovery; provides an alcohol/drug free environment, individual and group therapy and referrals for job training and other therapeutic/social services; for adults 21 and over coming out of residential treatment for alcohol/drug abuse; graduated fee scale available.

**Organization-** Starting Now Program at Brattleboro Retreat  
**Phone Numbers-** 258-3700  
**Services Provided-** An outpatient addictions treatment program dedicated to helping individuals whose lives are adversely affected by alcohol or drug use reach recovery.

**Organization-** Turning Point of Windham County  
**Address-** 39 Elm St., Brattleboro, VT 05303  
**Phone Numbers-** 802-257-5600

**Organization-** Vermont Department of Health,  
**Division of Alcohol and Drug Abuse - District Office**  
**Contact-** Prudence MacKinney  
**Address-** 232 Main Street, Suite 3, Brattleboro, VT 05301  
**Phone Number-** 257-2885 / 888-254-8805  
**Fax Number-** 257-2850  
**Email-** AHS.VDHOLHBrattleboro@vermont.gov  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

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## COMMUNITY SERVICE CENTERS

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**Organization-** Brattleboro Community Justice Center  
**Contact-** Mel Motel  
**Address-** 230 Main Street, Suite 302, Brattleboro, VT 05301  
**Phone Number-** 257-8611  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

**Organization-** Parks Place Community Resource Center  
**Address-** 44 School St. Bellow Falls, VT 05101  
**Phone Number-** 257-8611

**Organization-** Southeastern Vermont Community Action  
**Address-** 91 Buck Drive, Westminster, VT 05158  
**Phone Number-** 722-4575; 800-464-9951  
**Email-** sevca@sevca.org  
**Website-** www.sevca.org  
**Services Provided-** Serving southeastern Vermont; fuel and utility assistance; weatherization; micro-business development; Head Start; thrift store; referrals; budgeting assistance.

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## COUNSELING & MENTAL HEALTH

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**Organization-** Brattleboro Retreat  
*See Alcohol & Substance Abuse*

**Organization-** Healthcare and Rehabilitation Services of Southeastern Vermont

**Address-** 1 Hospital Center, Bellows Falls, VT 05101

**Phone Numbers-** 463-3947; 800-622-4235 (emergency)

**Email-** bellowsfalls@hcrs.org

*See Alcohol & Substance Abuse*

**Organization-** Healthcare and Rehabilitation Services of Southeastern Vermont

**Address-** 51 Fairview Street, Brattleboro, VT 05301

**Phone Numbers-** 254-6028; 800-622-4235 (emergency)

*See Alcohol & Substance Abuse*

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
Grace Cottage Hospital

**Address-** 185 Grafton Rd, Townsend, VT 05353

**Phone Number-** 365-7357

**Email-** info@gracecottage.org

**Website-** www.gracecottage.org

**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
Brattleboro Memorial Hospital

**Address-** 17 Belmont Drive, Brattleboro, VT 05301

**Phone Number-** 257-0341

**Website-** www.bmhvt.org

**Organization-** Women's Freedom Center  
Serving Windham & Southern Windsor Counties

**Address-** P.O. Box 933, Brattleboro, VT 05302

**Hotline** 254-6954 (Windham); 885-2050 (Southern Windsor)

**Phone Numbers-** 257-7364 (Windham); 885-2368 (Windsor)

**Fax Number-** 257-1683

**Email-** advocates@womensfreedomcenter.net

**Website-** www.womensfreedomcenter.net

**Services Provided-** Support and shelter for women and their children who are victims of domestic or sexual assault in Windham County. We offer emotional support; advocacy; safety planning; emergency assistance; legal and welfare advocacy; individual and group support; hospital advocacy & support; referrals; community education.

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## FOOD ASSISTANCE

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**Organization-** Agape Christian Fellowship  
**Address-** 30 Canal Street, Brattleboro, VT 05301  
**Phone Number-** 802-254-9547

**Organization-** Community Bible Chapel  
**Address-** 107 Attwood St, Brattleboro, VT 05301  
**Phone Number-** 802-254-2910

**Organization-** Deerfield Valley Food Pantry  
**Address-** 7 Church Street, Wilmington, VT 05363  
**Phone Number-** 464-0148  
**Services Provided-** Food Shelf, free clothing and furniture to Bellows Falls area residents; outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal; 3rd Saturday of each month, 10 a.m.- noon.

**Organization-** Groundworks Drop In Center  
**Address-** 60 South Main Street, PO Box 370, Brattleboro, VT 05301  
**Phone Number-** 257-5415  
**Population Served-** Brattleboro  
**Services Provided-** Food Shelf, free clothing and furniture, outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal.

**Organization-** Guilford Food Pantry  
**Address-** 3490 Guilford Center Rd, Brattleboro, VT 05301  
**Phone Number-** 802-254-2240

**Organization-** Jamaica/Wardsboro Community Food Pantry  
**Address-** 134 Main St, Wardsboro, VT 05355  
**Phone Number-** 802-254-2240

**Organization-** Our Place Drop-In Center  
**Contact-** Shannon Tzrinske  
**Address-** 6 Island Street, Bellows Falls, VT  
**Phone Number-** 463-2217  
**Email-** stzrinske@sevca.org  
**Population Served-** Bellows Falls  
**Services Provided-** Food Shelf, free clothing and furniture, outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal.

**Organization-** Putney Community Center  
**Address-** 10 Christian Square, Putney, VT 05346  
**Phone Number-** 802-387-2120

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## FUEL ASSISTANCE

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**Organization-** Southeastern Vermont Community Action  
**Address-** 226 Holiday Drive, White River Junction, VT 05001  
**Phone Number-** 295-5215  
**Services Provided-** Fuel and utility assistance; weatherization; micro-business development; Head Start; thrift store; referrals; budgeting assistance.



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## HEALTH CARE & DENTAL

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**Organization-** Brattleboro Walk-In Clinic  
**Address-** 191 Clark Ave, Brattleboro, VT  
**Phone Number-** 257-8484  
**Email-** brattleborowalkinclinic@gmail.com  
**Website-** brattleborowalkinclinic.org  
**Services Provided-** Free medical care services for residents of southeastern Vermont; Tuesdays, 5:30 p.m.-7 p.m.; Wednesday, 9 p.m.-10 p.m.

**Organization-** Health Care and Rehabilitation Service (HCRS)  
**Address-** 390 River Street, Springfield, VT 05156  
**Phone Number-** 802-886-4550  
**Fax Number-** 802-886-4580  
**Email-** springfieldoffice@hcrs.org  
**Services Provided-** Mental Health, substance abuse, and developmental services  
**Population Served-** All of Windsor and Windham counties, all age groups.

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## HOUSING RESOURCES

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**Organization-** Brattleboro Affordable Housing  
**Address-** P. O. Box 1284, Brattleboro, VT 05302  
**Phone Numbers-** 246-2224  
**Email-** info@baahvt.org  
**Website-** www.baahvt.org  
**Services Provided-** Affordable housing assistance.

**Organization-** Brattleboro Housing Partnerships  
**Address-** 224 Melrose Street, Brattleboro, VT 05301  
**Phone Number-** 254-6071  
**Email-** Email: bhp@brattleboroohousing.org  
**Services Provided-** Affordable housing assistance.

**Organization-** Westgate Apartments  
**Address-** 50 Westgate Dr, #43a, Brattleboro, VT 05301  
**Phone Number-** 802-257-7616  
**Services Provided-** Housing based on income.

**Organization-** Windham & Windsor Housing Trust  
**Address-** 68 Birge Street, Brattleboro, VT  
**Phone Number-** 254-4604  
**Email-** info@w-wht.org  
**Website-** www.w-wht.org  
**Services Provided-** Assistance in housing for low-income families; acquires and holds land and housing in trust in order to provide permanent access to decent and affordable housing for low and moderate income residents of Windham County.

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## LEGAL ASSISTANCE

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**Organization-** Vermont Legal Aid  
*See Legal Aid in Statewide Section – Page 171*

## SHELTERS

**Organization-** Groundworks Shelter  
**Address-** 81 Royal Road, P.O. Box 370, Brattleboro, VT 05302  
**Phone Number-** 257-0066  
**Services Provided-** Temporary housing for men, women and children.

**Organization-** Women's Freedom Center  
*See Domestic and Sexual Violence*

## VICTIM ASSISTANCE & ADVOCACY

**Organization-** Disability Rights Vermont  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Number-** 229-1355, Toll Free: 800-834-7890  
**Fax Number-** 229-1359  
**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)  
**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization-** Windham County Safe Place Child Advocacy Center (SUSI)  
**Address-** 112 Hardwood Way, Brattleboro, VT 05301  
**Phone Number-** 579-1358  
**Fax Number-** 579-1692  
**Email-** [SafePlaceCAC@gmail.com](mailto:SafePlaceCAC@gmail.com)  
**Website-** [www.safeplacecac.net](http://www.safeplacecac.net)  
**Services Provided-** Investigate reports of crimes against children, offers aftercare supports to families of children who may have been victims of or witness to violence.

**Organization-** Windham County State's Attorneys' Office  
**Contact-** Carol Scott; Kati Sell-Knapp; Christopher Lukasik  
**Address-** P.O. Box 785, Brattleboro, VT 05301  
**Phone Number-** 257-2860  
**Fax Number-** 257-2864  
**Email-** [Carol.Scott@vermont.gov](mailto:Carol.Scott@vermont.gov)

**Organization-** Women's Freedom Center  
*See Domestic and Sexual Violence*

## VICTIM ASSISTANCE: CHILDREN AND YOUTH

**Organization-** DCF Family Services Local District Office  
**Address-** 232 Main Street, 2nd Floor, Brattleboro, VT 05301-2879  
**Phone Number-** 257-2888  
**Fax Number-** 254-6341  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** Windham County Safe Place CAC/SUSI  
**Contact-** Alyssa Todd, Executive Director  
**Address-** 112 Hardwood Way, Brattleboro, VT 05301  
**Phone Number-** 802-579-1358

**Organization-** Youth Services, Inc. of Windham County  
**Contact-** Julie Davenson, Board Member  
**Address-** 32 Walnut Street, PO Box 6008, Brattleboro, VT 05301  
**Phone Number-** 257-0361  
**Fax Number-** 257-2171  
**Email-** [info@youthservicesinc.org](mailto:info@youthservicesinc.org)  
**Website-** [www.youthservicesinc.org](http://www.youthservicesinc.org)

# *NOTES*

WINDHAM

# *Outreach*

# WINDSOR COUNTY

## ALCOHOL & SUBSTANCE ABUSE

**Organization-** Al-Anon & Al-Ateen  
**Address-** White River Junction, VT 05001  
**Phone Number-** 860-8388; 866-972-5266  
**Services Provided-** Hope and help for families and friends of alcoholics.

**Organization-** Alcoholic Anonymous  
**Phone Number-** 802-885-8281

**Organization-** Clara Martin Center  
**Address-** 39 Fogg Farm Rd, P. O. Box 816, Wilder VT 05088  
**Phone Number-** 295-1311  
**Hotline-** 800-639-6360  
**Services Provided-** Offers community outpatient mental health and substance abuse services for persons with co-occurring mental and substance abuse disorders; women; DUI/DWI offenders; criminal justice clients; sliding fee scale.

**Organization-** Health Care & Rehabilitation Services of  
Southeastern Vermont  
**Address-** 390 River St, Springfield, VT 05156  
**Phone Number-** 886-4500  
**Services Provided-** Nonprofit community mental health center serving residents of Windham and Windsor counties; assists and advocates for individuals, families, and children who are living with mental illness, developmental disabilities and substance use disorders.

**Organization-** Springfield Prevention Coalition  
**Address-** 56 N. Main St., Springfield, VT 05156  
**Phone Number-** 802-885-8706

**Organization-** Turning Point Recovery Center  
**Address-** 7 Morgan St, Springfield, VT 05156  
**Phone Number-** 802-885-4668

**Organization-** Upper Valley Turning Point  
**Address-** 200 Olcott Dr., Wilder, VT 05088  
**Phone Number-** 802-295-5206

**Organization-** Vermont Department of Health Division of  
Alcohol and Drug Abuse Programs - District Office  
**Contact-** Claudia; Prevention Specialist  
**Address-** 118 Prospect Street, Suite 300, White River Junction, VT 05001  
**Phone Number-** 295-8835 / 888-253-8799  
**Email-** AHS.VDHOLHWhiteRiverJunction@vermont.gov  
**Services Provided-** Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

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## COMMUNITY SERVICE CENTERS

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**Organization-** **Springfield Restorative Justice Center**  
**Address-** 96 Main Street, First Floor, Springfield, VT 05156  
**Phone Number-** 802-885-8707  
**Email-** springfieldrjc@vermontel.net  
**Website-** springfieldrjc.org  
**Services Provided-** Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.*

**Organization-** **Hartford Community Restorative Justice Center**  
**Address-** 58 Main Street, Suite 102, White River Junction, VT 05001  
**Phone Number-** 291-7173  
**Website-** www.hartfordjusticecenter.org  
**Services Provided-** Programs focusing on offenders accountability and repairing harm to victims and the community.

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## COUNSELING & MENTAL HEALTH

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**Organization-** **Clara Martin Center**  
*See Alcohol & Substance Abuse*

**Organization-** **Clinical Associates in Psychology & Psychiatry**  
**Address-** Main Street, Norwich, VT 05055  
**Phone Number-** 649-0100

**Organization-** **CT Valley Recovery Services**  
**Address-** 17 State St., Windsor, VT 05089  
**Phone Number-** 802-674-9400

**Organization-** **Vermont Children's Aid Society**  
**Address-** 32 Pleasant St Woodstock, VT 05091  
**Phone Number-** 802-457-3084

**Organization-** **VT Graduate School of Psychoanalysis**  
**Address-** Windsor, VT  
**Phone Number-** 802-674-2111

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## DOMESTIC & SEXUAL VIOLENCE

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**Organization-** **Military Sexual Trauma**  
**Address-** VA Medical Center, White River Junction, VT  
**Phone Number-** 802-295-9363, ext. 5766 or 1-866-687-8387, ext. 5766  
**Services Provided-** Point of contact in Vermont VA area of service to assist with eligibility concerns, facilitation to treatment and other benefits for men & women survivors of sexual harassment/assault during military service.

**Organization-** **New Beginnings Inc.**  
**Address-** Windsor, VT  
**Hotline-** 802-674-6700  
**Phone Number-** 802-885-2368

**Organization-** Safeline, Inc.  
**Address-** P.O. Box 368 Chelsea, VT 05038  
**Phone Number-** 685-7900  
**Fax Number-** 685-7902  
**Hotline-** 1-800-639-7233  
**Email-** safelineinfo@safelinevt.org  
**Website-** www.safelinevt.org  
**Services Provided-** A member program of the Vermont Network Against Domestic and Sexual Violence that serves victims and survivors of domestic and sexual violence in Orange and northern Windsor Counties. Offers free and confidential services, including 24 hour hotline, crisis counseling, safety planning, legal advocacy, hospital advocacy, economic advocacy, food shelf, public education and outreach.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
**Address-** Mt. Ascutney Hospital & Health Center  
289 Country Road, Windsor, VT 05089  
**Phone Number-** 674-6711  
**Website-** www.mtascutneyhospital.org  
**Services Provided-** Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

**Organization-** Sexual Assault Nurse Examiner Program (SANE)  
**Address-** Springfield Hospital  
25 Ridgefield Road, Springfield, VT 05156  
**Phone Number-** 885-2151  
**Website-** www.springfieldhospital.org  
**Services Provided-** See above.

**Organization-** Women's Freedom Center  
**Phone Number-** 885-2050 (Hotline); 885-2368 (Office)  
**Website-** www.womensfreedomcenter.net

**Organization-** Women's Information Service  
**Address-** 38 Bank Street, Lebanon NH 03766  
**Hotline-** 603-488-5525 or toll free: 1-866-348-9473  
**Phone Number-** 603-448-5922  
**Fax Number-** 603-448-2799  
**Email-** peggy.oneil@wiseoftheupppervalley.org  
**Website-** www.wiseoftheupppervalley.org  
**Services Provided-** Crisis and ongoing support for victims/survivors of domestic and sexual violence and stalking in northern Windsor County including 24-hour crisis line, police, hospital and legal advocacy and court accompaniment support groups, emergency safe housing, and transitional housing.

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## EMPLOYMENT/FINANCIAL ASSISTANCE

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**Organization-** Consumer Credit Counseling Services  
**Phone Number-** 800-327-6778

**Organization-** Reach-UP DFC/Economic Services  
**Address-** Springfield, VT  
**Phone Number-** 802-885-8856

**Organization-** Vermont Department of Labor  
**Address-** Springfield, VT  
**Phone Number-** 802-885-2167 (Springfield); 802-295-8805 (White River Junction)

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## FOOD ASSISTANCE

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**Organization-** Bethel Food Shelf  
**Address-** Bethel, VT  
**Phone Number-** 234-6359; (728-0076)  
**Email-** bethelfoodshelf@gmail.com  
**Website-** www.bethelfoodshelf.org  
**Population Served-** Towns Served: Bethel, East Bethel, Gayssville, Stockbridge, Pittsfield and Barnard.

**Organization-** Federated Church Food Shelf  
**Address-** 24 School St, Orleans, VT 05860  
**Phone Number-** 754-6486  
**Services Provided-** Open the third Saturday of each month 9 – 10 a.m.; food available to anyone in need in the community at anytime during the month.

**Organization-** Meals on Wheels  
**Address-** 139 Main St, Springfield, VT 05156  
**Phone Number-** 802-885-5879

**Organization-** St. Francis of Assisi  
**Address-** 28 Union St, Windsor, VT 05089  
**Phone Number-** 802-674-2157

**Organization-** Southeastern Vermont Community Action  
**Address-** 107 Park St, Suite 2, Springfield, VT 05156  
**Phone Number-** 802-885-6153

**Organization-** Trinity Church  
**Address-** 44 Main St, Windsor, VT 05089  
**Phone Number-** 802-674-6781

**Organization-** The Upper Valley Haven  
**Address-** 713 Hartford Ave, White River Junction, VT 05001  
**Phone Number-** 802-295-6500



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## HEALTH SERVICES

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**Organization-** Community Health Outreach  
**Address-** 1 Railroad Plaza, Windsor, VT 05089  
**Phone Number-** 802-674-2900

**Organization-** Gifford Family Health Center  
**Address-** 1823 VT Route 107, Bethel, VT 05032  
**Phone Number-** 234-9913 (Main Office); 728-7000 (After Hours)  
**Services Provided-** Full-service care provider affiliated with Gifford Medical Center; services include preventive care, health exams, women's health, family planning, newborn care, treatment of depression, assistance with end-of-life issues and much more.

**Organization-** Good Neighbor Health Clinic  
**Address-** 70 North Main St, White River Junction, VT 05001  
**Phone Number-** 802-295-1868

**Organization-** Planned Parenthood  
**Address-** 125 Park St, Springfield, VT 05156  
**Phone Number-** 802-885-4701

**Organization-** Red Logan Dental Clinic  
**Address-** 70 North Main St, White River Junction, VT 05001  
**Phone Number-** 802-295-7573

**Organization-** South Royalton Health Center  
**Address-** 79 S Windsor St, PO Box 119, South Royalton, VT 05068  
**Phone Number-** 763-7575  
**Services Provided-** Wide range of health care services for low income families.

**Organization-** Valley Health Connection  
**Address-** 268 River Street, Springfield, VT 05156  
**Phone Number-** 885-1616  
**Services Provided-** Health clinic services for uninsured or underinsured.

**Organization-** Windsor Community Clinic  
**Address-** Mt. Ascutney Hospital and Health Center,  
289 County Road, Windsor VT 05089  
**Phone Number-** 674-7213  
**Services Provided-** Health clinic services for uninsured or underinsured.  
Hours are Monday through Friday from 8:30 AM to 3:30 PM.

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## HOUSING

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**Organization-** Armory Square Apartments  
**Address-** 11 Union St, Windsor, VT 05089  
**Phone Number-** 802-674-9455

**Organization-** Olde Windsor Village  
**Address-** Windsor, VT 05089  
**Phone Number-** 802-674-2867

**Organization-** **Springfield Supportive Housing**  
**Address-** 12 Valley St, #1, Springfield, VT 05156  
**Phone Number-** 802-885-3034

**Organization-** **Rockingham Area Community Land Trust**  
**Address-** 90 Main St, Ste 1, Springfield, VT 05156  
**Phone Number-** 885-3220  
**Services Provided-** Provides safe, healthy and affordable housing for low and moderate income residents.

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## LEGAL ASSISTANCE

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**Organization-** **South Royalton Legal Clinic**  
**Address-** P. O. Box 117, South Royalton, VT 05068  
**Phone Number-** 831-1500  
**Fax Number-** 831-1115  
**Email-** smee@vermontlaw.edu  
**Services Provided-** Provides help for persons otherwise unable to afford counsel in areas such as family law, juvenile law and children's rights, Social Security, welfare and unemployment compensation, civil rights and civil liberties, landlord-tenant relations, consumer protection, bankruptcy, contracts, wills, and federally subsidized health care, immigration law; project of the Vermont Law School.

**Organization-** **Vermont Legal Aid**  
**Address-** 56 Main Street, Suite 301, Springfield, VT 05156  
**Phone Number-** 802-885-5181 / 800-769-7459  
**Services Provided-** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

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## SHELTERS

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**Organization-** **Mountainside House Teen Center**  
**Address-** 6 Mill St., Ludlow, VT 05149  
**Phone Number-** 802-228-7783 (Males); 802-226-7500 (Females)  
**Services Provided-** A shelter for homeless and runaway youths.

**Organization-** **The Upper Valley Haven**  
**Address-** 713 Hartford Ave, White River Junction, VT 05001  
**Phone Number-** 295-6500  
**Email -** info@uppervalleyhaven.org  
**Website-** www.uppervalleyhaven.org

**Organization-** **Women's Information Service (WISE)**  
*See Domestic & Sexual Violence*

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## VICTIM ASSISTANCE & ADVOCACY

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**Organization- Disability Rights Vermont**

**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

**Fax Number-** 229-1359

**Website-** [www.DisabilityRightsVT.org](http://www.DisabilityRightsVT.org)

**Services Provided-** A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

**Organization- Safeline**

*See Domestic & Sexual Violence*

**Organization- Windsor County State's Attorney's Office**

**Contact-** John Grandi

Meghan L. Place

**Address-** 5 South Main St, Suite 208, White River Junction VT 05001

**Phone Number-** 295-8870

**Fax Number-** 295-8878

**Email-** [John.Grandi@vermont.gov](mailto:John.Grandi@vermont.gov)

[Meghan.Place@vermont.gov](mailto:Meghan.Place@vermont.gov)

**Organization- Women's Information Service**

*See Domestic & Sexual Violence*

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## VICTIM ASSISTANCE: CHILDREN AND YOUTH

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**Organization- The CAC at the Springfield Area Parent Child Center**

**Contact-** Nancy Theriault, CAC Coordinator

**Address-** 6 Main Street, North Springfield, VT 05150

**Phone Number-** 886-5242

**Website-** [www.sapcc-vt.org](http://www.sapcc-vt.org)

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization- DCF Family Services Local District Office**

**Address-** 100 Mineral Street, Suite 101, Springfield, VT 05156-3166

**Phone Number-** 289-0648

**Fax Number -** 885-8921

**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** DCF Family Services Local District Office  
**Address-** 118 Prospect Street, Suite #400,  
 White River Junction, VT 05001-2024  
**Phone Number-** 295-8840  
**Fax Number -** 295-4101  
**Services Provided-** Support and services for children and families when child abuse or neglect are concerns, offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

**Organization-** The Family Place  
**Address-** 319 US Route 5 South, Norwich, VT 05055  
**Phone Numbers-** 649-3268; 800-639-0039  
**Email-** info@the-family-place.org  
**Website-** www.the-family-place.org  
**Services Provided-** Support services for victims of sexual abuse and their families, including counseling for victims and case management services for families. Serves Orange/No. Windsor area.

**Organization-** Hannah House  
**Address-** 10 Abbott St., Lebanon, NH 03766  
**Phone Numbers-** 603-448-5339  
**Services Provided-** Residential support for pregnant youth.

**Organization-** Springfield Area Parent Child Center  
**Address-** 6 Main St., North Springfield, VT 05150  
**Phone Numbers-** 802-886-5242

**Organization-** Windsor County Partners  
**Address-** 54 Main St, Windsor, VT 05089  
**Phone Numbers-** 802-674-5101

**Organization-** Windsor County Youth Services  
**Address-** 6 Mill Street, Ludlow, VT 05149  
**Phone Numbers-** 228-6880; 226-7500  
**Website-** wcysvt.org

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## TRANSPORTATION

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**Organization-** Connecticut River Transit  
**Address-** 706 Rockingham Rd, Rockingham, VT 05101  
**Phone Numbers-** 802-460-1195  
**Services Provided-** Intended for people who are 60+, disabled or on medicaid.

**Organization-** Volunteers in Action (VIA)  
**Address-** 54 Main St., #203, Windsor, VT 05089  
**Phone Numbers-** 802-674-5971  
**Services Provided-** Provides rides for people in need, be it medical, hair appointments or shopping.

**Organization-** Working Wheels  
**Phone Numbers-** 802-885-6153  
**Services Provided-** A program through SEVCA that helps people with car repairs and car loans in order to maintain employment.

*NOTES*

# *Support*

## *NOTES*

# STATEWIDE RESOURCES

## ADOPTION & FOSTER CARE

**Organization- Adoption Advocates**

**Address-** 521 Webster Rd, Shelburne, VT 05482

**Phone Numbers-** 802-355-0150 or contact Ann Clark 802-985-8289

**Organization- Bettany Christian Services of Northern New England**

**Address-** P.O. Box 253, Barre, VT 05641

**Phone Numbers-** 802-887-6500

**Organization- Friends in Adoption**

**Address-** 212 Main St, Poultney, VT 05764

**Phone Numbers-** Tara Saltis: 800-982-3678

**Organization- Lund Family Center**

**Address-** 76 Glen Road, Burlington, VT 05406

**Phone Numbers-** 864-7467 (office); 800-639-1741

**Fax Number-** 864-1619

**Email-** info@lundvt.org

**Website-** lundvt.org

**Services Provided-** Offers broad range of services statewide including confidential adoption services to pregnant and parenting teens, women and families; teen pregnancy prevention education programs for schools and youth groups; residential program for pregnant women; resource and referral information; in Chittenden County: offers affordable childcare for birth to three year olds; playgroups, preschools and before and after school programs in rural communities; free parenting education workshops; Boot Camp for new dads; Reach Up offers life skills; home visiting programs; sliding fee scale.

**Organization- Vermont Foster Parents**

**Phone Numbers-** 800-746-7000; 479-4260 (Barre); 442-8138 (Bennington); 257-2888 (Brattleboro); 863-7370 (Burlington); 295-8840 (Hartford); 388-4660 (Middlebury); 888-4576 (Morrisville); 334-6723 (Newport); 786-5817 (Rutland); 527-7741 (St. Albans); 748-8374 (St. Johnsbury); 289-0648 (Springfield)

**Services Provided-** Adoption services

## AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

**Organization- AIDS Project of Southern Vermont**

**Phone Numbers-** Brattleboro: 802-254-4444

Bennington: 802-447-8007

**Organization-** **The Infectious Disease Unit (The Comprehensive Care Clinic) at University of Vermont Medical Center**

**Address-** Medical Center Campus, Smith 0648  
111 Colchester Ave., Burlington, VT 05401

**Phone Number-** 847-4594  
**Services Provided-** Offers anonymous and confidential HIV testing. Provides treatment for sexually transmitted infections. Provides full-service medical care for persons diagnosed with HIV infection. Counseling and follow-up for sexual assault victims being treated to prevent HIV transmission.

**Organization-** **Pride Center of Vermont**

**Address-** 255 S. Champlain St, Suite 12, Burlington, VT 05401  
**Phone Numbers-** 802-860-7812

**Organization-** **Vermont CARES**

**Address-** 187 Saint Paul St., Burlington, VT 05401  
**Phone Numbers-** 863-2437; 800-649-2437  
Montpelier: 371-6222; Rutland: 775-5884; St. Johnsbury: 749-9061  
**Fax Number-** 864-7730

**Email-** peter@vtcares.org

**Website-** www.vtcares.org

**Population Served-** Vermonters with HIV

**Services Provided-** Offers community education; prevention; direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs. Residential program; counseling; peer outreach, advocacy, women's program.

**Organization-** **Vermont Department of Health**

**Address-** 108 Cherry Street, Burlington VT 05401  
**Hotlines-** 800-464-4343 (VT) 800-232-4636 (National STD hotline)  
**Phone Numbers-** 863-7200, 800-319-3141 (TTY)  
**Fax Number-** 865-7754

**Population Served-** Vermonters sexually at risk.

**Services Provided-** Provides information on sexually transmitted diseases, transmission and risk factors; testing; information on confidential and anonymous HIV testing sites.

**Organization-** **Vermont People with Aids Coalition**

**Address-** 73 Main St., #401, Montpelier, VT 05602  
**Phone Numbers-** 802-229-5754

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## ALCOHOL & SUBSTANCE ABUSE

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**Organization-** **Alcoholics Anonymous**

**Address-** P.O. Box 1210, Bennington, VT 05201  
**Phone Number-** 447-1285  
**Website-** www.aavt.org

**Services Provided-** Support groups for recovering alcoholics.



**Organization-** Day One at University of Vermont Medical Center  
**Address-** 3rd Floor, 1 South Prospect Street, Burlington. VT 05401  
**Phone Number-** 847-3333  
**Email-** william.keithcart@uvmhealth.org  
**Services Provided-** Offers outpatient treatment for substance use and co-occurring disorders. Provides screening, assessment, treatment and referral for addictions, utilizing master-level clinicians and an addiction psychiatrist, an Intensive Outpatient Program (IOP), group and individual counseling, psychiatric services and psychopharmacology.

**Organization-** Drug Abuse Hotline  
**Phone Number-** 800-821-4357

**Organization-** The Tobacco Cessation Program at  
**University of Vermont Medical Center**  
**Phone Number-** 847-7333; 800-784-8669  
**Email-** tobaccofree@uvm.edu.  
**Services Provided-** Individual, confidential services provided by a trained tobacco treatment specialist, free nicotine replacement (gum, patch, lozenge) to assist in the quitting process.

**Organization-** Vermont Department of Health -  
**Division of Alcohol and Drug Abuse Programs**  
**Contact-** Heather Danis, District Director  
**Address-** 108 Cherry Street, Suite 102, P. O. Box 70, Burlington, VT 05401  
**Phone Numbers-** 863-7323; 888-253-8803  
**Email-** AHS.VDHOLHBurlington@vermont.gov  
**Services Provided-** Provides information and referral for substance abuse issues to help Vermonters prevent and eliminate the problems caused by alcohol and other drug use; offers community and school-based substance abuse programs; maintains 10 regional offices throughout the state; plans, supports and evaluates a comprehensive system in partnership with other public and private organizations to provide education, prevention, intervention, treatment, recovery and research services.

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## BLIND & VISUALLY IMPAIRED

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**Organization-** Department of Disabilities, Aging and Independent Living  
**(DAIL)**  
**Address-** HC2 South, 280 State Dr., Waterbury, VT 05671  
**Phone Number-** 241-2401  
**Fax Number-** 241-0386  
**Website-** www.dail.vermont.gov  
**Services Provided-** Operates offices statewide to assist blind and visually impaired of all ages, regardless of income; offers a wide range of services and vocational rehabilitation to help Vermonters achieve or maintain fullest economic independence, self-reliance and social integration.

- Organization-** **Vermont Association for the Blind and Visually Impaired**  
**Contact-** Steven P. Pouliot, Executive Director  
**Address-** 60 Kimball Avenue, South Burlington, VT 05403  
**Phone Number-** 863-1358 or 800-639-5861  
**Fax Number-** 863-1481  
**Email-** [general@vabvi.org](mailto:general@vabvi.org)  
**Website-** [www.vabvi.org](http://www.vabvi.org)  
**Services Provided-** The Vermont Association for the Blind and Visually Impaired (VABVI), a non-profit organization founded in 1926, is the only private agency to offer Daily Living Skills Training, Orientation and Mobility, Educational Support, Peer Assisted Learning and Support Groups, Training in Adaptive Technology, Recreation and Leisure Activities and Volunteer Services to visually impaired Vermonters. Each year we served hundreds of children from birth to age 22 and adults age 55 and over. Our mission is to enable Vermonters with vision problems, whether blindness or impairments, to achieve and maintain independence.
- Population Served-** Entire state of Vermont with offices in South Burlington, Montpelier, Rutland and Brattleboro.

## CHILD ABUSE

- Organization-** **Center for Crime Victim Services**  
**Address-** 58 South St, Suite 1, Waterbury, VT 05676  
**Phone Numbers-** 800-750-1213 (VT Only) or 802-241-1250
- Organization-** **Prevent Child Abuse Vermont**  
**Address-** P.O. Box 829, Montpelier, VT 05601  
**Phone Number-** 1-800-CHILDREN; 802-229-5724  
**Fax Number-** 223-5567  
**Website-** [www.pcavt.org](http://www.pcavt.org)  
**Services Provided-** Provides parent's helpline; weekly self-help support groups; programs and training on parenting and providing safe environments for children and teens; programs include Shaken Baby Syndrome Prevention Trainings, Sexual Abuse Free Environment for Teens (SAFE-T), understanding and Responding to the Sexual Behavioral of Children and Care for Kids; free resource directory updated annually; *Vermont Parents' Home Companion*.
- Organization-** **Vermont Center for Prevention & Treatment of Sexual Abuse**  
**Phone Number-** 651-1663  
**Population Served-** Children, adolescents and adults  
**Services Provided-** Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.

**Organization- Vermont Children's Alliance****Contact-** Wendy Loomis, Executive Director  
& Patti Randall, Assistant Director**Address-** P.O. Box 543, Bennington, VT 05201**Phone Numbers-** 353-1623 (Wendy); 379-8846 (Patti)**Website-** [www.vtchildrensalliance.org](http://www.vtchildrensalliance.org)**Services Provided-** The Vermont Children's Alliance is a non-profit network of children's advocacy centers, all of which are committed to working together to improve the way Vermont supports and responds to victims of child abuse and child sexual abuse. Our Alliance Programs can be found throughout Vermont and currently serve abused children and their families in almost every county.**Organization- Vermont Department for Children and Families-  
Child Welfare and Youth Justice****Address-** 280 State Drive, Waterbury, VT 05671**Phone Numbers-** 800-649-5285 (After hours Emergency Services Program)  
241-2131**Website -** [www.dcf.vermont.gov](http://www.dcf.vermont.gov)**Population Served-** Children**Services Provided-** Child Welfare and Youth Justice Division is responsible for child protection, juvenile justice and residential licensing; investigates reports of child abuse; provides treatment or out-of-home care for abused, neglected or delinquent youth.**Organization- Vermont Network Against Domestic and Sexual Violence****Address-** 63 Barre St, Montpelier, VT 05602**Phone Numbers-** 802-223-1302

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**CHILDREN & FAMILIES**

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**Organization- American Red Cross, Northern Vermont Chapter****Address-** 29 Mansfield Avenue, Burlington, VT 05401**Phone Number-** 660-9130**Fax Number-** 660-9136**Services Provided-** Provides a wide range of community services to families including survivor support for disaster victims; HIV support; offers courses in first aid, CPR, babysitting; swimming and life guarding for adults and youth.**Organization- Children Crisis Beds: 20 Mile Stream Girls Shelter****Address-** 756 Main St., Proctorsville, VT 05153**Phone Numbers-** 802-226-7500**Organization- Children with Special Healthcare Needs****Address-** 108 Cherry St., Burlington, VT 05401**Phone Numbers-** 802-863-7333

- Organization-** **Lund Family Center**  
**Address-** 76 Glen Road, Burlington, VT 05406  
**Phone Numbers-** 864-7467; 800-639-1741  
**Fax Number-** 864-1619  
**Email-** info@lundvt.org  
**Website-** lundvt.org  
**Services Provided-** Offers broad range of services statewide for pregnant and parenting teens including confidential adoption services, teen pregnancy prevention education programs for schools and youth groups; resource and referral information.
- Organization-** **Vermont Family Network**  
**Address-** 600 Blair Park Road, Suite 240, Williston, VT 05495  
**Phone Number-** 800-800-4005; 876-5315  
**Fax Number-** 876-6291  
**Email-** info@vtn.org  
**Website-** VermontFamilyNetwork.org  
**Services Provided-** Helps families with children with special needs find support from other parents, healthcare professionals, and the communities in which they live.
- Organization-** **Vermont Agency of Human Services - Office of Child Support**  
**Address-** 280 State Drive, Waterbury, VT 05671  
**Phone Numbers-** 800-786-3214; 241-0929  
**Services Provided-** Helps Vermonters establish and enforce child support court orders; locates missing parents; ensures the steady flow of economic support to Vermont children.
- Organization-** **Vermont Department for Children and Families-Child Development Division**  
**Address-** 280 State Drive, Waterbury, VT 05671  
**Phone Numbers-** 241-0929; 800-649-2642  
**Website -** www.dfc.vermont.gov/cdd  
**Services Provided-** Advocates for children, licenses childcare homes and facilities; provides fee scale subsidy for childcare, protective services and family support childcare; oversees a statewide system that promotes and supports safe, accessible, quality child care for Vermont families.
- Organization-** **Vermont Department for Children and Families-Economic Services Division (formerly PATH)**  
**Address-** 280 State Drive, HC 1 South, Waterbury, VT 05671  
**Phone Numbers-** 800-479-6151  
**Website-** www.dcf.vermont.gov/esd  
**Services Provided-** Promote the social, emotional, physical and economic well being and the safety of Vermont's children and families through the provision of protective, developmental, therapeutic, probation, economic, and other support services for children and families in partnership with schools, businesses, community leaders, service providers, families, and youths statewide. Oversees the Food Stamp program, Welfare-to-Work (Reach Up), Home Heating Assistance, General and Emergency Assistance, The Essential Person Program (AABD), and Health Care Eligibility (Medicaid).

**Organization- Vermont Department for Children and Families-  
Family Services (formerly SRS)****Address-** 280 State Drive, HC 1 North, Waterbury, VT 05676**Phone Numbers-** 241-2131; 800-649-5285 (Hotline)**Website-** www.dcf.vermont.gov/fds**Services Provided-** Administers Juvenile Justice (Woodside, Juvenile Justice Services), Child Welfare Services (Permanency Planning, Residential Licensing, Quality Assurance, Policy and Planning, ICPC/ICJ), a Resources Unit (Foster Care, Residential Services, Transitional Services, Adoption, and Contracted Services), and the Child Safety Unit (ESP, SIU).**Organization- Vermont Department of Health -  
Division for Children with Special Needs****Address-** 108 Cherry Street, Burlington, VT 05482**Phone Number-** 800-660-4427 (Voice/TTY); 863-7333**Website-** www.healthvermont.gov**Population Served-** Families and children**Services Provided-** Provides evaluation and diagnostic services; offers limited financial assistance to children with chronic or disabling conditions or with developmental problems.**Organization- Vermont Family Network  
See "Disability Services"****Organization- VT Federation of Families for Children Mental Health  
See "Counseling of Mental Health"****Organization- Prevent Child Abuse Vermont  
See "Child Abuse"**

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**COUNSELING & MENTAL HEALTH**

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**Organization- Adult Crisis Beds: Alternatives****Phone Numbers-** 802-885-7280**Organization- Alyssum: Mental Health Crisis Respite****Address-** 927 Rt. 100 North, Rochester, VT 05767**Phone Numbers-** 802-767-6000**Organization- Collaborative Solutions Corporation****Address-** 118 Clark Rd, Williamstown, VT 05679 or

1071 VT Route 15, Westford, VT 05694

**Phone Numbers-** 802-433-6183

- Organization-** **Day One at University of Vermont Medical Center**  
**Contact-** William Keitlicart  
**Address-** 3rd Floor, 1 South Prospect Street, Burlington. VT 05401  
**Phone Number-** 847-3333  
**Email-** william.keitlicart@uvmhealth.org  
**Services Provided-** Offers outpatient treatment for substance use and co-occurring disorders. Provides screening, assessment, treatment and referral for addictions, utilizing master-level clinicians and an addiction psychiatrist, an Intensive Outpatient Program (IOP), group and individual counseling, psychiatric services and psychopharmacology.
- Organization-** **Medical Psychology Services at the University of Vermont Medical Center**  
**Address-** 111 Colchester Avenue, Level 4, Burlington, VT 05401  
**Phone Number-** 847-3634  
**Services Provided-** Counseling and psychotherapy, with a particular focus on supporting children, adolescents, adults, and families addressing major medical problems.
- Organization-** **National Alliance for the Mentally Ill (NAMI-VT)**  
**Address-** 132 South Main Street, Waterbury, VT 05676  
**Hot Line-** 800-639-6480 (24-hour)  
**Phone Number-** 876-7949  
**Email-** info@namivt.org  
**Website-** www.namivt.org  
**Population Served-** Mentally ill individuals and their families  
**Services Provided-** A member-supported organization whose primary mission is to provide advocacy, public education and support to those who suffer from serious mental illness and their families; concerned citizens and mental health professionals are encouraged to join, whether or not they have an ill family member.
- Organization-** **Seneca Center at University of Vermont Medical Center**  
**Address-** 6th Floor, UHC Campus, 1 South Prospect Street, Burlington, VT 05401  
**Phone Numbers-** 847-3333  
**Fax Number-** 847-1424  
**Services Provided-** Combined cognitive behavioral therapy and medication management for Mood Disorders and Anxiety Disorders. An intensive Outpatient Program for people who need higher level of services, and a Partial Hospital Program for people who would otherwise require hospital care.
- Organization-** **Vermont Association for Mental Health**  
**Address-** P.O. Box 165, 100 State Street, Suite 352, Montpelier VT 05602  
**Phone Numbers-** 223-6263  
**Fax Number-** 225-6468  
**Email-** info@pear-vt.org  
**Website-** www.pear-vt.org  
**Services Provided-** Promotes mental health and substance abuse issues.

**Organization-** The Vermont Center for Children, Youth and Families  
**at the University of Vermont Medical Center**  
**Address-** UHC Campus, Arnold 3, 1 South Prospect Burlington, VT 05401  
**Phone Number-** 847-4563  
**Fax Number-** 847-7998  
**Website-** [www.fletcherallen.org/Psychiatry/services.html](http://www.fletcherallen.org/Psychiatry/services.html)  
**Services Provided-** Comprehensive evaluation and treatment of children and adolescents through the Vermont Family Based Approach to improving health and mental health.

**Organization-** Vermont Department of Mental Health  
**Address-** 103 S. Main St., Waterbury, VT 05671  
**Phone Numbers-** 802-241-0090; In crisis text "VT" to 741741

**Organization-** Vermont Federation of Families for Children's Mental Health  
**Address-** P. O. Box 1571, Williston, VT 05495  
**Phone Number-** 800-639-6071; 876-7021  
**Fax Number-** 828-2159  
**Website-** [vffcmg.org](http://vffcmg.org)  
**Services Provided-** Parent run organization focused on the needs of children and youth with emotional, behavioral or mental disorders and their families.

**Organization-** Vermont Psychiatric Survivors  
**Address-** 1222 Putney Rd, Suite A-C, Brattleboro, VT 05301  
 128 Merchants Row, Suite 601-608, Rutland, VT 05701  
**Phone Numbers-** 802-775-6834 (Brattleboro); 802-775-6834 (Rutland)

## DEAF & HARD OF HEARING

**Organization-** Deaf Independence Program via  
**Vermont Center of Independent Living**  
**Address-** Central Office: 11 East St, Montpelier, VT 05602  
**Phone Number-** 800-639-1522

**Organization-** Deaf Vermonters Advocacy Services  
**Address-** P. O. Box 61, South Barre, VT 05670  
**Phone Number-** 661-4091 Videophone/Voice; (720) 235-6539 (Text Messaging)  
**Fax Number-** 479-9446  
**Email-** [kdarling@dvas.org](mailto:kdarling@dvas.org)  
**Website-** [www.dvas.org](http://www.dvas.org)  
**Services Provided-** Provides advocacy for deaf and hard of hearing victims of abuse, as well as information and referral for area agencies; advocates for legal, medical or whatever issues are necessary; provides trainings to Domestic Violence agencies, court personnel, EMTs and police on how to communicate with deaf people.

**Organization-** I Can Connect Vermont  
**Address-** 13 Overlook Drive, Berlin, VT 05641  
**Phone Number-** 877-350-8838  
**Services-** Equipment and devices for individuals who are deaf or blind.

**Organization-** Vermont Center for Independent Living  
**Services-** See listing under DISABILITY SERVICES.

<b>Organization-</b>	<b>Vermont Interpreter Referral Service (VIRS)</b>
<b>Address-</b>	28 Vernon St, Suite 412, Brattleboro, VT 05301
<b>Phone Number-</b>	254-3920 (V/TTY); 800-639-1519 (VT only; V/TTY) Video Phone: 802-275-0104
<b>Fax Number-</b>	258-2651
<b>Email-</b>	virs@sover.net
<b>Website-</b>	www.virs.org
<b>Fees Charged-</b>	Fee for sign language services
<b>Services Provided-</b>	Provides statewide interpreters and CART (Computer Assisted real Time Captioning) referral services; secures sign language interpreters for all Vermonters (hearing and deaf); provides a list of interpreters for emergency situations; fee for sign language services.

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## DISABILITY SERVICES

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<b>Organization-</b>	<b>Agency of Human Services - Department of Disabilities, Aging and Independent Living</b>
<b>Address-</b>	HC2 South, 280 State Dr, Waterbury, VT 05671
<b>Phone Number-</b>	241-2401
<b>Website-</b>	www.dail.vermont.gov
<b>Services Provided-</b>	Offers programs to assist older persons, children and adults with disabilities to live as independently as possible.

<b>Organization-</b>	<b>Developmental Disabilities Service Division</b>
<b>Address-</b>	280 State Dr., HC2, South Waterbury, VT 05671
<b>Phone Number-</b>	802-241-0304

<b>Organization-</b>	<b>Disability Determination Services</b>
<b>Address-</b>	93 Pilgrim Park Rd, Suite 6, Waterbury, VT 05676
<b>Phone Number-</b>	802-241-2463

<b>Organization-</b>	<b>Disability Rights Vermont</b>
<b>Address-</b>	141 Main Street, Suite 7, Montpelier, VT 05602
<b>Phone Number-</b>	229-1355, Toll Free: 800-834-7890
<b>Fax Number-</b>	229-1359
<b>Website-</b>	www.DisabilityRightsVT.org
<b>Services Provided-</b>	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

<b>Organization-</b>	<b>Vermont Center for Independent Living</b>
<b>Address-</b>	11 East State Street, Montpelier, VT 05602
<b>Phone Numbers-</b>	800-639-1522; 229-0501; 802-662-1153 (Videophone)
<b>Fax Number-</b>	229-0503
<b>Email-</b>	info@vcil.org
<b>Website-</b>	www.vcil.org
<b>Services Provided-</b>	Provides advocacy counseling for Vermont residents with disabilities, including one-on-one support; counsels on how to problem solve and enhance the ability to advocate; provides Meals on Wheels, the Home Access Program and other services.



**Organization-** CIRCLE formerly Battered Women's Services and Shelter  
**Address-** Barre, VT  
**Phone Number-** 877-543-9487

**Organization-** Domestic Violence  
**Hotline-** 800-228-7395

**Organization-** Love is Respect: Teen Dating Abuse  
**Phone Number-** 866-331-9474

**Organization-** Military Sexual Trauma  
**Contact-** Rebecca Robinson, LMHC, MST Coordinator  
**Address-** VA Medical Center, 215 North Main St, White River Junction, VT  
**Phone Number-** 802-295-9363; 1-866-687-8387, ext. 5766  
**Services Provided-** Point of contact in Vermont VA area of service for assistance with eligibility concerns, facilitation to treatment and other benefits for men and women survivors of sexual harassment/assault during military service.

**Organization-** Safe at Home Program  
**Address-** P.O. Box 1568, Montpelier, VT 05601-1568  
**Phone Number-** 828-0586; 800-439-8683 (VT only)  
**Email-** safeathome@sec.state.vt.us  
**Website-** www.sec.state.vt.us/safe-at-home/contact-us.aspx  
**Services Provided-** The Safe at Home Program is part of an overall safety plan for victims of domestic violence, sexual assault and stalking (and their children). Participants includes those who live in a location unknown to the abuser. The program provides participants with a substitute mailing address to be used as their legal residence, work and/or school address. First-class mail is sent to a substitute post office box, where it is then forward, at no cost, by the Safe at Home program to the participant's confidential location. The program provides a substitute address so abusers cannot locate victims through the public record system (i.e., voter registration, motor vehicle records, marriage or birth records.) The program also permits participants to vote in their districts as "blind ballot" absentee voters. You may apply to the program by contacting a domestic violence/sexual assault program in your community. Please call Safe at Home or check our website for a listing of advocates in the program.

**Organization-** Sexual Violence and Rape  
**Hotline-** 800-489-7273

**Organization-** Spectrum Youth & Family Services  
**Address-** 177 Pearl Street, Burlington, VT 05401  
**Phone Number-** 864-7423  
**Email-** info@spectrumvt.org  
**Website-** www.spectrumvt.org  
**Services Provided-** Programs for youth ages 14-24; Drop-In Center, Shelter, Transitional Housing, Mental Health and Substance Abuse Counseling, Case Management.

**Organization-** Vermont Adult Protective Services  
**Phone Number-** 800-564-1612

**Organization-** Vermont Center for Prevention & Treatment of Sexual Abuse  
**Contact-** Kris Goldstein, Program Chief  
**Address-** 50 Cherry St. Burlington, VT 05401  
**Phone Number-** 802-651-1663 (main line)  
**Services Provided-** Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.

**Organization-** Vermont Family Network  
**Address-** 600 Blair Park Road, Suite 240, Williston, VT 05495  
**Phone Numbers-** 800-800-4005; 876-5315  
**Fax Number-** 876-6291  
**Email-** info@vtfn.org  
**Website-** VermontFamilyNetwork.org  
**Services Provided-** Helps families with children with special needs find support from other parents, healthcare professionals and the communities in which they live.

**Organization-** Vermont National Guard, Sexual Assault Prevention and Response Office  
**Contact-** CPT J. Scott Detweiler  
**Address-** 789 National Guard Road, Colchester VT 05446  
**Phone Number-** 338-3149  
**Services Provided-** Confidential and Non-Confidential support services to members of the Vermont National Guard and their dependants. Services include reporting options within the Vermont National Guard, Victim advocacy services, assistance throughout the medical process - to include line of duty determinations, and referrals to chaplains, medical providers, law enforcement, behavioral health resources, and specific military sexual assault resources.

**Organization-** Vermont Network Against Domestic and Sexual Violence  
**Address-** P. O. Box 405, Montpelier, VT 05601  
**Phone Number-** 223-1302  
**Fax Number-** 223-6943  
**Website-** www.vtnetwork.org  
**Services Provided-** A network of 14 rape crisis and battered women's organizations statewide whose mission is to end the abuse of women and children; provides victims and survivors of domestic violence and sexual assault with services and referrals including court and legal advocacy; hospital, housing and social service advocacy; shelter; emotional support and counseling; sponsors support groups; conducts community education programs; coordinates public policy, statewide trainings, consultation.

*See Statewide Resources for list of local programs*

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## ELDER ABUSE

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**Organization-** Seniors Solutions  
**Address-** 38 Pleasant St, Springfield, VT 05156  
**Phone Number-** 802-885-2662

**Organization-** Vermont Adult Protective Services  
**Address-** HC 2 South, 280 State Drive, Waterbury, VT 05671  
**Phone Number-** 800-564-1612; 802-871-3317  
**Website-** www.dlp.vermont.gov/aps  
**Services Provided-** Investigates allegations of domestic, sexual or institutional abuse of people with disabilities over the age of 60 years old.

## EMPLOYEE ASSISTANCE

**Organization-** Department of Labor – Employment & Training  
**Address-** 5 Green Mountain Drive, Montpelier, VT 05602  
**Phone Numbers-** 828-4000  
**Website-** www.labor.vermont.gov  
**Services Provided-** Job Placement and Training.

## GENDER IDENTITY

**Organization-** Outright Vermont  
**Address-** P.O. Box 5235, 241 N. Winooski Avenue, Burlington, VT 05402  
**Phone Numbers-** 865-9677  
**Email-** info@outrightvt.org  
**Website-** outrightvt.org  
**Services Provided-** Fosters sensitivity and understanding of the issues facing lesbian, gay, bisexual, transgender and questioning youth; challenges stereotypes and prejudice through education and outreach; seeks an environment where young people can realize their potential, free from hate and fear; offers weekly support groups and one-on-one discussions; provides free HIV testing; sponsors substance-free events.

**Organization-** Pride Center of Vermont  
*See AIDS/HIV Sexually Transmitted Diseases*

## HATE CRIMES & CIVIL RIGHTS VIOLATIONS

**Organization-** American Civil Liberties Union (ACLU)  
**Address-** 137 Elm Street, Montpelier, VT 05602  
**Phone Number-** 223-6304  
**Email-** info@acluvt.org  
**Website-** www.acluvt.org  
**Services Provided-** The ACLU protects and enhances the civil liberties of all Vermonters. Services are free.

**Organization-** CVOEO Fair Housing Project  
**Address-** 255 South Champlain St., Suite #9, Burlington, VT 05401  
**Phone Numbers-** 800-287-7971; 660-3456 ext. 106  
**Email-** fhpc@cvoeo.org  
**Website-** vtfairhousing.org  
**Services Provided-** A non-profit community action agency working to eradicate housing discrimination in Vermont through education, outreach and enforcement of fair housing laws; assists victims of discrimination and hate crimes, investigates complaints, and works with attorneys to pursue litigation when necessary; provides information on housing-based hate crimes.

**Organization-** **Human Rights Commission**  
**Address-** 14-16 Baldwin Street, Montpelier, VT 05633  
**Phone Number-** 800-416-2010; 828-1625  
**Fax Number-** 828-2481  
**Email-** [human.rights@vermont.gov](mailto:human.rights@vermont.gov)  
**Website-** [www.hrc.vermont.gov](http://www.hrc.vermont.gov)  
**Population Served-** Vermonters whose civil rights have been violated  
**Services Provided-** Investigates discrimination claims in areas of housing, state government and public accommodations; helps parties resolve disputes; takes legal action in the courts when necessary; conducts workshops on civil rights issues; provides information and referral services.

**Organization-** **Office of the Attorney General - Civil Rights Unit**  
**Address-** 109 State Street, Montpelier, VT 05609  
**Phone Number-** 888-745-9195 (toll free); 828-3657  
**Fax Number-** 828-2154  
**Website-** [www.ago.vermont.gov](http://www.ago.vermont.gov)  
**Services Provided-** Assists victims of hate crimes with injunctions and those with employment discrimination complaints; offers hate crime training.

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## HEALTH & DENTAL CARE

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**Organization-** **Blue Cross Blue Shield of Vermont**  
**Address-** 445 Industrial Ln, Berlin, VT  
**Phone Number-** 800-255-4550; 223-6131; 800-535-2227 (TTY/TDD)  
**Website-** [www.bcbsvt.com](http://www.bcbsvt.com)  
**Services Provided-** Offers wide range of programs to support families and children including, Eat Smart Vermont, Bear Hugs, Domestic Violence Program, heroin addiction support and Youth Improvement Initiatives.

**Organization-** **Dr. Dynasaur (Green Mountain Care)**  
**Address-** 280 State Dr, Waterbury, VT 05671  
**Phone Number-** 802-250-8427  
**Services Provided-** Affordable/Free healthcare coverage for children under 19 of low income working families.

**Organization-** **The Frymoyer Community Health Resource Center at University of Vermont Medical Center**  
**Address-** Main Pavilion, Level 3  
 111 Colchester Avenue, Burlington VT 05401  
**Phone Number-** 847-8821  
**Email-** [resourcecenter@uvmhealth.org](mailto:resourcecenter@uvmhealth.org)  
**Services Provided-** Offers access to the most current health information, including support groups, free access to online medical journals, databases and books. Email access available for patients and family members; staff will answer questions and help locate health information.

**Organization- The Health Assistance Program at  
University of Vermont Medical Center****Address-** 111 Colchester Avenue, South Prospect Street Campus,  
Burlington, VT 05401**Phone Number-** 847-6984**Email-** customerservice@uvmhealth.org**Services Provided-** Provides assistance with obtaining ongoing healthcare at reduced cost or free, access to affordable medications, medical equipment and supplies. Referrals to community resources and state programs. Staff provides case management regarding health concerns.**Organization- University of Vermont Medical Center –  
Extension Bridge to Health****Contact-** Naomi Wolcott-MacCausland, Migrant Health Coordinator**Address-** 327 US Route 302, Suite 1, Barre, VT 05641**Phone Number-** 476-2003; 866-860-1382 (Toll-Free VT)**Fax Number-** 476-2006**Email-** nwolcott@uvm.edu**Website-** www.uvm.edu/extension/agriculture/faccp**Services Provided-** Provides health care access information, care coordination, interpretation and education.**Population Served-** Latino migrant farm workers and their children.**Organization- RiseVT****Phone Number-** Chittenden- 802-847-5404

Franklin/Grand Isle- 802-524-8825

Lamoille- 802-888-8249

Windsor- 802-674-7083

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**HOUSING, TENANT AND TRANSPORTATION RESOURCES**

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**Organization- Cathedral Square Corporation****Address-** 412 Farrell Street, Suite 100, South Burlington, VT 05403**Phone Number-** 863-2224; 800-253-0191 (TTY/TTD)**Fax Number-** 863-6661**Email-** info@cathedralsquare.org**Website-** www.cathedralsquare.org**Services Provided-** Nonprofit providing affordable housing to elders, low income persons and persons with disabilities; serves Addison, Bennington, Caledonia, Chittenden, Franklin, Lamoille, Rutland, Washington, Windham and Windsor counties.**Organization- Chittenden County Transportation Authority****Phone Number-** 802-864-2282**Organization- Ferry Services (to NY)****Phone Number-** 802-864-9804**Organization- Green Mountain Transit Agency****Phone Number-** 800-223-7287**Organization- Greyhound****Phone Number-** 800-231-2222

**Organization-** **Good News Garage**  
**Address-** 331 N. Winooski Avenue, Burlington, VT 05401  
**Phone Number-** 864-3667, 877-GIVE-AUTO  
**Fax Number-** 864-6033  
**Website-** [www.goodnewsgarage.org](http://www.goodnewsgarage.org)  
**Services Provided-** Jump Start, a vehicle purchase program for low-income Vermonters, offers cars for about half of their retail value (averaging about \$3,000 per car). This program has a contract with Vermont Reach Up Program; participants in Reach Up should contact their case managers for information. The Ready to Go statewide ride service program is also for low-income Vermonters, providing non-emergency medical transportation to Reach Up and Vocational Rehabilitation participants, and to Medicaid recipients in Chittenden and Franklin Counties.

**Organization-** **Housing Resource Center**  
**Address-** 179 S. Winooski, Ave, Burlington, VT 05401  
**Phone Number-** 802-861-0110

**Organization-** **Housing Vermont**  
**Address-** 100 Bank St, Suite 400, Burlington, VT 05401  
**Phone Number-** 863-8424  
**Fax Number-** 660-9034  
**Website-** [hvt.org](http://hvt.org)  
**Services Provided-** Nonprofit syndication and development company creating permanently affordable rental housing for Vermonters through partnerships with local organizations, public agencies and the private sector.

**Organization-** **Vermont Affordable Housing**  
**Address-** 275 Northgate Rd, Burlington, VT 05408  
**Phone Number-** 802-660-9484

**Organization-** **Vermont State Housing Authority (VSHA)**  
**Address-** 1 Prospect Street, Montpelier, VT 05602  
**Phone Number-** 828-3295; 800-798-3318 (TDD)  
**Fax Number-** 828-3248  
**Email-** [contact@vsha.org](mailto:contact@vsha.org)  
**Website-** [www.vsha.org](http://www.vsha.org)  
**Services Provided-** Provides affordable housing to families in need; pursues opportunities to make housing more accessible and affordable for Vermonters.

**Organization-** **Vermont Tenant's Association**  
**Hotline-** 864-0099; 800-287-7971 (Toll Free)  
 (24-hour message service; calls returned 9 a.m.- 4 p.m.)  
**Services Provided-** Provides information about tenant's rights under the Vermont Landlord-Tenant law; the publication, "Renting in Vermont", can be ordered by calling above number; does not provide legal representation.

**Organization-** **Vermont Transit Company**  
**Phone Number-** 802-864-6811

**Organization-** Give Way to Freedom  
**Contact-** Edith Klimoski, Director  
 Courtney Albert, President  
**Address-** P.O. Box 8408, Essex Jct, VT 05452  
**Phone Number-** 888-373-7888 (Hotline)  
**Website-** www.givewaytofreedom.org  
**Email-** edith@givewaytofreedom.org

**Services Provided-** Advocacy, Care, and Empowerment for Trafficked Persons. Give Way to Freedom, Inc. is a private foundation that promotes awareness of Human Trafficking and support hands on projects that provide care and empowerment for people who have been trafficked.

**Organization-** The Rapid Response Support System (RRSS)  
**Address -** P.O. Box 8408, Essex Junction, VT 05451

**Phone Number-** 211  
**Services Provided-** Ensures emergency support including shelter, transportation, food and other basic needs to victims and potential victims of human trafficking at the earliest possible point after having been identified by a First Responder (such as law enforcement or emergency medical providers). Response Facilitators for the RRSS are trained in trauma-informed support, and equipped with comprehensive resources to assist individuals in understanding their rights and options, providing them their basic needs, and connecting them to longer term support services should they wish to do so.

**Organization-** Refugee Resettlement  
**See Page 138**

**Organization-** South Royalton Legal Clinic  
**See Page 74**

**Organization-** Spectrum  
**See Page 31**

**Organization-** U.S. Attorney's Office  
**See Page 46**

**Organization-** VT Center for Crime Victim Service  
**See Page 140**

**Organization-** VT Network Against Domestic Violence & Sexual Assault  
**See Page 172**

**Organization-** Vermont Worker's Center  
**Address-** 294 N. Winooski Avenue, Burlington, VT 05401  
**Phone Number-** 861-4892  
**Website-** www.workerscenter.org

**Organization-** Women's Freedom Center  
**Address-** Brattleboro, VT  
**Phone Number-** 802-257-1683

## LAW ENFORCEMENT

*See "Vermont Police Agencies"*

## LEGAL ASSISTANCE

**Organization-** American Civil Liberties Union

*See Hate Crimes*

**Organization-** Attorney General's Office

**Address-** 109 State Street, Montpelier, VT 05609

**Phone Number-** 828-3171

**Fax Number-** 828-2164

**Email-** ago.info@vermont.gov

**Organization-** Consumer Assistance Program

**Address-** 109 State St. Montpelier, VT 05609-1001

**Phone Number-** 800-649-2424; 656-3183

**Fax Number-** 802-304-1014

**Email-** 802-304-1014

**Website-** AGO.CAP@vermont.gov

**Population Served-** Victims of consumer fraud

**Services Provided-** Complaint-handling branch of Vermont Attorney General's Consumer Protection Division that enforces the Consumer Fraud Act; mediates complaints relating to allegedly unfair and deceptive practices related to goods or services purchased, from car repair to mail order.

**Organization-** Have Justice Will Travel

**Address-** 9580 Vermont Route 113, Vershire, VT 05079

**Phone Numbers-** 877-496-8100; 685-7809

**Fax Number-** 685-4663

**Email-** info@havejusticewilltravel.org

**Website-** www.havejusticewilltravel.org

**Services Provided-** Legal and supportive services for battered, low-income women and their children; innovative, mobile, multi-service program that assists victims of domestic abuse through the legal process.

**Organization-** Human Rights Commission

*See Hate Crimes & Civil Rights Violations*

**Organization-** South Royalton Legal Clinic

**Address-** P.O. Box 117, Chelsea Street, South Royalton, VT 05068

**Phone Number-** 831-1500

**Fax Number-** 881-1115

**Email-** smee@vermontlaw.edu

**Services Provided-** Provides legal assistance to victims of trafficking in Vermont.



**Organization-** U.S. Attorney's Office – Victim Witness Program  
**Contact-** Victim Witness Coordinator, Aimee Stearns  
**Address-** 11 Elmwood Avenue, 3rd Floor, P. O. Box 570,  
 Burlington, VT 05402  
**Phone Numbers-** 951-6725; 652-1140 (TTY)  
**Fax Number-** 951-6540  
**Email-** aimee.stearns@usdoj.gov  
**Services Provided-** Assists victims of federal crimes statewide through the criminal justice process.

**Organization-** Vermont Legal Aid  
*See Vermont Legal Aid – Page 171*

**Organization-** Vermont Volunteer Lawyers Project  
**Phone Number-** 800-889-2047

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## REFUGEE & MINORITY RESOURCES

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**Organization-** AALV Association of Africans Living in Vermont  
**Address-** 20 Allen St. 3rd Floor, Burlington, VT 05462  
**Phone Number-** 985-3106  
**Fax Number-** 881-0521  
**Website-** www.aalv-vt.org  
**Services Provided-** AALV helps new Americans from all parts of the world gain independence in their new communities through a range of free integrations services, including bridging case management, workforce development, behavioral health awareness, and interpreter service programming. With support from out multicultural, multilingual staff, our clients are able to smoothly transition to living to working in Vermont.

**Organization-** Abeneki Self Help Association  
**Address-** 100 Grand Avenue, Swanton, VT 05488  
**Phone Number-** 802-868-6255/802-868-2559

**Organization-** Champlain Area National Association  
**for the Advancement of Colored People**  
**Address-** P.O. Box 3282, Burlington, VT 05408  
**Phone Number-** 802-489-7755

**Organization-** The Governor's Workforce Equality & Diversity Council  
**Phone Number-** 802-522-6635

**Organization-** Office of Minority Health and Health Disparities  
**of The Vermont Department of Health**  
**Address-** 108 Cherry St, Burlington, VT 05402  
**Phone Number-** 802-863-7344

**Organization-** Radical Justice and Equality Project at  
**The Peace & Justice Center**  
**Address-** 60 Lake St, Burlington, VT 05401  
**Phone Number-** 802-863-2345

**Organization-** South Royalton Legal Clinic/Vermont Immigration Assistance (VIA)

**Address-** P.O. Box 117, South Royalton, VT 05068

**Phone Number-** (802) 831-1500

**Services Provided-** Protects the rights of immigrants in domestic violence, human rights, and general civil rights in critical immigration procedures. VIA provides free legal services for low-income immigrants and refugees.

**Organization-** University of Vermont Extension – Bridges to Health

**Contact-** Naomi Wolcott-MacCausland, Migrant Health Coordinator

**Address-** 327 US Route 302, Suite 1, Barre, VT 05641

**Phone Number-** 524-6501 x447; 476-2003; 866-860-1382 (Toll-Free VT)

**Fax Number-** 476-2006

**Email-** [nwolcott@uvm.edu](mailto:nwolcott@uvm.edu)

**Website-** [www.uvm.edu/extension/agriculture/faccp](http://www.uvm.edu/extension/agriculture/faccp)

**Services Provided-** Provides health care access information, care coordination, interpretation and education.

**Population Served-** Latino migrant farm workers and their children.

**Organization-** Vermont Refugee Resettlement Program

**A Field Office of US Committee on Refugees and Immigrants (USCRI)**

**Address-** 462 Hegemann Ave, Suite #101, Colchester, VT 05446

**Phone Number-** 655-1963

**Fax Number-** 655-4020

**Email-** [vrp@uscrrt.org](mailto:vrp@uscrrt.org)

**Website-** [www.refugees.org/field-office/vermont/](http://www.refugees.org/field-office/vermont/)

**Population Served-** Aids documented refugees, immigrants, asylees resettling in Vermont.

**Services Provided-** Case management; financial assistance; support and settlement services; immigration and family reunification; interpreter and translation services; employment services; English language training and ESL classes for adults and children; volunteer programs; citizenship programs; social adjustment and mental health services; community education. Also both VRRP and the Association of Africans Living in Vermont (AALV) provide spoken language interpretation services.

**Organization-** Migrant Justice

**Address-** 294 N. Winooski Avenue, Ste 130, Burlington, VT 05401

**Phone Number-** 540-8370

**Email-** [info@migrantjustice.net](mailto:info@migrantjustice.net)

**Address-** [www.migrantjustice.net](http://www.migrantjustice.net)

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## SUICIDE AWARENESS/RESOURCE OFFERING/ SUPPORT GROUPS FOR SUICIDE SURVIVORS

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**Organization-** Suicide Prevention Center

**Address-** 28 Vernon St, Suite 319, Brattleboro, VT 05301

**Phone Number-** 802-254-6590

- Organization-** Vermont Chapter of the Association for Suicide Prevention  
**Contact-** Heather White, Area Director, Western MA and Vermont  
**Phone Numbers-** (413) 387-3770; 800-273 -8255 (Hotline)  
**Email-** hwhite@afsp.org  
**Website-** www.afspvermont.org  
**Services Provided-** Offers two support groups per month (Burlington and Montpelier)  
 Library of suicide prevention resources.

## VICTIM ASSISTANCE & ADVOCACY

- Organization-** Deaf Victims Advocacy Services  
*See Deaf & Hard of Hearing*

- Organization-** Disability Rights Vermont  
**(formerly Vermont Protection and Advocacy)**  
**Address-** 141 Main Street, Suite 7, Montpelier, VT 05602  
**Phone Number-** 229-1355 (TTY); 800-834-7890  
**Fax Number-** 229-1359  
**Services Provided-** Private statewide agency dedicated to advancing the rights of people with mental health and disabilities issues; investigates complaints of abuse and neglect, including physical and sexual assault, restraint and seclusion, forced treatment, and harassment.

- Organization-** Human Rights Commission  
**Address-** 14-16 Baldwin St, Montpelier, VT 05633  
**Phone Number-** 828-1625; 800-416-2010 (VT Toll Free)  
**Fax Number-** 828-2481  
**Email-** human.rights@vermont.gov  
**Services Provided-** Investigates civil rights discrimination claims in areas of housing, state government and public accommodations; helps parties resolve disputes; takes legal action in the courts when necessary; conducts workshops on civil rights issues; provides information and referral services.

- Organization-** Safe at Home  
*See Domestic & Sexual Violence*

- Organization-** VANS (Vermont Automated Notification Service)  
**Phone Numbers-** 1-866-976-8267 (Toll-free)  
**Website-** www.vinelink.com  
**Services Provided-** When it comes to an offender's status, EVERYONE has the right to know. Free access to information and notifications will allow you to track the custody status of an incarcerated offender. Notifications include release, transfer, escape and parole hearings. A service provided by the Department of Corrections Victim Services Program at 1-888-810-1847.

**Organization-** Vermont Center for Crime Victim Services  
**Address-** 58 South Main Street, Suite 1, Waterbury, VT 05676  
**Phone Numbers-** 241-1250  
 1-800-750-1213 (VT only)  
**Fax Number-** 241-4337  
**Website-** www.ccvs.vermont.gov  
**Services Provided-** Supports victims of crime; coordinates victim advocacy; *Victim Compensation Program* provides limited financial assistance to victims of violent crime who have experienced financial loss as a direct result of the crime and have no other means of reimbursement, such as insurance; *Victim Assistance Program* provides assistance, advocacy and information to crime victims; Victim Advocates guide victims through all aspects of the criminal justice process and acts as liaison with the State's Attorney and other criminal justice agencies; also provides community outreach to educate and increase awareness of crime victims.  
*See State's Attorney Victim Advocacy section for further services*

**Organization-** The Vermont Children's Alliance, State Chapter  
**Contact-** Wendy Loomis, Executive Director  
**Address-** P.O. Box 543, Bennington, VT 05201  
**Phone Number-** 353-1623

**Contact-** Patti Randall, Assistance Director  
**Phone Number-** 379-8846  
**Email-** info@vtchildrensalliance.org  
**Website-** www.vtchildrensalliance.org

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## WOMEN'S HEALTH & PREGNANCY

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**Organization-** Free Legal Clinic at The CRJC  
**Address-** 576 Railroad St. Suite #2, St. Johnsbury, VT 05819  
**Phone Number-** 748-2977  
**Email-** office@communityrjc.org  
**Website-** www.communityrjc.org  
**Services Provided-** 1st Monday of the month. Serving the Northeast Kingdom. 6-8pm. Call for an appointment.

**Organization-** Ladies First: Health Promotion & Chronic Disease Prevention Division  
**Address-** 108 Cherry St, Burlington, VT 05401  
**Phone Numbers-** 800-508-2222

**Organization-** Lund Family Center  
*See Children & Families*

**Organization-** **Planned Parenthood of Northern New England**  
**Address-** 1183 Saint Paul Street, Burlington, VT 05401  
**Phone Number-** 800-230-7526; 863-6326  
**Fax Number-** 863-4951  
**Website-** www.ppnne.org  
**Services Provided-** Assists women and families in need of family planning; offers annual exams and pap tests; breast exams and mammography referrals; birth control information and supplies; testing and treatment for urinary and vaginal infections; pregnancy testing; *Teen Walk-in Clinic*; adult immunization for flu, hepatitis B and other vaccine preventable diseases. With offices in Burlington and Williston.

**Organization-** **Vermont Commission on Women**  
**Address-** 126 State Street, 2nd Floor, Montpelier, VT 05633-6801  
**Phone Numbers-** 800-917-7787; 828-2851; 800-881-1561  
**Email-** VCW.info@vermont.gov  
**Website-** www.women.state.vt.us  
**Services Provided-** Healthcare consumer concern line for pregnant women.

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## WOMEN'S SERVICES

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**Organization-** **Vermont Department of Health**  
**Address-** 108 Cherry Street, Burlington, VT 05482  
**Phone Number-** 800-464-4343; 863-7200  
**Website-** www.healthvermont.gov  
**Services Provided-** Provides a wide range of programs to promote healthy lifestyles and healthy families including Healthy Babies, Kids and Families, Dr. Dynasaur, Ladies First, Healthy Homes, Breast and Cervical Screening Program; immunization; lead screening; Medicaid outreach; alcohol, tobacco education; AIDS and communicable diseases education; programs for children with special needs.

**Organization-** **Visiting Nurse Association**  
**Address-** 1110 Prim Road, Colchester, VT 05466  
**Phone Number-** 658-1900; (Toll Free) 800-427-1908  
**Website-** www.vncares.org  
**Services Provided-** Provides prenatal and postpartum evaluation and support for expecting and new mothers; home visits; parenting education; family room; parent groups; play groups.

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## YOUTH

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**Organization-** **SafeArt**  
**Address-** 292 VT 110, PO Box 251, Chelsea, VT  
**Phone Number-** 802-685-3138  
**Fax Number-** 802-685-3138  
**Email-** info@safeart.org  
**Website-** www.safeart.org  
**Services Provided-** Engages the transformative power of the arts in the prevention and healing of abuse and other trauma, including crimes. SafeArt offers group and individual sessions, unique performances, creative workshops, and leader training, all designed to educate, inspire, and heal people and their communities. Drama, dance, music, poetry and visual arts. No artistic experience necessary.

**Organization- Vermont Afterschool**

**Address-** 123 Ethan Allen Ave, Dupont Hall #308-309, Colchester, VT 05446  
**Phone Number-** 802-448-3463

**Organization- The Vermont Coalition of Runaway  
 and Homeless Youth Programs (VCRHYP)**

**Contact-** Bethany Pombar, Director  
**Address-** 38 Elm Street, P.O. Box 627, Montpelier, VT 05601  
**Phone Number-** 802-229-9151  
**Fax Number-** 802-229-2508

**Email-** bpombar@vcrhyp.org

**Website-** www.vcrhyp.org

**Services Provided-** VCRHYP is a statewide Coalition of 14 member agencies throughout Vermont that create a safety net for runaway, homeless, and other youth in distress. VCRHYP programs provide runaway and family stabilization services for youth up to age 18, providing youth with 24-hour access to safe, temporary shelter, basic life needs and counseling, family medication and other support services to help stabilize and reunify families. In addition, VCRHYP programs also provide Transitional Living Program services for youth ages 16-22, offering longer term housing supports and access to safe, stable housing options, employment and education supports, and life skills education to help youth achieve self-sufficiency.

# *Education*

# *NOTES*

# *Education*



# **ALCOHOL & DRUG ABUSE PROGRAMS VERMONT DEPARTMENT OF HEALTH**

Substance Abuse Prevention Consultants  
Community & School Based Substance Abuse Prevention

## **BARRE**

Sarah Munro  
Alcohol & Drug Abuse Programs  
McFarland Office Building  
5 Perry Street, Suite 250  
Barre, VT 05641-4272  
(802) 479-4250; (802) 479-4230 Fax  
e-mail: Sarah.Munro@state.vt.us

## **BENNINGTON**

Judith Fellows  
Alcohol & Drug Abuse Programs  
324 Main Street, Suite 2  
Bennington, VT 05201  
(802) 442-3929; (802) 447-6910 Fax  
e-mail: judith.fellows@state.vt.us

## **BRATTLEBORO**

Robin Rieske  
Alcohol & Drug Abuse Programs  
232 Main Street  
No. Brattleboro, VT 05304  
(802) 257-2885; (802) 257-2850 Fax  
e-mail: Robin.Rieske@state.vt.us

## **BURLINGTON**

Ryan Mitofsky  
Alcohol & Drug Abuse Programs  
108 Cherry Street  
Burlington, VT 05401  
(802) 863-7561; (802) 863-7571 Fax  
e-mail: Ryan.Mitofsky@state.vt.us

## **MORRISVILLE**

Michelle Salvador  
Alcohol & Drug Abuse Programs  
63 Professional Drive  
Morrisville, VT 05661  
(802) 888-2581; (802) 888-2576 Fax  
e-mail: Michelle.Salvador@state.vt.us

## **NEWPORT**

Jennifer Woolard  
Emory Hebard State Office Building,  
100 Main Street, Suite 220,  
Newport, VT 05855  
802-334-4391  
e-mail: jennifer.woolard@state.vt.us

## **RUTLAND/MIDDLEBURY**

Sarah Roy  
Alcohol & Drug Abuse Programs  
300 Asa Bloomer State Office Building  
Rutland, VT 05701  
(802) 786-5876; (802) 786-5180 Fax  
e-mail: Sarah.Roy@state.vt.us

## **ST. ALBANS**

Mary Pickener  
Alcohol & Drug Abuse Programs  
20 Houghton Street, Room 312  
St. Albans, VT 05478  
(802) 524-7918; (802) 527-5405 Fax  
e-mail: Mary.Pickener@state.vt.us

## **ST. JOHNSBURY**

Justin Barton-Caplin  
Alcohol & Drug Abuse Programs  
10 Eastern Avenue, Suite 9  
St. Johnsbury, VT 05819  
(802) 748-5550; (802) 751-3229 Fax  
e-mail: Justin.Barton-Caplin@state.vt.us

## **WHITE RIVER JUNCTION SPRINGFIELD**

Claudia Marieb  
Vermont Department of Health  
226 Holiday Drive, Suite 22  
White River Jct., VT 05001-2024  
(802) 295-8835; (802) 295-8832 Fax  
e-mail: Claudia.Marieb@state.vt.us

# AREA AGENCIES ON AGING

Vermont's five Area Agencies on Aging are private, non-profit organizations that provide free information, assistance and support for adults age 60 and older (and their family caregivers). Services include senior meals, case management, health insurance counseling, transportation, caregiver support and respite, legal services, assistance with public benefits and other programs that promote the health, safety and wellbeing of older adults. Agency staff work closely with APS investigators, and respond to allegations of self-neglect involving individuals over the age of sixty. Contact them through the Senior HelpLine, 1-800-642-5119, or at the local numbers listed below.

## **Central Vermont Council on Aging**

59 N. Main St, Suite 200  
Barre, Vermont 05641  
(802)-479-0531 877-379-2600  
Email: [info@cvcoa.org](mailto:info@cvcoa.org)  
Website: [cvcoa.org](http://cvcoa.org)

## **Age Well**

76 Pearl Street, Suite 201  
Essex Junction, Vermont 05452  
(802)-865 -0360  
Website: [agewellvt.org](http://agewellvt.org)

## **Senior Solutions**

38 Pleasant Street  
Springfield, Vermont 05156  
(802)-885-2655  
Email: [info@seniorsolutionsvt.org](mailto:info@seniorsolutionsvt.org)  
Website: [seniorsolutionsvt.org](http://seniorsolutionsvt.org)

## **Northeast Kingdom Council on Aging**

481 Summer Street, Suite 101  
St. Johnsbury, Vermont 05819  
(802)-748-5182  
Email: [info@NEKCouncil.org](mailto:info@NEKCouncil.org)  
Website: [nekcouncil.org](http://nekcouncil.org)

## **Southwestern Vermont Council on Aging**

143 Maple Street  
Rutland, Vermont 05701  
(802)-786-5990  
Email: [infoandassistance@svcoa.net](mailto:infoandassistance@svcoa.net)  
Website: [svcoa.org](http://svcoa.org)

# ATTORNEY GENERAL'S OFFICE

## *A Legal Resource for Crime Victims and Survivors*

109 State Street  
Montpelier, VT 05609-1001  
(802) 828-3171 Office  
(802) 828-2154 Fax  
(802) 828-3171 TTY/TDD  
ago.info@vermont.gov  
ago.vermont.gov

### **The Criminal Division**

The Criminal Division focuses resources on the following areas: homicide, drug trafficking, violent crimes & fraudulent crimes against vulnerable populations, public corruption, crimes involving computers and major environmental crimes. The division also reviews all instances in which a police officer uses deadly force.

### **Victim Services**

The *Victim Advocate* provides assistance and information to crime victims, including information on the status of the court case, notification of hearings, preparation of victims for depositions and trial, establishing restitution amounts, assistance in filling impact statements, and applications for compensation.

### **The Medicaid Fraud & Residential Abuse Unit**

This unit focuses its resources on patient abuse, which primarily includes the abuse, neglect and exploitation of the elderly and disabled adults and Medicaid provider fraud. The Unit has jurisdiction when the crime occurs in any Medicaid funded facility, including nursing homes or hospitals, or in any Medicaid-funded program or setting, such as in home health care or community care home settings..

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## COMMUNITY ACTION AGENCIES

### **BROC Community Action**

45 Union Street  
Rutland, VT 05701  
(802) 775-0878; (800) 717-2762  
www.broc.org

### **Capstone Community Action (CCA)**

20 Gable Place  
Barre, VT 05641  
(802) 479-1053; (800) 639-1053  
(800) 846-9506 I 728-9506 (Randolph)  
(800) 639-8710 I 888-7993 (Morrisville)  
222-5419 (Bradford) 496-6900 (Waitsfield)  
www.capstonevt.org

### **Champlain Valley Office of Economic Opportunity, Inc. (CVOEO)**

255 S Champlain Street/PO Box 1630  
Burlington, VT 05402  
(802) 862-2771 ; (800) 287-7971  
www.cvoeo.org

### **North East Kingdom Community Action, Inc. (NEKCA)**

70 Main Street/PO Box 346  
Newport, VT 05855  
(802) 334-7316; (800) 639-4065  
748-6040 (St. Johnsbury)  
266-7134 (Canaan) 7  
23-5276 (Island Pond)  
info@nekavt.org www.nekavt.org

### **Southeastern Vermont Community Action, Inc. (SEVCA)**

91 Buck Drive  
Westminster, VT 05158-9618  
(802) 722-4575; (800) 464-9951  
254-2795/579-1314 (Brattleboro)  
885-6153 I 885-1019 (Springfield)  
295-5215 (White River Junction)  
sevca@sevca.org  
www.sevca.org

### **For more information please contact:**

**VT Agency of Human Services**  
Office of Economic Opportunity  
280 State Drive, NOB2 North  
Waterbury, VT 05671  
(802) 241- 0935

# COMMUNITY RESTORATIVE JUSTICE CENTERS

The Community Justice Network of Vermont is made up of Community Justice Centers and Community Justice Programs statewide. Its mission is to broaden and strengthen Vermont's restorative practices through leadership, advocacy, education, and partnerships. Community Justice Centers (CJCs) and Community Justice Programs (CJPs) are community based and improve community health and public safety by helping people whose lives are disrupted by conflict or crime. They recognize the potential for citizens to live in harmony with their neighbors and to contribute to the civility and well-being of the community. In addition, CJCs/CJPs play a key role in successful offender re-entry to communities, including: intensive support services related to employment, housing, mentoring, social life and restoring the harm caused by their crime. The network is a 501(c) 3 non-profit and focuses on education, outreach, data collection, standards and best practice, communication/information sharing, training, networking and pursues grant funding opportunities on behalf of its members.

In Vermont, restorative justice panels are held by Community Justice Centers and Court Diversion programs for both adults and youth, and by Balance and Restorative Justice Programs (BARJ) for youth adjudicated in Family Court. There are 20 Community Justice Centers, 14 county-based Diversion programs, and 12 BARJ providers. Law enforcement, state's attorneys (prosecutors), courts and the Department of Corrections may refer people to one of these programs at different points in the criminal justice process - before a person is charged, after the person is charged but not convicted, after the person is convicted, or after the person is released from prison.

Regardless of what level of involvement in the criminal justice system, the Community Justice Centers/Programs, the Court Diversion Programs, and BARJ providers strive to operate based on the following principles.

## 1. CRIME IS A VIOLATION OF PEOPLE AND RELATIONSHIPS.

- While crime is a violation of law—an act against the state—the primary concern is the physical, emotional, and social impact crime has on people and relationships.
- Crime harms and affects people—victims, family members, community members, offenders and others—damages relationships, and disrupts peace in the community.

## 2. VIOLATIONS CREATE OBLIGATIONS.

- Each situation is complex and creates obligations to repair harm and to put things as right as possible, as defined by all parties.
- Offenders have a responsibility for their actions—to gain insight into how their actions have affected others, to make amends, and to learn ways to avoid future re-offense.
- The community has a responsibility to its members, including supporting victims' needs and offenders' responsibility to make amends for the harm they've caused.

## 3. RESTORATIVE JUSTICE ENGAGES VICTIMS, OFFENDERS, AND COMMUNITY MEMBERS—ALL THOSE AFFECTED BY THE CRIME—IN AN EFFORT TO PUT THINGS RIGHT.

- All parties—those affected, those whose actions affected them, and the community—are “provided meaningful opportunities to participate, shape the process, and make decisions.
- Those involved are in the best position to know what it means to put things right for them in their particular situation.
- Victims determine their level of participation in any restorative process.
- Victims have the opportunity to talk about the crime from their perspective, identify how their needs may be best met to make things as right as possible for them, and plan for a safe environment.
- Putting things right includes follow-through and satisfaction with the outcome.

### ADDISON

Addison County Restorative Justice Services  
282 Boardman Street (PO Box 881)  
Middlebury, VT 05753  
Miche Modiba, Director  
(802) 388-3888  
miche@courtdiversion.com  
www.ACRJS.org

### BURLINGTON

Burlington Community Justice Center  
200 Church Street  
Burlington, VT 05401  
Rachel Jolly, Director  
(802) 865-7155  
www.burlingtonvt.gov/CJC

### LAMOILLE

Lamoille Restorative Center  
221 Main Street, P.O. Box 148  
Hyde Park, VT 05655  
Heather Hobart, Director  
(802) 888- 5871  
hhobart@lrcvt.org  
www.lrcvt.org

### BARRE

Greater Barre Community Justice Center  
20 Auditorium Hill  
Barre, VT 05641  
Lori Baker, Director  
(802) 476-0276  
barrecjc@sover.net  
www.gbajc.org

### ESSEX

Essex Community Justice Center 137  
Iroquois Avenue, Suite 101  
Essex Junction, VT 05452 J  
Jill Evans, Director  
(802) 872-7690  
jill@essex.org  
www.essexjc.org

### MONTPELIER

Montpelier Community Justice Center  
City Hall, 39 Main Street  
Montpelier, VT 05602  
Yvonne Byrd, Director  
(802) 223-9606  
mcjc@montpelier-vt.org  
www.montpelier-vt.org/justice\_center

### BENNINGTON

Bennington County Center for Restorative  
Justice 439 Main Street, Suite 2  
Bennington, VT 0520 I  
Leitha Cipriano, Director  
(802) 447-1595  
Leitha@bcrcj.org  
www.bcrj.org

### HARDWICK

Hardwick Area Community Justice  
Center P.O. Box 523, Memorial Building  
Hardwick, VT 05843  
Carol Plante, Director  
(802) 644-1960  
director.cjc@hardwickvt.org

### NEWPORT

Orleans County Restorative Justice Center  
79 Coventry Street, Suite 4A & 4B  
Newport, VT 05855  
Barbara Morrow  
(802) 487-9327  
bmorrow@kingdomjustice.org  
www.kingdomjustice.org

### BRATTLEBORO

Brattleboro Community Justice Center  
230 Main Street, Suite 302  
Brattleboro, VT 05301  
Darah Kehnemuyi, Director  
(802) 251-8142  
director@brattleborocjc.org  
www.brattleborocjc.org

### HARTFORD

Hartford Community Justice Center  
58 Main Street, Suite 102  
White River Jct., VT 05001  
Martha McLafferty, Director  
(802) 291-7173 mmclafferty@  
hartfordjusticecenter.org  
www.hartfordjusticecenter.org

### RUTLAND

Rutland County Community Justice Center  
BROC Community Action,  
45 Union Street  
Rutland, VT 05701  
Lisa Ryan, Director  
(802) 665- 1731  
lryan@broc.org  
www.broc.org/community-justice-center

### **SOUTH BURLINGTON**

South Burlington Community  
Justice Center  
19 Gregory Drive  
South Burlington, VT 05403  
Lisa Bedinger, Director (802) 846-4215  
lbedinger@sbdvt.org  
<https://www.s Burlington.com/cjc>

### **ST. ALBANS**

Franklin Grand Isle Restorative  
Justice Center  
120 North Main Street  
St. Albans, VT 05478  
Nina Curtiss, Director  
(802) 524-7006 [nina@fgirjc.org](mailto:nina@fgirjc.org)  
[www.stalbansvt.com](http://www.stalbansvt.com)

### **WILLISTON**

Williston Community Justice Center  
7928 Williston Road  
Williston, VT 05495  
Cristalee McSweeney, Director  
(802) 764-1151  
[www.town.williston.vt.us](http://www.town.williston.vt.us)

### **SPRINGFIELD**

Springfield Restorative Justice Center  
96 Main Street, Suite 1  
Springfield, VT 05156  
Wendi Lashua Germain, Director  
(802) 885-8707  
[pringfieldrjc@vermontel.net](mailto:pringfieldrjc@vermontel.net)  
[www.springfieldrjc.org](http://www.springfieldrjc.org)

### **ST. JOHNSBURY**

St. Johnsbury Community Justice Center  
576 Railroad St. Suite 2  
St. Johnsbury, VT 05819  
Susan Cherry  
(802) 748-2777  
[scherry@communityrjc.org](mailto:scherry@communityrjc.org)  
[www.communityrjc.org](http://www.communityrjc.org)

### **WINOOSKI**

Winooski Community Justice Center  
27 West Allen Street Winooski, VT 05404  
Eli Ferree, Director  
(802) 655-0221 ext. 20  
[eferree@winooskipolice.com](mailto:eferree@winooskipolice.com)

## **COMMUNITY RESTORATIVE JUSTICE PROGRAMS**

In communities where the population and referral possibilities are less in number, Community Restorative Justice Programs offer similar restorative resources to a Justice Center, but on a smaller scale.

### **BELLOWS FALLS**

Greater Falls Community Justice Center  
44 School St.  
Bellows Falls, VT 05101  
R. Suzanne Belleci, Director  
(802) 463-9927, ext 201  
[director@gfcj.org](mailto:director@gfcj.org)

### **RANDOLPH**

Randolph Restorative Justice Center  
P.O. Drawer B, 7 Sununer Street  
Randolph, VT 05060  
(802) 272-5686  
Kym Anderson, Director  
[ymandersonvt@gmail.com](mailto:ymandersonvt@gmail.com)  
[www.randolph.vt.us](http://www.randolph.vt.us)

## **COURT DIVERSION PROGRAMS**



Responding to the needs of crime victims is part of Court Diversion's mission. Court Diversion is a restorative alternative to the court process for individuals charged with a crime in Criminal Division or a delinquency in Family Division. If completed successfully, there is no criminal conviction.

The State's Attorney refers eligible offenders (called 'Diversion participants') to Court Diversion. Diversion participants do not go through the standard court process. Diversion participants must:

- Accept responsibility for their actions.
- Be willing to take steps to repair harm caused.
- Agree to share relevant case information with the victim.

Victims are informed if their case is referred to Diversion. Diversion gives victims choices around the information they can receive and the degree to which they want to be involved. Victims can receive information on meeting dates with the Diversion participant, status of the case and relevant requirements, and whether the Diversion participant completed the program successfully or was returned to court. Diversion programs want to hear from victims. If victims would like to share how the crime impacted them, they can speak to a case manager, send in a Victim Impact Statement or actively participate in the process to discuss what a Diversion participant must do in order to complete the program. It is important that Diversion Programs have current contact information for each victim. For more information, please visit: <http://vtcourtdiversion.org/information-for-victims/>

Court Diversion also operates the Youth Substance Abuse Safety Program (underage possession of alcohol or marijuana civil violations) and the Civil DLS Diversion Program. These programs are run by non-profit agencies that receive funding from Vermont's Attorney General to provide the services. All of the programs are members of the Vermont Association of Court Diversion Programs (VACDP). For more information, please visit [www.vtcourtdiversion.org](http://www.vtcourtdiversion.org)

### **County Programs:**

Addison County Court Diversion & Restorative Justice Projects .....	802-388-3888
Bennington County Court Diversion Bennington County Center for Restorative Justice .....	802-447-1595
Caledonia & Essex County Court Diversion Northeast Kingdom Youth Services .....	802-748-8732
Chittenden County Court Diversion .....	802-864-1585
Franklin, Grand Isle Court Diversion and Community Justice Program .....	802-527-5560
Lamoille County Court Diversion Restorative Justice Programs.....	802-888-5871
Orange County Court Diversion.....	802-685-3172
Orleans County Court Diversion Northeast Kingdom Community Action .....	802-334-8224
Rutland County Court Diversion & Restorative Justice Center .....	802-775-2479
Washington County Court Diversion .....	802-479-1900
Windham County, Valley Court Diversion Program .....	802-257-0361
Valley Court Diversion Programs (Windsor County).....	802-295-5078

Vermont Association of Court Diversion Programs,  
c/o Willa Farrell, Court Diversion Director, Office of the Attorney General, 802-828-1360, email: [willa.farrell@vermont.gov](mailto:willa.farrell@vermont.gov)

# CRIMINAL DIVISIONS

**(800) 540-9990: Statewide 24-hour toll-free number to reach Family Court in your county to obtain a Relief from Abuse Order**

District Court is responsible for hearing nearly all criminal cases, some civil cases, civil suspension, fish and wildlife violations, appeals of traffic tickets and municipal ordinance violation decisions.

Family Court is responsible for the divorce actions, other domestic actions (primarily parentage) and post judgment actions filed each year. Most of the post-judgment actions involve attempts by parents to modify or enforce child support, visitation or custody orders.

The Family Court is also responsible for motions to establish, modify or enforce child support; juvenile delinquency cases; cases involving the abuse and neglect of children; cases in which the state seeks to terminate parental rights; and petitions for relief from domestic abuse and other family matters, including how the state should care for persons with mental illness and developmental disabilities.

## **ADDISON**

**District Court**  
7 Mahady Court  
Middlebury, VT 05753  
388-7741

**Family Court**  
7 Mahady Court  
Middlebury, VT 05753  
388-7741

## **BENNINGTON**

**District Court**  
200 Veterans Memorial Drive, Suite 13  
Bennington, VT 05201  
447-2727

**District Court**  
207 South St.  
Bennington, VT 05201  
447-2700

## **CALEDONIA**

**District Court**  
1126 Main Street, Suite 1  
St. Johnsbury, VT 05819  
748-6600

**District Court**  
1126 Main Street, Suite 1  
St. Johnsbury, VT 05819  
748-6600

## **CHITTENDEN**

**District Court**  
32 Cherry St., Suite 300  
Burlington, VT 05401  
651-1950

**Family Court**  
32 Cherry St., Suite 303  
Burlington, VT 05401  
951-1740

## **ESSEX**

**District Court**  
75 Courthouse Drive  
Guildhall, VT 05905  
676-3910

**Family Court**  
75 Courthouse Drive  
Guildhall, VT 05905  
676-3910

## **FRANKLIN**

**District Court**  
17 Church Street  
St. Albans, VT 05478  
524-7993

**Family Court**  
36 Lake St.  
St. Albans, VT 05478  
524-7997

## **GRAND ISLE**

**District Court**  
Grand Isle Court House  
P.O. Box 7  
North Hero, VT 05474  
372-8350

**District Court**  
P.O. Box 7  
North Hero, VT 05474

## **LA MOILLE**

**District Court**  
154 Main Street  
Hyde Park, VT 05655  
888-3887

**Family Court**  
154 Main Street  
Hyde Park, VT 05655  
888-3887

## **ORANGE**

**District Court**  
5 Court St.  
Chelsea, VT 05038  
685-4610

**Family Court**  
5 Court St.  
Chelsea, VT 05038  
685-4610

## **ORLEANS**

**District Court**  
217 Main St.  
Newport, VT 05855  
334-3325

**Family Court**  
247 Main St.  
Newport, VT 05855  
334-3305

## **RUTLAND**

**District Court**  
83 Center St  
Rutland, VT 05701  
786-5880; 775-4394

**Family Court**  
9 Merchants Road  
Rutland 05701  
786-5856

## **WASHINGTON**

**District Court**  
65 State St  
Barre, VT 05641  
828-2091

**Family Court**  
255 N. Main St., Suite 1  
Barre, VT 05641  
479-4205

## **WINDHAM**

**District Court**  
7 Court St  
Newfane, VT 05345  
365-7979

**Family Court**  
30 Putney Road, Suite 1  
Brattleboro, VT 05301  
257-2830

## **WINDSOR**

**District Court**  
82 Railroad Row  
White River Junction, VT 05001  
295-8865

**Family Court**  
82 Railroad Row  
White River Junction, VT 05001  
295-8865

# DOMESTIC VIOLENCE UNIT

State of Vermont, Department for Children and Families (DCF)  
[www.dcf.vermont.gov/resources/domestic-violence](http://www.dcf.vermont.gov/resources/domestic-violence)

State Office Complex, Waterbury  
(802) 241-0877; (802) 793-4767  
[Ellie.Breitmaier@vermont.gov](mailto:Ellie.Breitmaier@vermont.gov)

The Domestic Violence Unit of the VT Department for Children and Families (DCF) offers consultation and advocacy to families and service providers when there are concerns about domestic violence and child maltreatment within the same family. They assist in identifying domestic violence within child abuse cases, assess the safety of child and adult victims, and intervene to increase the safety and support of those victims. They accept referrals from local community programs, other advocates, counselors, and service users. Cases do not have to involve DCF to be referred to the DV Unit.

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## FREE HEALTH CLINICS

### Bennington Free Clinic

121 Depot St  
Bennington, VT 05201  
Phone: (802) 447-3700  
Email: [bennfreeclinic@gmail.com](mailto:bennfreeclinic@gmail.com)  
Hours: Thursdays, 6 - 9 PM

### Gifford Medical Center

5 Maple Street  
Randolph, VT 05060  
Phone: (802) 728-2323  
Email: [affordablecare@giffordmed.org](mailto:affordablecare@giffordmed.org)

### Good Neighbor Health Clinic

70 North Main Street  
White River Junction, VT 05001  
Hours: Monday-Friday  
Call (802) 295-1868 (medical);  
(802) 295-7573 (dental)  
Email: [medical@goodnhc.org](mailto:medical@goodnhc.org)  
[dental@goodnhc.org](mailto:dental@goodnhc.org)

### Mt Ascutney Hospital and Health Center - Windsor Community Health Clinic

289 Country Road  
Windsor, VT 05089  
Phone: (802) 674-7213  
Hours: Monday to Friday, 8:30am - 3:30pm

### People's Health and Wellness Clinic

553 N. Main St.  
Barre, VT 05641  
Clinic Open Monday and Thursday evenings  
5:30 to 8:30 p.m.  
The Office is open Monday through Thursday  
from 9:00 a.m. to 5:00 p.m.  
Call (802) 479-1229 for an appointment.  
Email: [phwc@sover.net](mailto:phwc@sover.net)

### The Open Door Clinic

Middlebury  
100 Porter Drive  
Middlebury, VT 05753  
Hours: Tuesday evenings 6:00 pm to 9:00 pm

### Vergennes

10 North Street  
Little City Family Practice  
Vergennes, VT 05491  
Hours: Every other Thursday evening,  
6:00 pm to 9:00 pm  
Phone: (802) 388-0137; 802 989-6872  
Email: [odc@opendoormidd.org](mailto:odc@opendoormidd.org)  
Website: [oendoormidd.org](http://oendoormidd.org)

### Rutland Free Clinic - Medical & Dental Clinics

145 State St.  
Rutland, VT 05701  
Phone: (802) 775-1360  
Email: [pskhealthshare@yahoo.com](mailto:pskhealthshare@yahoo.com)  
*Appointment required.*  
*Rutland Free Clinic does not offer emergency services.*

### University of Vermont Medical Center Community Health Improvement

128 Lakeside Avenue, Suite 106  
Burlington, VT  
(Appointments Preferred) (802) 847-6984  
Email: [HealthAssistanceProgram@vtmednet.org](mailto:HealthAssistanceProgram@vtmednet.org)  
Hours: 8:00 am - 5:30 pm Monday to Friday

### Valley Health Connections

268 River Street  
Springfield, VT 05156  
Phone: (802) 855-1616  
Hours: 9 am - 4 pm,  
Monday - Friday  
Email: [valleyhealth@vermontel.net](mailto:valleyhealth@vermontel.net)



# VERMONT HOSPITALS

## **Brattleboro Memorial Hospital**

17 Belmont Avenue  
Brattleboro, VT 05301  
(802) 257-0341  
[www.bmhvt.org](http://www.bmhvt.org)

## **Brattleboro Retreat**

1 Anna Marsh Lane, PO Box 803  
Brattleboro, VT 05301  
(802) 257-7785  
[www.brattlebororetreat.org](http://www.brattlebororetreat.org)

## **Central Vermont Medical Center\***

130 Fisher Rd., PO Box 547  
Barre, VT 05641  
(802) 371-4100  
[www.cvmc.org](http://www.cvmc.org)

## **Copley Hospital \***

528 Washington Highway  
Morrisville, VT 05661  
(802) 888-4231  
[www.copleyvt.org](http://www.copleyvt.org)

## **University of Vermont Medical Center**

111 Colchester Avenue  
Burlington, VT 05401  
(802) 847-0000  
[www.uvmhealth.org/MedCenter](http://www.uvmhealth.org/MedCenter)

## **Gifford Medical Center\***

44 South Main Street, P. O. Box 2000  
Randolph, VT 05060  
(802) 728-7000  
[www.giffordmed.org](http://www.giffordmed.org)

## **Grace Cottage Hospital\***

185 Grafton Road  
Townshend, VT 05353-0216  
(802) 365-7357  
[www.gracecottage.org](http://www.gracecottage.org)

## **Mt. Ascutney Hospital and Health Center**

289 County Road  
Windsor VT 05089  
(802) 674-6711  
[www.mtascutneyhospital.org](http://www.mtascutneyhospital.org)

## **North Country Hospital\***

189 Prouty Drive  
Newport, VT 05855  
(802) 334-7331  
[www.nchsi.org](http://www.nchsi.org)

## **Northeastern VT Regional Hospital\***

1315 Hospital Drive, P. O. Box 905  
St. Johnsbury, VT 05819  
(802) 748-8141  
[www.nvrh.org](http://www.nvrh.org)

## **Northwestern Medical Center\***

133 Fairfield Street, P. O. Box 1370  
St. Albans, VT 05478  
(802) 524-591, (800) 696-0321  
[www.northwesternmedicalcenter.org](http://www.northwesternmedicalcenter.org)

## **Porter Medical Center\***

115 Porter Drive  
Middlebury, VT 05753  
(802) 388-4701  
[www.portermedical.org](http://www.portermedical.org)

## **Rutland Regional Medical Center\***

160 Allen Street  
Rutland, VT 05701  
(802) 775-7111  
[www.rrmc.org](http://www.rrmc.org)

## **Southwestern VT Medical Center\***

100 Hospital Drive East  
Bennington, VT 05201  
442-6361, (800) 543-1621  
[www.svhealthcare.org](http://www.svhealthcare.org)

## **Springfield Hospital\***

25 Ridgewood Rd., PO Box 2003  
Springfield VT 05156  
(802) 885-2151  
[www.springfieldhospital.org](http://www.springfieldhospital.org)

## **VA Medical and Regional Office Center**

215 North Main Street  
White River Jct., VT 05001  
(802) 295-9363, (866) 687-8387 Toll free  
[www.whiteriver.va.gov](http://www.whiteriver.va.gov)

## **\*Sexual Assault Nurse Examiner Program (SANE) – Advocacy for Victims of Sexual Assault**

The Sexual Assault Nurse Examiner program provides specially trained nurse examiners to care for and assist the victims of sexual assault through the examination process. A focus of SANE is to increase community awareness and education regarding sexual assault issues.



# VERMONT HOUSING AUTHORITIES

To assist Vermonters in need of  
safe, clean, affordable housing.

## **Vermont State Housing Authority**

1 Prospect Street  
Montpelier, VT 05602-3556  
Phone: (802) 828-3295  
800-798-3118 (TDD)  
Fax: (802) 828-3248  
Website: [www.vsha.org](http://www.vsha.org)

## **Barre Housing Authority**

30 Washington St, #1  
Barre, VT 05641-4529  
Phone: (802) 476-3185  
Fax: (802) 476-3113  
Email: [dianna@barrehousing.org](mailto:dianna@barrehousing.org)

## **Bennington Housing Authority**

22 Willow Road  
Bennington, VT 05201  
Phone: (802) 442-8000  
Fax: (802) 442-7301  
Email: [info@benningtonhousingauthority.org](mailto:info@benningtonhousingauthority.org)

## **Brattleboro Housing Authority**

224 Melrose St.  
Brattleboro, VT 05301  
Phone: (802) 254-6071  
Fax: (802) 254-5590  
Email: [bhp@brattleborohousing.org](mailto:bhp@brattleborohousing.org)

## **Burlington Housing Authority**

65 Main St.  
Burlington, VT 05401  
Phone: (802) 864-0538  
Fax: (802) 658-1286  
Website: [www.burlingtonhousing.org](http://www.burlingtonhousing.org)

## **Hartford Housing Authority**

Municipal Building  
171 Bridge Street  
White River Junction, VT 05001  
Phone: (802) 1295-9353  
Fax: 802-295-6382

## **Montpelier Housing Authority**

155 Main Street  
Montpelier, VT 05602  
Phone: (802) 229-9232

## **Rutland Housing Authority**

5 Tremont Street  
Rutland, VT 05701  
Phone: (802) 775-2926  
Email: [linfo@rhavt.org](mailto:linfo@rhavt.org)

## **St. Albans City Housing Authority**

13 Lake St.  
St. Albans, VT 05478  
Phone: (802) 527-1490

## **Springfield Housing Authority**

80 Main Street  
Springfield, VT 05156  
Phone: (802) 885-4905  
Fax: (802) 885-5857

## **Winooski Housing Authority**

83 Barlow Street  
Winooski, VT 05404  
Phone: (802) 655-2360  
Fax: (802) 655-5540  
Website: [www.winooskihousing.org](http://www.winooskihousing.org)

# INTERPRETATION SERVICES

**Please note:** There is a fee for securing interpreters and for interpretation and translation services. Interpreters charge by the hour and for travel/mileage for on-site interpretation. Translation of documents can be done electronically.

## **Vermont Interpreter Referral Service** (for persons who are deaf and hard of hearing)

1-800-639-1519

There is a fee for securing ASL (American Sign Language) interpreters. Interpreters charge by the hour and for travel/mileage. Some have expertise in legal interpretation.

## **Vermont Interpreting and Translation Services** 802-654-1706

Foreign language interpretation and translation

## **Association of Africans Living in Vermont and AALVInterpret**

20 Allen St. #3  
Burlington, VT 05401  
Phone: (802) 985-3106

AALVInterpret email: [aalvinterpret@yahoo.com](mailto:aalvinterpret@yahoo.com)  
[www.aalv-vt.org](http://www.aalv-vt.org)

Provides language-appropriate referrals and case management, among other services, for those who have a link to the African Continent. The case team can support those who have been victims of crime or need support with the legal system. The Association of Africans Living in Vermont also runs an interpreting service, AALVInterpret, which provides interpretation in African Languages, French, and others.

Interpreting and translation services for African languages, plus French, Bosnian, and others.

# POLICE AGENCIES

Dial 911 in an Emergency

## **Addison County Sheriff's Office**

35 Court Street  
Middlebury, VT 05753  
388-2981  
388-2249 (fax)

## **Orleans County Sheriff's Office**

5578 US Rte 5, P.O. Box 355  
Derby, VT 05855  
334-3333  
334-3307 (fax)

## **Bennington County Sheriff's Office**

811 US Rte 7 South, P.O. Box 4207  
Bennington, VT 05201  
442-4900  
442-7282 (fax)

## **Rutland County Sheriff's Office**

108 Wales Street, P.O. Box 303  
Rutland, VT 05702  
775-8002  
775-1794 (fax)

## **Caledonia County Sheriff's Office**

1126 Main St Suite 2  
St. Johnsbury VT 05819  
748-6666  
748-1684 (fax)

## **Washington County Sheriff's Office**

10 Elm Street, P.O. Box 678  
Montpelier, VT 05601  
223-3001  
828-3611 (fax)

## **Chittenden County Sheriff's Office**

70 Ethan Allen Drive, P.O. Box 1426  
South Burlington, VT 05402-1426  
863-4341  
863-7445 (fax)

## **Windham County Sheriff's Office**

11 Jail Street, P.O. Box 266  
Newfane, VT 05345  
365-4942  
365-4945 (fax)

## **Essex County Sheriff's Office**

91 Courthouse Drive  
Guildhall, VT 05905  
676-3500  
676-3400 (fax)

## **Windsor County Sheriff's Office**

62 Pleasant Street, P.O. Box 478  
Woodstock, VT 05091  
457-2331  
457-5215 (fax)

## **Franklin County Sheriff's Office**

387 Lake Rd, P.O. Box 367  
St. Albans, VT 05478-0367  
524-2121  
524-7947 (fax)

## **Barre City Police Department**

15 4th Street  
Barre, VT 05641  
476-6613  
476-0249 (fax)

## **Grand Isle County Sheriff's Office**

P.O. Box 168  
North Hero, VT 05474  
372-4482  
372-5771 (fax)

## **Barre Town Police Department**

149 Websterville Road  
Municipal Building  
Websterville, VT 05678  
479-0509  
479-9332 (fax)  
476-7211

## **Lamoille County Sheriff's Office**

962 Commonwealth Ave, P.O. Box 96  
Hyde Park, VT 05655-0096  
888-3502  
888-2562 (fax)

## **Bellows Falls Police Department**

170 Rockingham St.  
Bellows Falls, VT 05101-0063  
463-1234  
463-4574 (fax)

## **Orange County Sheriff's Office**

11 VT RT 113  
Chelsea, VT 05038  
685-4875  
685-3204 (fax)

**Bennington Police Department**

118 South Street  
Bennington, VT 05201-1563  
442-1030  
442-1067 (fax)

**Berlin Police Department**

108 Shed Road  
Berlin, VT 05602  
223-4401  
223-4402 (fax)

**Bradford Police Department**

172 North Main St., P.O. Box 339  
Bradford, VT 05033  
222-4727  
222-3520 (fax)

**Brandon Police Department**

49 Center St.  
Brandon, VT 05733  
247-3635  
247-5481 (fax)

**Brattleboro Police Department**

62 Black Mountain Rd  
Brattleboro, VT 05301  
257-7950  
257-2303 (fax)

**Brighton Police Department**

825 Railroad St  
Island Pond, VT 05846  
334-8881

**Bristol Police Department**

1 South St, P.O. Box 249  
Bristol, VT 05443-0249  
453-2533  
453-5188 (fax)

**Burlington Police Dept.**

Mary McAllister  
One North Ave.  
Burlington, VT 05401  
802-658-2704, ext. 2392  
802-865-7579 (fax)  
mmcallister@bpdvt.org

**Canaan Police Department**

318 Christian Hill Road, P.O. Box 15  
Canaan, VT 05903  
802-266-9619  
266-8253 (fax)

**Castleton Police Department**

573 Main Street  
Castleton, VT 05735  
468-5012  
468-5482 (fax)

**Chester Police Department**

556 Elm St  
Chester, VT 05143-0370  
875-2035  
875-2036 (fax)

**Colchester Police Department**

835 Blakely Rd  
Colchester, VT 05446-0037  
246-5555  
264-5561 (fax)

**Dover Police Department**

264 Rt. 100, P.O. Box 124  
West Dover, VT 05356-0124  
464-2020  
464-8915 (fax)

**Essex Police Department**

145 Maple St  
Essex Junction, VT 05452  
878-8331  
878-1340 (fax)

**Fair Haven Police Department**

3 North Park Place  
Fair Haven, VT 05743  
265-7839  
265-8293 (fax)

**Fairlee Police Department**

75 Town Common Rd, P.O. Box 95  
Fairlee, VT 05045  
522-8468  
222-3581 (fax)

**Hardwick-Greensboro Police Dept.**

56 High Street, P.O. Box 447  
Hardwick, VT 05843  
472-5475  
472-6865 (fax)

**Hartford Police Department**

812 V. A. Cutoff Road  
White River Junction, VT 05001-3331  
295-9425  
295-5146 (fax)

**Hinesburg Police Department**

10322 Rt 116, P.O. Box 1  
Hinesburg, VT 05461  
482-3397  
482-3448 (fax)

**Killington Department**

2706 River Road  
Killington, VT 05751  
422-3200  
422-3030 (fax)

**Ludlow Police Department**

P.O. Box 359  
Ludlow, VT 05149  
228-4411  
228-5505 (fax)

**Lyndonville Police Department**

P.O. Box 167  
Lyndonville, VT 05851  
626-1271  
626-1274 (fax)

**Manchester Police Department**

6039 Main Street  
Manchester, VT 05255-0909  
362-2121  
362-0202 (fax)

**Middlebury Police Department**

1 Lucius Shaw Lane  
Middlebury, VT 05753  
388-3191  
388-4363 (fax)

**Milton Police Department**

37 Bombardier Road  
Milton, VT 05468  
893-6171  
893-6032 (fax)

**Montpelier Police Department**

1 Pitkin Court  
Montpelier, VT 05602  
223-3445  
223-9518 (fax)

**Morristown Police Department**

P.O. Box 665  
121 Lower Main Street  
Morrisville, VT 05661  
888-4211  
888-4044 (fax)

**Mount Tabor Police Department**

P. O. Box 245  
Mt Tabor, VT 05739  
293-5282  
293-5287 (fax)

**Newport Police Department**

222 Main Street  
Newport, VT 05855  
334-6733  
334-2818 (fax)

**Northfield Police Department**

51 South Main Street  
Northfield, VT 05663  
485-9181  
485-4188 (fax)

**Norwich Police Department**

P.O. Box 311  
Norwich VT 05055  
649-1460  
649-1775 (fax)

**Pittsford Police Department**

426 Plans Road  
Pittsford, VT 05763  
483-6580  
483-0037 (fax)

**Randolph Police Department**

10 Salisbury Street  
Randolph, VT 05060  
728-2518  
728-2512 (fax)

**Richmond Police Department**

P.O. Box 285  
Richmond, VT 05477  
434-2156  
434-5570 (fax)

**Royalton Police Department**

2460 VT Rt. 14, P.O. Box 44  
South Royalton, VT 05068  
763-7776  
763-7711 (fax)

**Rutland City Police Department**

108 Wales Street  
Rutland, VT 05701  
773-1816

**Rutland Town Police Department**

181 Business Rt. 4, P.O. Box 255  
Rutland, VT 05736  
236-7767  
773-7295 (fax)

**St. Albans Police Department**

30 Lower Welden Street  
St. Albans VT 05478  
524-2166  
527-7778 (fax)

**St. Johnsbury Police Department**

1187 Main Street, Suite 1  
St. Johnsbury, VT 05819  
748-2314  
748-1268 (fax)

**Shelburne Police Department**

P.O. Box 58  
Shelburne, VT 05482  
985-8051  
985-5114 (fax)

**Springfield Police Department**

201 Clinton St.  
Springfield, VT 05156  
885-2113  
885-2235 (fax)

**South Burlington Police Department**

19 Gregory Drive  
South Burlington, VT 05403  
846-4111  
846-4102 (fax)

**Stowe Police Department**

350 S. Main St.  
Stowe VT 05672-0907  
253-7126  
253-2584 (fax)

**Swanton Police Department**

120 First St.  
Swanton, VT 05488  
868-4100  
868-3930 (fax)

**Thetford Police Department**

P.O. Box 126  
Thetford Center, VT 05075  
785-2200  
785-4365 (fax)

**UVM Police Services**

284 East Avenue  
Burlington, VT 05405  
656-3473  
656-8077 (fax)

**Vergennes Police Department**

P.O. Box 35  
Vergennes, VT 05491  
877-2201  
877-1155 (fax)

**Vernon Police Department**

P.O. Box 63  
Vernon, VT 05354-0063  
257-2638  
258-2328 (fax)

**Waterbury Police Department**

46 South Main St.  
Waterbury, VT 05676  
244-7339  
244-1015 (fax)

**Weathersfield Police Department**

5259 US Rt. 5, P.O. Box 550  
Ascutney, VT 05030-0048  
674-2185  
674-1082 (fax)

**Williston Police Department**

7928 Williston Road  
Williston, VT 05495  
878-6611  
764-1157 (fax)

**Wilmington Police Department**

P.O. Box 217  
Wilmington, VT 05363-0217  
464-8593  
464-8595 (fax)

**Windsor Police Department**

29 Union St.  
Windsor, VT 05089  
674-2183  
674-5189 (fax)

**Winhall Police Department**

P.O. Box 139  
Bondville, VT 05340-0139  
297-2121  
297-1195 (fax)

**Winooski Police Dept.**

27 West Allen St.  
Winooski, VT 05404  
802-655-0221  
802-655-6427 (fax)

**Woodstock Police Department**

P.O. Box 212  
Woodstock, VT 05091-0212  
457-3327  
457-4790 (fax)

# VERMONT STATE POLICE

## **Westminster Barracks - Troop B**

1330 Westminster Heights Rd  
Putney, VT, 05346  
Voice: 802-722-4600  
Fax: 802-722-4690

## **Williston Barracks - Troop A**

2777 St George Rd  
Williston, VT, 05495  
Voice: 802-878-7111  
Fax: 802-878-2742

## **Royalton Barracks - Troop B**

2011 VT Route 107  
Bethel, VT, 05032  
Voice: 802-234-9933  
Fax: 802-234-6520

## **St Albans Barracks - Troop A**

140 Fisher Pond Road  
St Albans, VT, 05478  
Voice: 802-524-5993  
Fax: 802-527-1150

## **Shaftsbury Barracks - Troop B**

96 Airport Road  
Shaftsbury, VT, 05262  
Voice: 802-442-5421  
Fax: 802-442-3263

## **Middlesex Barracks - Troop A**

1080 US Route 2  
Middlesex, VT, 05602  
Voice: 802-229-9191  
Fax: 802-229-2648

## **Rutland Barracks - Troop B**

124 State Place  
Rutland, VT, 05701-9332  
Voice: 802-773-9101  
Fax: 802-775-6968

## **St. Johnsbury Barracks - Troop A**

1068 US Route 5, Suite #1  
St Johnsbury, VT, 05819  
Voice: 802-748-3111  
Fax: 802-748-1585

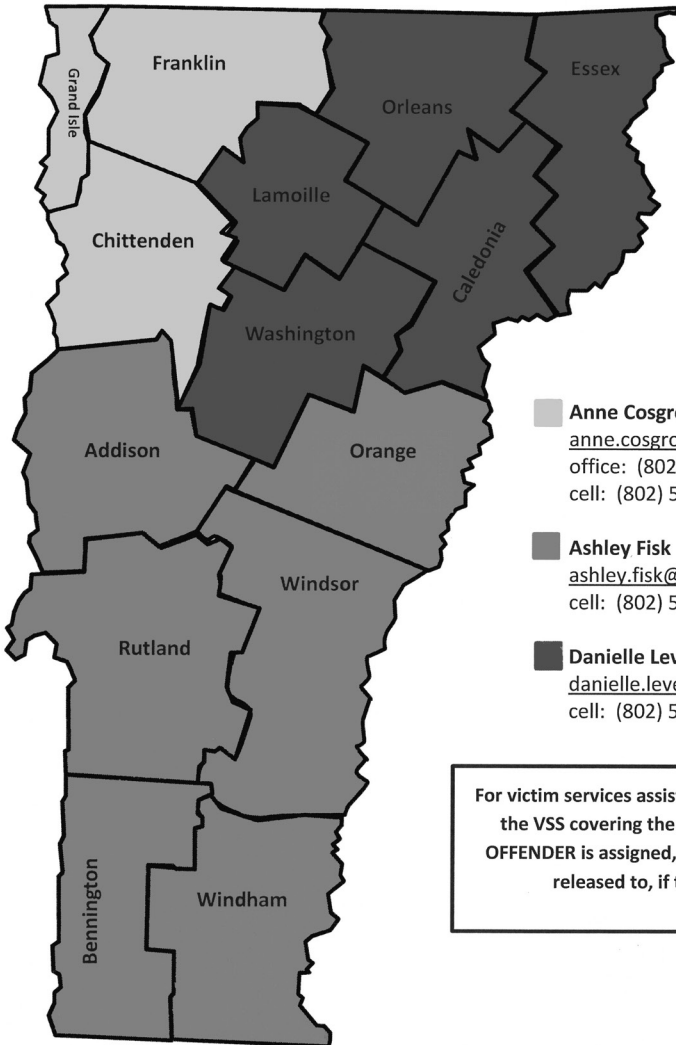
## **New Haven Barracks - Troop B**

P.O. Box 83  
New Haven, VT, 05472  
Voice: 802-388-4919  
Fax: 802-453-7918

## **Derby Barracks - Troop A**

35 Crawford Road PO Box 410  
Derby, VT, 05829  
Voice: 802-334-8881  
Fax: 802-334-4740

## VSS COVERAGE AREAS



**Anne Cosgrove**  
[anne.cosgrove@vermont.gov](mailto:anne.cosgrove@vermont.gov)  
office: (802) 751-0463  
cell: (802) 585-9273

**Ashley Fisk**  
[ashley.fisk@vermont.gov](mailto:ashley.fisk@vermont.gov)  
cell: (802) 505-1410

**Danielle Levesque**  
[danielle.levesque@vermont.gov](mailto:danielle.levesque@vermont.gov)  
cell: (802) 557-1365

For victim services assistance, please contact  
the VSS covering the county where the  
OFFENDER is assigned, or is planning to be  
released to, if these differ.



# VERMONT RESTITUTION UNIT

State of Vermont Restitution Unit  
P. O. Box 10  
Waterbury, VT 05676

The State of Vermont Restitution Unit and Restitution Special Fund was created by the Vermont legislature on July 1, 2004 to address the financial hardship caused to crime victims waiting for an offender to pay restitution. Restitution Order enforcement, collection and Special Fund administration is done by the Restitution Unit. Restitution ordered on behalf of an individual victim on or after July 1, 2004 may be advanced to the victim from the Restitution Special Fund if their loss is fund eligible and can be documented.

Advance payment from the Restitution Special Fund is capped at \$5,000.00. Restitution ordered to an individual over the \$5,000 cap, or to a business, State Agency, or for a loss not eligible for advance from the Restitution Special Fund will be paid to the victim as the Restitution Unit is able to collect from the offender.

If you have questions about court-ordered offender restitution, or about the Restitution Unit, please call (800) 584-3485 or (802)241-4688.

# SAFE AT HOME ADDRESS CONFIDENTIALITY PROGRAM

Vermont Secretary of State's Office

Safe at Home Program

P.O. Box 1568

Montpelier, VT 05601-1568

800-439-8683 (VT only)

802-828-0586

Email: [safeathome@sec.state.vt.us](mailto:safeathome@sec.state.vt.us)

Website: [www.sec.state.vt.us/otherprg/safeathome](http://www.sec.state.vt.us/otherprg/safeathome)

The Safe at Home Program is part of an overall safety plan for victims of domestic violence, sexual assault and stalking (and their children). Participants include those who live in a location unknown to the abuser, have recently moved or who intend to relocate in the near future to a safe place unknown to the abuser.

The program provides participants with a substitute mailing address to be used as their legal residence, work and/or school address. First-class mail is sent to a substitute post office box, where it is then forwarded, at no cost, by the Safe at Home program to the participant's confidential location.

The program provides a substitute address so abusers cannot locate victims through the public record system (i.e., voter registration, motor vehicle records, marriage or birth records). The program also permits participants to vote in their districts as "blind ballot" absentee voters.

You may apply to the program by contacting a domestic violence/sexual assault program in your community. Please call Safe at Home or check our website for a listing of advocates in the program.

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## SEX OFFENDER REGISTRY

Sex Offender Registry Coordinator

Department of Public Safety

40 State Drive, Waterbury, VT 05671

(802) 241-5400

Website: [www.vcic.vermont.gov](http://www.vcic.vermont.gov)

Email: [DPS.SOR@vermont.gov](mailto:DPS.SOR@vermont.gov)

The Vermont Department of Public Safety maintains the Sex Offender Registry. Generally, offenders who have been convicted of sexual offenses, as defined by law, on or after July 1, 1996 or released on or after that date, in Vermont or any other state, are required to register.

If you have been the victim of sexual violence and your offender has been convicted and sentenced for the crime, you have the right to be notified by the Vermont Sex Offender Registry in writing of the offender's current address. This notification is to be made promptly, both when the offender initially registers with the Vermont Sex Offender Registry and anytime the offender changes his/her address.

To be notified of the offender's location, you must complete a Victim Notification Form and return it to the Vermont Sex Offender Registry. To receive a notification form, contact the Sex Offender Registry Coordinator or visit the Department of Public Safety's website.

The Department of Public Safety plans to post information about certain classes of sex offenders on its website, including current photographs of offenders, the type of crime for which he/she was convicted, where he/she currently resides and the contact information for his/her supervising correctional officer. After registering with a user name and password, anyone 18 years of age or older will have access to this website. For more information, visit the Department of Public Safety website.

# INFORMATION FOR VICTIMS OF SEXUAL ASSAULT

*You do not need to report the sexual assault to the police to receive these free services.  
Call 1-800-489-7273 for immediate help.*

Sexual assault is a serious crime. As a victim of this crime, you have rights, as well as access to people who can help you. An advocate from a rape crisis center is available to accompany you to the hospital or to a doctor, and to assist you with legal, police and social services.

Trained SANE (Sexual Assault Nurse Examiner) nurses are available at every hospital in Vermont. They provide medical care, perform a sexual assault exam, give you information, and gather medical evidence. ***The exam should be performed within 72 hours (3 days) of the sexual assault.*** Follow-up care is also available. *As of July 1, 2008 free counseling is available for sexual assault survivors.*

If you are worried about HIV exposure through sexual assault, you need to be evaluated immediately by a medical professional, such as a SANE nurse. ***The hospital emergency room is the best place to go.***

In some instances, drugs can prevent HIV infection after you have been exposed to the virus. However, ***for the drugs to be effective, you must take them within 48 hours (2 days) after the sexual assault.***

**Free** counseling, testing, treatment and support services for HIV infection prevention are available for sexual assault survivors.

**Payment for these services is made by the Vermont Center for Crime Victim Services.**

Vermont Center for Crime Victim Services  
Victims Compensation Program  
58 South Main Street, Suite 1  
Waterbury, VT 05676-1599  
(800) 750-1213 (Voice - VT only)

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## STATE AGENCIES

### **VT Attorney General's Office**

109 State Street  
Montpelier, VT 05609-1001  
828-3171  
828-2154 (fax)

### **VT Department of Corrections**

103 South Main Street  
Waterbury, VT 05671-1001  
241-2442

### **VT Department of Fish & Wildlife**

1 National Life Dr., Davis 2,  
Montpelier, VT 05620  
828-1000  
241-3295 (fax)

### **VT Department of Liquor Control**

Education, Licensing &  
Enforcement Division  
13 Green Mountain Drive  
Montpelier, VT 05620-4501  
828-2339  
828-2803 (fax)

### **VT Department of Motor Vehicles**

120 State Street  
Montpelier, VT 05603  
828-2121  
828-2145 (fax)

### **VT Department of Public Safety**

45 State Dr.  
Waterbury, VT 05671-2101  
241-5000

### **Capitol**

Vermont State House  
115 State Street  
Montpelier, VT 05633-5501  
828-2228

### **VT States Attorneys' & Sheriffs' Office**

110 State St  
Montpelier, VT 05633-6401  
828-2891  
828-2881 (fax)

### **VT Department of Health**

108 Cherry Street  
P.O. Box 70  
Burlington, VT, 05402  
1-800-464-4343 865-7754 (fax)

### **VT Secretary of State's Office**

128 State Street.  
Redstone Building- Drawer 9  
Montpelier, VT 05633-1101  
828-2363  
828-2496 (fax)

# VCA PROGRAM MEMBERS

## Vermont's Child Advocacy Center and Special Investigation Units

### ADDISON COUNTY

Addison County Unit  
for Special Investigations  
Fred Saar, Executive Director  
35 Court Street  
Middlebury, VT 05753  
(802) 388-2025

### BENNINGTON COUNTY

Bennington County Child Advocacy Center  
& Special Investigations Unit  
Joy Kitchell, Executive Director  
129 Elm St.  
Bennington VT 05201  
(802) 442-5107

### CALEDONIA AND SOUTHERN ESSEX COUNTY

Caledonia County SIU  
Christopher St.Cyr, Executive Director  
P.O. Box 272  
Saint Johnsbury, VT 05819  
(802) 424-1227

### CHITTENDEN COUNTY

The Child Advocacy Center at  
CUSE CUSI  
Veronica Rathgeb, Executive Director  
50 Cherry Street, Suite 102  
Burlington, VT 05401  
(802) 652-0391

### FRANKLIN & GRAND ISLE COUNTIES

Northwest Unit for Special Investigations  
NUSI/CAC  
Robert White, Executive Director  
5 Lemnah Drive  
St. Albans, VT 05478  
(802) 524-7961

### LAMOILLE COUNTY

Lamoille County Special Investigation Unit  
Karen Garbarino, Executive Director  
P.O. Box 16  
Hyde Park, VT 05655  
(802) 888-0558

### ORANGE COUNTY

Orange County SIU  
Monique Braman  
354 VT Rte 110 / P.O. Box 254  
Chelsea, VT 57465  
(802) 685-4712

### ORLEANS COUNTY

Child Advocacy Center  
The Orleans County Child Advocacy Center/  
NE Kingdom Special Investigations Unit  
Dawn Kelly, Director  
PO Box 1133, 55 Seymour Lane, Suite 2  
Newport, VT 05855  
(802) 334-6002 / (802) 225-8357  
director@orleanscac.org

### RUTLAND COUNTY

Child First Advocacy Center/ Rutland Office  
for Special Investigations  
Wendy Loomis, Executive Director  
80 West Street  
P.O. Box 6822  
Rutland, VT 05702  
(802) 747-0200  
info@childfirstadvocacycenter.org

### WASHINGTON COUNTY

OUR House of Central Vermont, Inc.  
CAC/SIU  
Rebecca Duranleau  
38 Summer Street  
Barre, VT 05641  
(802) 476-8825

### WINDHAM COUNTY

Windham County Safe Place  
CAC/ SUI  
Alyssa Todd, Executive Director  
112 Hardwood Way  
Brattleboro, VT 05301  
(802) 579-1358

### WINDSOR COUNTY

The Child Advocacy Center at the  
Family Place/ Windsor County SIU  
Julie Gaudette, Director  
319 US Route 5, South  
Norwich, VT 05055  
(802) 295-3882

The Child Advocacy Center at the  
Springfield Area Parent Child Center  
Julie Gaudette, Executive Director  
2 Main Street  
North Springfield, VT 05150  
(802) 295-3882

# VERMONT FEDERAL AGENCIES

## **ATF-Burlington Field Office**

30 Main Street  
Room 430  
Burlington, VT 05401  
802-865-4020  
Fax: 802-865-4021

## **Federal Bureau of Investigation- Burlington Resident Agency**

Anna Holden  
105 Westview Rd., Suite 300  
Colchester, VT 05446  
802-863-6316

## **Federal Public Defender**

FPD Michael Desautels  
126 College Street  
Room 410  
Burlington, VT 05401  
802-862-6990

## **ICE-Burlington Office of Investigations**

188 Harvest Lane  
Williston, VT 05495  
802-782-6050

## **Postal Inspection Service**

495 Summer St., Suite 600  
Boston, MA 02210

## **Secret Service-Vermont Domicile**

95 St. Paul Street  
Suite 410  
Burlington, VT 05401  
802-651-4091

## **Social Security Administration**

128 Lakeside Ave, Suite 107  
Burlington, VT 05401  
877-840-5776

## **U.S. Citizenship and Immigration Services**

Director Paul Novak;  
Deputy Director Sandra Bushey  
Vermont Service Center  
75 Lower Weldon Street  
St. Albans, VT 05479  
802-527-4700

## **U.S. District Court - Burlington**

Clerk of Court Jeff Eaton  
P.O. Box 945  
Elmwood Avenue, 5th Floor  
Burlington, VT 05402  
802-951-6301  
[www.vtd.uscourts.gov](http://www.vtd.uscourts.gov)

## **U.S. Attorney - Burlington**

U.S. Attorney  
P.O. Box 570  
Burlington, VT 05402  
802-951-6725

## **U.S. Marshals Service-Burlington**

11 Elmwood Avenue  
Sixth Floor  
Burlington, VT 05401  
802-951-6271

## **U.S. Probation-Burlington**

Chief U.S. Probation  
Officer Joseph McNamara  
P.O. Box 432  
11 Elmwood Avenue, 5th Floor  
Burlington, VT 05402  
802-652-3000

## **U.S. Probation-Brattleboro**

P.O. Box 339  
Brattleboro, VT 05302  
802-652-3000

# VERMONT JUDICIARY

Chief Superior Judge's Office for Trial Courts  
 Hon. Brian J. Gearson, Chief Superior Judge for Vermont Courts  
 109 State Street, Montpelier, VT 05609-0701  
 (802) 828-3278

## VERMONT SUPERIOR COURT JUDGES

Contact Chief Superior Judge's Office for court in which Judge is sitting. 802-828-3278

Hon. Alison Arms  
 Hon. Robert R. Bent  
 Hon. Thomas Carlson  
 Hon. William D. Cohen  
 Hon. Cortland Corsones  
 Hon. Thomas J. Devine  
 Hon. Thomas S. Durkin (Environmental Division)  
 Hon. David R. Fenster  
 Hon. Robert P. Gerety, Jr.  
 Hon. Brian J. Gearson (Chief Superior Judge)  
 Hon. Kevin W. Griffin  
 Hon. Michael J. Harris  
 Hon. Katherine A. Hayes  
 Hon. Samuel Hoar, Jr.  
 Hon. David A. Howard  
 Hon. Michael R. Kainen  
 Hon. Martin Maley

Hon. Elizabeth D. Mann  
 Hon. Robert A. Mello  
 Hon. Mary L. Morrissey  
 Hon. John L. Pacht  
 Hon. Dennis R. Pearson  
 Hon. A. Gregory Rainville  
 Hon. Kirstin Schoonover  
 Hon. Mary Miles Teachout  
 Hon. Timothy B. Tomasi  
 Hon. Helen M. Toor  
 Hon. John Treadwell  
 Hon. John Valente  
 Hon. Howard E. Van Benthuyssen  
 Hon. Thomas Walsh (Environmental Division)  
 Hon. Nancy J. Waples  
 Hon. Thomas A. Zonay

## MAGISTRATES

Hon. Christine Hoyt  
 Hon. Joseph Lorman

Hon. Barry Peterson  
 Hon. Brian Valentine

## VERMONT SUPERIOR COURT

COM (Court Operations Manager)  
 The "Unit" designation follows the county boundary  
 The Presiding Judges listed below may change in September 2018.  
 Visit [www.vermontjudiciary.org](http://www.vermontjudiciary.org) for updates

<b>Hon. Helen M. Toor</b> Presiding Judge	<b>ADDISON UNIT</b>		<b>Laurie Canty</b> Clerk
<b>Civil</b>	<b>Criminal</b>	<b>Family</b>	<b>Probate</b>
<b>Angela Anderson, COM</b> 7 Mahady Court Middlebury, VT 05753 (802) 388-7741	<b>Angela Anderson, COM</b> 7 Mahady Court Middlebury, VT 05753 (802) 388-7741	<b>Angela Anderson, COM</b> 7 Mahady Court Middlebury, VT 05753 (802) 388-7741	<b>Hon. Eleanor Smith,</b> Probate Judge <b>Angela Anderson, COM</b> <b>Joanna Rylands,</b> Register 7 Mahady Court Middlebury, VT 05753 (802) 388-7741
Assistant Judges: Alice George; Irene Poole			

Hon. David A. Howard Presiding Judge		BENNINGTON UNIT		Laurie Canty Clerk	
Civil		Criminal		Family	
Nicole Conety, COM 207 South St Bennington, VT 05201 (802) 447-2700		Wendy Dickie, COM 200 Veterans Memorial Dr., Suite 4 Bennington, VT 05201 (802) 447-2727		Wendy Dickie, COM 200 Veterans Memorial Dr., Suite 4 Bennington, VT 05201 (802) 447-2727	
				Hon. D. Justine Scanlon, Probate Judge Nicole Conety, COM Suzanne Bushee, Register Bennington Office & Mailing Address 207 South Street Bennington, VT 05201 (802) 447-2700 Manchester Office (by appointment only) Route 7A Manchester, VT	
Assistant Judges: James Colvin; Wesley Mook					

Hon. Thomas J. Devine Presiding Judge	CALEDONIA UNIT		Lisa Rivers Clerk
Civil	Criminal	Family	Probate
Shari DeMarzo, COM 1126 Main St., Ste 1 St. Johnsbury, VT 05819 (802) 748-6600	Shari DeMarzo, COM 1126 Main St., Ste 1 St. Johnsbury, VT 05819 (802) 748-6600	Margaret Villeneuve, COM 1126 Main St., Ste 1 St. Johnsbury, VT 05819 (802) 748-6600	Hon. Ernest Tobias Balivet, Probate Judge Margaret Villeneuve, COM Angelina Desilets, Register 1126 Main St., Ste 1 St. Johnsbury, VT 05819 (802) 748-6605
Assistant Judges: Roy C. Vance; John S. Hall			

<b>Hon. Kevin W. Griffin</b> Presiding Judge	<b>CHITTENDEN UNIT</b>		<b>Christine Brock</b> Clerk
<b>Civil</b>	<b>Criminal</b>	<b>Family</b>	<b>Probate</b>
<b>Jill Mongeon, COM</b> PO Box 187 175 Main St Burlington, VT 05402 (802) 863-3467	<b>Sadonna Delibac, COM</b> 32 Cherry St., Ste 300 Burlington, VT 05401 (802) 651-1950	<b>Liam Page, COM</b> 32 Cherry St., Ste 200 Burlington, VT 05401 (802) 651-1709	<b>Hon. Greg Glennon,</b> Probate Judge <b>Jill Mongeon,</b> Interim COM <b>Carmen Cote,</b> Register <b>Debra Brunell,</b> Register PO Box 511 Burlington, VT 05402 (802) 651-1518
Assistant Judges: Charles Delaney; Constance C. Ramsey			

<b>Hon. Thomas J. Devine</b> Presiding Judge		<b>ESSEX UNIT</b>		<b>Lisa Rivers</b> Clerk	
<b>Civil</b>		<b>Criminal</b>		<b>Family</b>	
<b>Shari DeMarzo, COM</b> PO Box 75 Guildhall, VT 05905 (802) 676-3910		<b>Shari DeMarzo, COM</b> PO Box 75 Guildhall, VT 05905 (802) 676-3910		<b>Margaret Villeneuve, COM</b> PO Box 75 Guildhall, VT 05905 (802) 676-3910	
				<b>Hon. Allen Hodgdon,</b> Probate Judge <b>Margaret Villeneuve, COM</b> <b>Angelina Desilets,</b> Register PO Box 75 Guildhall, VT 05905 (802) 676-3910	
Assistant Judges: Calvin Colby; Allen Hodgdon					



<b>Hon. Martin Maley</b> Presiding Judge	<b>FRANKLIN UNIT</b>		<b>Gaye Paquette</b> Clerk
<b>Civil</b>	<b>Criminal</b>	<b>Family</b>	<b>Probate</b>
<b>James Pelkey, Esq., COM</b> 17 Church St St. Albans, VT 05478 (802) 524-7993	<b>Mary Mossey, COM</b> 36 Lake St St. Albans, VT 05478 (802) 524-7997	<b>Mary Mossey, COM</b> 36 Lake St St. Albans, VT 05478 (802) 524-7997	<b>Hon. Lawrence Bruce,</b> Probate Judge <b>James Pelkey, Esq., COM</b> <b>Terri Deuso,</b> Register 17 Church St St. Albans, VT 05478 (802) 524-7948
Assistant Judges: Kelly Gosselin; Bob Johnson			

<b>Hon. Martin Maley</b> Presiding Judge	<b>GRAND ISLE UNIT</b>		<b>Gaye Paquette</b> Clerk
<b>Civil</b>	<b>Criminal</b>	<b>Family</b>	<b>Probate</b>
<b>James Pelkey, Esq., COM</b> PO Box 7 North Hero, VT 05474 (802) 372-8350	<b>Mary Mossey, COM</b> PO Box 7 North Hero, VT 05474 (802) 372-8350	<b>Mary Mossey, COM</b> PO Box 7 North Hero, VT 05474 (802) 372-8350	<b>Hon. George (Ned) Spear,</b> Probate Judge <b>James Pelkey, Esq., COM</b> <b>Karen Gleich,</b> Register PO Box 7 North Hero, VT 05474 (802) 372-8350
Assistant Judges: Joanne R. Batchelder; Sherri Potvin			

<b>Hon. Thomas Carlson</b> Presiding Judge	<b>LAMOILLE UNIT</b>		<b>Gaye Paquette</b> Clerk
<b>Civil</b>	<b>Criminal</b>	<b>Family</b>	<b>Probate</b>
<b>Linda LaClair, COM</b> 154 Main St PO Box 570 Hyde Park, VT 05655 (802) 888-3887	<b>Linda LaClair, COM</b> 154 Main St PO Box 570 Hyde Park, VT 05655 (802) 888-3887	<b>Linda LaClair, COM</b> 154 Main St PO Box 570 Hyde Park, VT 05655 (802) 888-3887	<b>Hon. James R. Dean Mahoney,</b> Probate Judge <b>Linda LaClair, COM</b> <b>Maegan Hubbard,</b> Register 154 Main St PO Box 570 Hyde Park, VT 05655 (802) 888-3887
Assistant Judges: Karen Bradley; Joel Page			

<b>Hon. Michael J. Harris</b> Presiding Judge	<b>ORANGE UNIT</b>		<b>Anne Damone</b> Acting Clerk
<b>Civil</b>	<b>Criminal</b>	<b>Family</b>	<b>Probate</b>
<b>Barbara Frizzell, COM</b> 5 Court St Chelsea, VT 05038 (802) 685-4610	<b>Barbara Frizzell, COM</b> 5 Court St Chelsea, VT 05038 (802) 685-4610	<b>Barbara Frizzell, COM</b> 5 Court St Chelsea, VT 05038 (802) 685-4610	<b>Hon. Bernard Lewis,</b> Probate Judge <b>Barbara Frizzell, COM</b> <b>Elaine Duke,</b> Register 5 Court St Chelsea, VT 05038 (802) 685-4610
Assistant Judges: Joyce McKeeman; Victoria Weiss			



Hon. Robert R. Bent Presiding Judge		ORLEANS UNIT		Lisa Rivers Clerk	
Civil		Criminal		Family	
Probate					
Julie Bronson, COM 247 Main St Newport, VT 05855 (802) 334-3305		Julie Bronson, COM 217 Main St Newport, VT 05855 (802) 334-3325		Julie Bronson, COM 247 Main St., Ste. 1 Newport, VT 05855 (802) 334-3305	
				Hon. John P. Monette, Probate Judge Julie Bronson, COM Faye Moore, Register 247 Main St Newport, VT 05855 (802) 334-3305	
Assistant Judges: Benjamin M. Batchelder; Curtis Hardy					

Hon. Cortland Corsones Presiding Judge	RUTLAND UNIT		Laurie Canty, Clerk
Civil	Criminal	Family	Probate
Sharon McNeil, COM 83 Center St Rutland, VT 05701 (802) 775-4394	Penny Hogan, COM 9 Merchants Row Rutland, VT 05701 (802) 786-5880	Penny Hogan, COM 9 Merchants Row Rutland, VT 05701 (802) 786-5856	Hon. Kevin Candon, Probate Judge Sharon McNeil, COM Nanette Weir, Register Rutland Office & Mailing Address 83 Center St Rutland, VT 05701 (802) 775-0114
Assistant Judges: Jean H. Coloutti; David Lewis			

<b>Hon. Mary Miles Teachout</b> Presiding Judge	<b>WASHINGTON UNIT</b>		<b>Lisa Rivers</b> Clerk
<b>Civil</b>	<b>Criminal</b>	<b>Family</b>	<b>Probate</b>
<b>Donna Waters, COM</b> 65 State St Montpelier, VT 05602 (802) 828-2091	<b>Tammy Tyda, COM</b> 255 No. Main St. Barre, VT 05641 (802) 479-4205	<b>Tammy Tyda, COM</b> 255 No. Main St. Barre, VT 05641 (802) 479-4205	<b>Hon. Jeffrey Kilgore,</b> Probate Judge <b>Donna Waters, COM</b> <b>Janice Brown,</b> Register 65 State St Montpelier, VT 05602 (802) 828-2091
Assistant Judges: Miriam Conlon; Otto Trautz			

<b>Hon. Katherine A. Hayes</b> Presiding Judge	<b>WINDHAM UNIT</b>		<b>Anne Damone</b> Clerk
<b>Civil</b>	<b>Criminal</b>	<b>Family</b>	<b>Probate</b>
<b>Richard Perra, COM</b> PO Box 207 Newfane, VT 05345 (802) 365-7979	<b>Richard Perra, COM</b> 30 Putney Rd, 2nd Fl Brattleboro, VT 05301 (802) 257-2800	<b>Suzanne Borichevsky, COM</b> 30 Putney Rd, 2nd Fl Brattleboro, VT 05301 (802) 257-2800	<b>Hon. Robert M. Pu</b> , Probate Judge <b>Suzanne Borichevsky, COM</b> <b>Brian Hesselbach</b> , Register <b>Brattleboro Office &amp; Mailing Address</b> 30 Putney Road Brattleboro, VT 05301 (802) 257-2800
Assistant Judges: Patricia W. Duff; Lamont Barnett			

<b>Hon. Timothy B. Tomasi</b> Presiding Judge	<b>WINDSOR UNIT</b>		<b>Anne Damone</b> Clerk
<b>Civil</b>	<b>Criminal</b>	<b>Family</b>	<b>Probate</b>
<b>Carla Wright, COM</b> 12 The Green Woodstock, VT 05091 (802) 457-2121	<b>Dawn Hudson, Interim COM</b> 82 Railroad Row White River Jct, VT 05001 (802) 295-8865	<b>Dawn Hudson, Interim COM</b> 82 Railroad Row White River Jct, VT 05001 (802) 295-8865	<b>Hon. Fred Glover, Probate Judge</b> <b>Carla Wright, COM</b> <b>Kathy Gray, Register</b> <b>Woodstock Office &amp; Mailing Address</b> 12 The Green Woodstock, VT 05091 (802) 457-1503
Assistant Judges: Jack Anderson; Ellen Terie			

Judges: <b>Hon. Thomas S. Durkin</b> <b>Hon. Thomas Walsh</b>	<b>ENVIRONMENTAL DIVISION</b>  <b>Joanne Charbonneau, Clerk of Statewide Courts</b>	<b>Jennifer Teske, COM</b> 32 Cherry St., Ste 303 Burlington, VT 05401 (802) 951-1740
Hearing Officer: <b>Hon. Howard Kalfus</b>	<b>VERMONT JUDICIAL BUREAU</b>  <b>Joanne Charbonneau, Clerk of Statewide Courts</b>	<b>Jennifer Morse, COM</b> PO Box 607 White River Jct, VT 05001 (802) 295-8869 Fax: (802) 296-5539

# Education

# VERMONT LEGAL AID

**1-800-747-2047 (Statewide)**

## **BURLINGTON**

264 North Winooski Avenue  
Burlington VT 05402  
Phone: 802-863-5620  
Fax: 802-863-7152

## **MONTPELIER**

56 College Street  
Montpelier VT 05602  
Phone: 802-223-6377  
Fax: 802-223-7281

**Mental Health Law Project**  
(referrals from the court only)

Montpelier VT  
Phone: 802-241-3222  
Fax: 802-223-1621

## **RUTLAND**

57 North Main Street, Suite 2  
Rutland VT 05701  
Phone: 802-775-0021  
Fax: 802-775-0022

## **SPRINGFIELD**

56 Main Street, Suite 301  
Springfield VT 05156  
Phone: 802-885-5181  
Fax: 802-885-5754

## **ST. JOHNSBURY**

177 Western Avenue, Suite 1  
St. Johnsbury VT 05819  
Phone: 802-748-8721  
Fax: 802-748-4610

# VERMONT NETWORK AGAINST DOMESTIC AND SEXUAL VIOLENCE

The Vermont Network Against Domestic and Sexual Violence is a coalition of 14 organizations working together to reduce or eliminate domestic and sexual violence in Vermont. The programs of the Vermont Network provide services and referrals to victims and survivors of domestic violence and sexual assault, including: court and legal advocacy; hospital, housing and social services advocacy; shelter; individual emotional support and counseling; support groups, including parenting support, groups for children and teens; community education

**To connect to a local program,  
call the 24-hour statewide hotlines:  
Domestic Violence: 1-800-228-7395  
Sexual Assault: 1-800-489-7273  
*Confidential to anonymous callers***

The Vermont Network Against Domestic and Sexual Violence  
P. O. Box 405  
Montpelier, VT 05601  
802-223-1302; 223-1115  
802-223-6943 (fax)  
vtNetwork@vtnetwork.org

## **ADDISON**

### **Womensafe**

P.O. Box 67, Middlebury, VT 05753  
Hotline: 800-388-4205 (Toll Free)  
802-388-3438  
802-388-9181 (TTY)  
802-388-3438(fax)  
info@womensafe.net  
www.womensafe.net

## **BENNINGTON**

### **Project Against Violent Encounters (PAVE)**

P.O. Box 227, Bennington, VT 05201  
Hotline: 802-442-2111  
Office: 802-442-2370  
802-442-6162 (fax)  
pave@pavebennington.com

## **CALEDONIA (Hardwick area)**

### **AWARE, Inc.**

P. O. Box 307  
Hardwick, VT 05843  
802-472-6463; 472-3504 (fax)  
aware@vtlink.net

### **CALEDONIA & SOUTHERN ESSEX**

#### **ADVOCACY PROGRAM AT UMBRELLA**

1222 Main St #301,  
St. Johnsbury, VT 05819  
Hotline: 802-748-1992  
802-748-1405 (fax)  
info@umbrellanek.org  
www.umbrellanek.org

## CHITTENDEN

### **Steps to End Domestic Violence**

P. O. Box 1535, Burlington, VT 05402  
Hotline: 802-658-1996  
802-658-3131; 802-658-3832 (fax)  
steps@stepsvt.org  
www.stepsvt.org

### **HOPE Works**

P. O. Box 92, Burlington, VT 05402  
Hotline: 802-863-1236  
802-864-0555; 802-863-8449 (fax)  
TTY: 1-800-489-7273  
lucy@hopeworks.org  
www.hopeworks.org

## FRANKLIN & GRAND ISLE

### **Voices Against Violence**

P. O. Box 72, St. Albans, VT 05478  
Hotline: 802-524-6575,  
802-524-8539 (fax)  
voices@cvoeo.org  
voicesagainstvviolence.org

## LAMOILLE

### **Clarina Howard Nichols Center**

Box 517, Morrisville, VT 05661  
hotline: 802-888-5256, 802-888-2584  
ed@clarina.org

## ORANGE & WINDSOR (partial)

### **Safeline**

P.O. Box 368, Chelsea, VT 05038  
hotline: 800-639-7233  
802-685-7900 (office)  
safelineinfo@safelinevt.org  
www.safelinevt.org

## ORLEANS & NORTHERN ESSEX

### **The Advocacy Program at Umbrella**

95 East Main St., Newport, VT 05855  
Hotline: 472-6463

## RUTLAND

### **New Story Center**

Box 313, Rutland, VT 05702  
Hotline: 802-775-3232  
775-6788 (office)  
802-747-0470 (fax)  
www.nscvt.org

## WASHINGTON

### **Circle**

P. O. Box 652, Barre, VT 05641  
Hotline: 877-543-9498  
802-476-6010 (office)  
479-9310 (fax)  
circlevt@sover.net  
circlevt.org

### **Sexual Assault Crisis Team**

4 Cottage Street, Barre, VT 05641  
Hotline: 802-479-5577  
802-476-1388 (office)  
802-476-1381 (fax)  
sactvt.org

## WINDHAM

### **Women's Freedom Center**

**Serving Windham and  
Southern Windsor Counties**  
P.O. Box 933, Brattleboro, VT 05302  
Hotline: 800-773-0689; 802-254-6954  
802-855-2050; 802-257-7364  
802-257-1683 (fax)  
www.womensfreedomcenter.net

## WINDSOR (central)

### **Women's Information Services**

38 Bank St., Lebanon, NH 03766  
Hotline: 603-448-5525 or 1-866-348-9473  
603-448-5922 (office)  
603-448-2799 (fax)  
wise@wiseoftheuppervalley.org  
www.wiseoftheuppervalley.org

## STATEWIDE HOTLINES

Domestic Violence: 800-228-7395  
Sexual Assault: 800-489-7273

# VERMONT PROBATION AND PAROLE OFFICERS

## BARRE PROBATION AND PAROLE

255 North Main Street, Suite 6  
Barre, Vermont 05641  
Main # 479-4242

**Community Corrections District Manager:**  
Michael Sweeney (479-4244)

**Community Corrections Program Supervisors:**  
Michael Carlisle; Judy Brassard; Tanya Barber

## BENNINGTON PROBATION AND PAROLE

200 Veterans Memorial Drive, Suite 12  
Bennington, Vermont 05201  
Main # 447-2777

**Community Corrections District Manager:**  
David Miner (447-6441)

**Community Corrections Program Supervisors:**  
Daniel Charron; David Jankowski

## BRATTLEBORO PROBATION AND PAROLE

41 Spring Tree Road  
Brattleboro, Vermont 05301  
Main # 251-2060

**Community Corrections District Manager:**  
Roderick Bates (254-6377)

**Community Corrections Program Supervisors:**  
Phil Damone; Lesa Trowt

## BURLINGTON PROBATION AND PAROLE

50 Cherry Street  
Burlington, Vermont 05401  
Main # 254-5911

**Community Corrections District Manager:**  
Deborah Thibault (863-7454)

**Community Corrections District Manager Assistant:**  
Paul Heath

**Community Corrections Program Supervisors:**  
Steve Bushey; Maria Godleski; Shaun McQuin

## HARTFORD PROBATION AND PAROLE

Matt Nault, Glen Boyle  
118 Prospect St, Suite 200  
White River Jct., Vermont 05001-2097  
Main # 295-8810 (Fax #) 295-8816

**Community Corrections District Manager:**  
Bill Soule (295-8815)

**Community Corrections Program Supervisors:**  
David Fitts; Mark Devins

## MORRISVILLE PROBATION AND PAROLE

*(Sub Office of Barre P&P)*  
197 Harrell Street, Suite 4  
Morrisville, Vermont 05661  
Main # 888-2520

**District Manager:** Michael Sweeney (479-4242)

**Community Corrections Program Supervisor:**  
Tom Dunn

## NEWPORT PROBATION AND PAROLE

217 Main Street  
Newport, Vermont 05855  
Main # 334-3311

**Community Corrections District Manager:**  
Tanya Barber

**Community Corrections Program Supervisor:**  
Shawn Baraw

## RUTLAND PROBATION AND PAROLE

*(Middlebury Office is an out-post at court house)*  
92 State Rd., P.O. Box 175  
Rutland, Vermont 05702  
Main # 786-5808

**Community Corrections District Manager:**  
Keith Tallon (786-5099)

**Community Corrections Program Supervisors:**  
Tim Solari; Chris Dinnan;  
Sue Ransom-Kelley, Leslie Briere

## ST. ALBANS PROBATION AND PAROLE

27 Federal St., Ste 101  
St. Albans, Vermont 05478  
Main # 524-6523

**Community Corrections District Manager:**  
Lynn Bushey

**Community Corrections Program Supervisors:**  
Rosemary Webber

## ST. JOHNSBURY PROBATION AND PAROLE

67 Eastern Avenue, Suite 5  
St. Johnsbury, Vermont 05819  
Main # 748-6602 (Fax # 748-6614)

**Community Corrections District Manager:**  
Stu Gladding (751-3281)

**Community Corrections Program Supervisors:**  
Lynn Bushey; Jason Kennedy

## SPRINGFIELD PROBATION AND PAROLE

100 Mineral Street, Suite 102  
Springfield, Vermont 05156  
Main # 885-3544

**Community Corrections District Manager:**  
Rae Hirst (885-8988)

**Community Corrections Program Supervisors:**  
Joe Sampsell

# VERMONT SUPERVISED VISITATION PROGRAMS

**Program- All About Kids**

**Address-** P.O. Box 1092, St. Albans, VT 05478

**Phone Number-** 802-370-2851

**Fax Number-** 802-524-8539

**E-mail-** allboutkids@cvoeo.org

**County Served/Town-** Franklin and Grand Isle Counties. Located in St. Albans

**Program- Family Time at PAVE**

**Address-** P.O. Box 227, Bennington, VT 05201

**Contact-** Christine Williams, Director

**Phone Number-** 802-442-7007

**Fax Number-** 802-442-6162

**E-mail-** familytime05201@myfairpoint.net

**County Served/Town-** Bennington Co: Bennington, Readsboro, Manchester.

**Program- Family Tree Access Center**

**Address-** 1 Scale Avenue, Suite 62, Rutland, VT 05701

**Contact-** Laurie Casey, Director Rutland

**Phone Number-** 802-775-0068

**Fax Number-** 802-775-0054

**E-mail-** lcaseyftac@aol.com

**County Served/Town-** Rutland Co: Located in Rutland

**Program- Kids Place**

**Address-** 361 VT Rte. 110, Chelsea, VT 05038

**Contact-** Terry Moylan, Director

**Phone Number-** 685-2264

**Fax Number-** 685-2278

**E-mail-** terry@orangecountyocc.org

**County Served/Town-** Orange Co: Randolph, Bradford, Chelsea

**Program- Clarina Howard Nichols Center -  
Specialized Visitation Program**

**Address-** 31 Main St., Morrisville, VT 05661

**Contact-** Brittany Chilson - Supervised Visitation Coordinator

**Phone Number-** 802-888-2584

**Fax Number-** 802-888-2570

**Email-** svcoord@clarina.org

**County Served/Town-** Lamoille County

**Program- The Family Room - Umbrella**

**Address-** 1222 Main Street, Suite 302, St. Johnsbury, VT 05819

**Phone Number-** 802-748-1992

**Fax Number-** 802-748-1405

**Email-** familyroom@umbrellavt.org

**County Served/Town-** Caledonia, Orleans, and Essex Counties

***Program-*** **The Supervised Visitation Program @ WomenSafe**

***Address-*** P.O. Box 67, Middlebury, VT 05753

***Contact-*** Heather Harrington, Coordinator

***Phone Number-*** 802-388-6783

***Fax Number-*** 802-388-3438

***Email-*** hh@womensafe.net

***County Served/Town-*** Addison County: Located in Middlebury

***Program-*** **Children's Hour**

***Address-*** 20 Gable Place, Barre, VT 05641

***Phone Number-*** 800-639-1053; 802-479-1053

***Fax Number-*** 479-5353

***County Served/Town-*** Washington County: Located in Barre

***Email-*** childrenshour@capstonevt.org

# *Education*



# **VICTIM ADVOCATES, STATE'S ATTORNEY'S OFFICES**

The Vermont Victim Assistance Program maintains 24 advocates in the Attorney General's and State's Attorneys' offices throughout Vermont's 14 counties. Victim advocates guide victims through the criminal justice process and serve as a liaison with the State's Attorneys and other criminal justice agencies. Many counties have "specialized" advocates who focus solely on cases of domestic violence, sexual assault, or child abuse.

Victim advocates provide information on the status of court cases, notify victims of hearings, prepare victims to testify, and assist victims with applications for Victims Compensation. They also assist victims with completing Victim Impact Statements, requesting restitution and requesting notification of their offender's release. In addition, advocates provide short-term counseling and emotional support to victims, accompany them to court, and help to ensure that they are not re-victimized by the criminal justice process.

Advocates are involved in local task forces and provide outreach and training to other state and community agencies working with victims of crime. Through their hard work and dedication, the advocates of Vermont's Victim Assistance Program have created many positive changes impacting Vermont's crime victims.

If you have any questions, please call the Victim Assistance Program Coordinator at the Center for Crime Victim Services at 802-241-1426.

# VICTIM ADVOCATES, STATE'S ATTORNEY'S OFFICES

## **Addison County**

Deb James  
Jennifer Ricard  
7 Mahady Court  
Middlebury VT 05753  
Telephone: 802-388-7931  
Fax: 802-388-4653

## **Bennington County**

Whitney Kalinowski  
Tammy Loveland  
200 Veterans Memorial Drive, Suite 10  
Bennington VT 05201  
Telephone: 802-442-8116  
Fax: 802-447-2775

## **Caledonia County**

Tina Colby  
Vicki Thibault  
1153 Main Street, Suite 4  
St. Johnsbury VT 05819-2734  
Telephone: 802-748-6657  
Fax: 802-748-6659

## **Chittenden County**

Karen Bums  
Kathyria Ferrer  
Nietra Panagoulis  
32 Cherry Street, Suite 305  
Burlington VT 05401  
Telephone: 802-863-2865  
Fax: 802-863-7440

## **Essex County**

38 Water Street  
PO Box 226  
Orleans VT 05860-0226  
Telephone: 802-754-2880  
Fax: 802-754-2881

## **Franklin County**

Wendy Boyce  
5 Lemnah Drive  
St. Albans VT 05478  
Telephone: 802-524-7920  
Fax: 802-524-7964

## **Grand Isle**

David Sicard  
59 Windridge Lane  
North Hero VT 05474  
Telephone: 802-372-5422  
Fax: 802-372-5704

## **Lamoille County**

Holly Jones  
Siri Rooney  
Colleen Twomey  
PO Box 38  
Hyde Park, VT 05655  
Telephone: 802-888-7945  
Fax: 802-888-2547

## **Orange County**

Ann Lepine  
PO Box 116  
Chelsea VT 05038  
Telephone: 802-685-3036  
Fax: 802-685-3836

## **Orleans County**

Amanda Jensen  
Vicki Thibault  
217 Main Street, Suite 2  
Newport VT 05855  
Telephone: 802-334-2037  
Fax: 802-334-3319

### **Rutland County**

Shea McGee

Naomi Ross

400 Asa Bloomer State Office Building

Rutland VT 05702

Telephone: 802-786-2531

Fax: 802-786-5851

### **Windham County**

Christopher Lukasik

Carol Scott

PO Box 785

Brattleboro VT 05302

Telephone: 802-257-2860

Fax: 802-257-2864

### **Washington County**

Kathleen Daub-Stearns

Holly Leach

255 North Main Street, Suite 9

Barre VT 05641

Telephone: 802-479-4220

Fax: 802-479-4408

### **Windsor County**

Meghan Place

John Grandi

5 South Main Street Suite 208

White River Junction VT 05001

Telephone: 802-295-8870

Fax: 802-295-8878

# *Support*

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## **U.S. ATTORNEY'S VICTIM ASSISTANCE PROGRAM**

The U.S. Attorney's Victim Witness Program assists victims of federal crimes in Vermont through the criminal justice process.

### **U.S. Attorney's Office**

Aimee Stearns, Victim Witness Coordinator

P. O. Box 570, Burlington, VT 05402

951-6725; 652-1140 (TTY)

951-6540 (fax)

[aimee.stearns@usdoj.gov](mailto:aimee.stearns@usdoj.gov)

# SPECIALIZED ADVOCATES

## **Bennington Cty DV/SA Unit**

200 Veteran's Memorial Dr., Suite 10  
Bennington, VT 05201  
802-442-8116  
802-447-2775 (FAX)

## **Chittenden Cty DV Unit**

Nietra Panagoulis  
32 Cherry St., Suite 305  
Burlington, VT 05401  
951-5155 (Direct)  
802-863-2865  
802-863-7440 (fax)  
Nietra.Panagoulis@vermont.gov

## **CUSI**

Armina Medic  
50 Cherry St., Suite 102  
Burlington, VT 05401  
802-652-6800 (CUSI)  
802-652-4167 (FAX)  
Armina.Medic@vermont.gov

## **NUSI**

Kelly Woodward  
5 Lemnah Dr.  
St. Albans, VT 05478  
802-524-7961  
802-524-7989 (FAX)  
Kelly.Woodward@vermont.gov

## **Washington Cty DV Unit**

Kathleen Daub-Stearns  
Holly Leach  
255 North Main St.  
Barre, VT 05641  
802-479-4220  
802-479-4408  
Kathleen.Daub-Stearns@vermont.gov  
Holly Leach@vermont.gov

## **Windham Cty DV Unit**

Kati Sell-Knapp  
PO Box 785  
Brattleboro, VT 05302  
802-257-2860  
802-257-2864 (FAX)

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# STATEWIDE ADVOCATES

## **Attorney General's Office**

Amy Farr  
109 State St.  
Montpelier, VT 05609  
802-828-3171  
802-828-5512 (Amy direct)  
802-828-2154 (FAX)  
afarr@vermont.gov

## **U.S. Attorney's Office**

Aimee Stearns  
PO Box 570  
Burlington, VT 05402-0570  
802-951-6725  
802-651-8261 (Aimee direct)  
802-951-6540 (FAX)  
aimee.stearns@usdoj.gov

## **Dept. of Corrections**

Jessica Dorr  
Victim Services Director  
802-241-0019  
jessica.dorr@vermont.gov

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# PARALLEL JUSTICE ADVOCATES

## **Burlington CJC - PJ**

Rain Banbury  
200 Church St.  
Burlington, VT 05401-4594  
802-264-0764 (Rain direct)  
802-865-7117 (fax)

## **Burlington P.D. - PJ**

Clark Sheldon  
1 North Ave.  
Burlington, VT 05401  
802-540-2394 (Clark direct)  
802-865-7579 (fax)

# VICTIMS COMPENSATION PROGRAM

Vermont Center for Crime Victim Services

## Victims Compensation Program

58 South Main Street, Suite 1

Waterbury, VT 05676-1599

(800) 750-1213 (Voice- VT only)

(802) 241-1250 (Voice)

(802) 241-1258 (TTY)

[www.ccvv.vermont.gov](http://www.ccvv.vermont.gov)

The Victims Compensation Program provides limited financial assistance to victims of violent crime who have experienced a financial loss as the direct result of the crime, as long as the loss is not reimbursable through other sources, such as insurance.

### Eligibility Requirements:

- The crime has been reported to a law enforcement officer, who must conclude that a crime was committed.
- The victim has suffered physical injury or emotional harm as a direct result of a crime.
- The crime was committed in Vermont, or was committed against a Vermont resident in a state or country that does not have a Compensation Program.
- The crime was committed after July 1, 1987.
- The victim did not violate a criminal law of this state that caused or contributed to his or her injuries or death.
- Family members of a homicide victim also are eligible.

**Where appropriate, money is available to pay for the following expenses, as long as they have not been paid already by other sources:**

- Medical and dental care.
- Counseling for victims and family members.
- Funeral expenses.
- Lost wages due to time missed from work
- Other expenses such as prescriptions, eyeglasses and limited transportation costs.
- If death occurs as a result of the crime, legal dependents may receive temporary living expenses.
- Limited relocation assistance.
- Property losses generally not covered.

# **VICTIM SERVICES PROGRAM VERMONT DEPARTMENT OF CORRECTIONS**

## **Vermont Department of Corrections**

NOB 2 South, 280 State Drive, Waterbury, VT 05671

[www.doc.state.vt.us](http://www.doc.state.vt.us)

Jessica Dorr, Director

[Jessica.Dorr@vermont.gov](mailto:Jessica.Dorr@vermont.gov)

241-0019

These services and programs include:

- Information and notification through the  
***Vermont Automated Notification (VAN) Service***
- Providing information about the offender and the Department of Corrections
- Assisting with safety planning
- Assisting the victim who wishes to participate in the offender release process and/or a parole hearing
- Reviewing requests for victims to visit an offender as well as requests for no contact
- Referrals to community resources.
- Homicide Survivor Group
- The Victim-Offender Dialogue Program
- The Victim Impact Panel Program
- Apology Letter Bank

**Jessica Dorr**

241-0019

NOB 2 South, 280 State Drive

Waterbury, VT 05671

[Jessica.Dorr@vermont.gov](mailto:Jessica.Dorr@vermont.gov)

*Outreach*



Vermont Coalition to End Homelessness

## **Looking for Help to Get or Keep Housing? Call the Lead Agency in Your Area to Get Connected.**

Paving the way for more efficient housing assistance, Coordinated Entry (CE) is a process that ensures people experiencing a housing crisis have fair and equal access and are quickly identified, assessed for, referred and connected to housing assistance based on their strengths and needs. Through the “No Wrong Door” approach to Coordinated Entry that VCEH is implementing, Vermonters experiencing or at risk of homelessness are able to quickly access the assistance they need, without having to call or be turned away.

### **Addison County:**

Charter House  
Doug Sinclair  
jdsinclair@ripton-coop.net  
(802) 989-9746

### **Bennington County:**

BROC - Community Action  
in Southwestern Vt  
Beth Johnson  
ejohnson@broc.org  
(802) 445-7515

### **Brattleboro Area:**

Groundworks Collaborative  
Karli Schrade  
kschrade@groundworksvt.org  
(802) 257-5415

### **Caledonia, Essex, Orleans Counties:** Northeast Kingdom Community Action

#### **Newport**

Kathy Griffin  
kmetras@nekcavt.org  
(802) 334-7316

#### **St. Johnsbury**

Jillian Ruggles  
jruggles@nekcavt.org  
(802) 748-6040

### **Chittenden County:**

Champlain Valley Office of Economic  
Opportunity  
Chris Brzovic  
cbrzovic@cvoeo.org  
(802) 863-6248 x723 or (802) 318-2326

### **Franklin/Grand Isle Counties:**

Champlain Valley Office of Economic  
Opportunity (CVOEO)  
Robert Ostermeyer  
rostermeyer@cvoeo.org  
(802) 527-7392

### **Hartford Area:**

Upper Valley Haven  
Becky Hadley  
bhadley@uppervalleyhaven.org  
(802) 295-6500

### **Lamoille County:**

Pat Turner  
pturner@capstonevt.org  
(802) 888-7993 or (800) 639-8710

### **Rutland County:**

Homeless Prevention Center  
Sara Lynn Schoenwetter  
saralynn@hpcvt.org  
(802) 775-9286

### **Springfield Area:**

Springfield Supported Housing  
Kathleen Sargent  
kathleen@sshp.vermontel.net  
(802) 885-3034

### **Washington County:**

Capstone Community Action  
Toni Grout  
tgrout@capstonevt.org  
(802) 477-5242 or 1-800-639-1053

**Looking for a warm, safe place to sleep tonight?  
Call 2-1-1 to find a shelter near you**

# TEMP AGENCIES

**Organization- Adecco Staffing (Bennington)**

**Address-** 210 South St, Ste 5, Bennington, VT, 05201-2894

**Phone Number-** (802)-440-8111

**Website-** [www.adeccousa.com](http://www.adeccousa.com)

**Services Provided-** Adecco is a temp agency that provides both short and long term employment opportunities. You can either apply for one of the jobs listed on the website, or send in your application and let them handle the job search for you.

**Organization- Adecco Staffing (Burlington)**

**Address-** 30 Kimball Ave, Ste 304, Burlington, VT, 05403-6825

**Phone Number-** (802)-658-9111

**Organization- Adecco Staffing (St. Albans)**

**Address-** 274 N Main St, Saint Albans, VT, 05478-2500

**Phone Number-** (802)-527-0006

**Organization- Kelly Services (Burlington)**

**Address-** 56 W Twin Oaks Ter, Ste 3, South Burlington, VT 05403-7138

**Phone Number-** (802)-658-3877

**Fax Number-** (802)-862-6138

**Email-** [6011@kellyservices.com](mailto:6011@kellyservices.com)

**Website-** [www.kellyservices.us](http://www.kellyservices.us)

**Services Provided-** As a global leader in providing workforce solutions, Kelly Services, Inc. and its subsidiaries, offer a comprehensive array of outsourcing and consulting services as well as world-class staffing on a temporary, temporary-to-hire, and direct-hire basis.

**Organization- Kelly Services (Montpelier)**

**Address-** 338 River St, Montpelier, VT 05602-8242

**Phone Number-** (802)-229-5082

**Fax Number-** (802)-229-1858

**Email-** [6012@kellyservices.com](mailto:6012@kellyservices.com)

**Organization- Kelly Services (Rutland)**

**Address-** 71 N Main St, Rutland, VT 05701-2423

**Phone Number-** (802)-747-4831

**Fax Number-** (802)-747-4889

**Email-** [6025@kellyservices.com](mailto:6025@kellyservices.com)

**Organization- Leddy Group**

**Address-** 164 Woodstock Avenue, Suite 1B, Rutland, VT 05701

**Phone Number-** (802)-786-2222

**Fax Number-** (802)-786-2223

**Email-** [rutland@leddygroup.com](mailto:rutland@leddygroup.com)

**Website-** [www.leddygroup.com](http://www.leddygroup.com)

**Services Provided-** Leddy Group is a temp agency that offers short-term or long-term opportunities, as well as full-time or part-time hours.



**Organization-** **Spherion South Burlington**  
**Address-** 110 Kimball Ave, Suite #250, South Burlington, VT 05403  
**Phone Number-** (802)-864-5900 x221  
**Fax Number-** (802)-862-8795  
**Website-** www.spherion.com  
**Services Provided-** Locally owned, Spherion's team has connections to the area's most respected employers and insight into up-and-coming career opportunities. Partnering together, you'll have a team of experienced staffing professionals working on your behalf to give you a real advantage in your job pursuits.

**Organization-** **Technical Connection Inc**  
**Address-** 1 Steele St # 205, Burlington, VT 05401  
**Phone Number-** (802)-658-8324  
**Email-** vermontjobs@gmail.com  
**Website-** www.vttechjobs.com  
**Services Provided-** The Technical Connection understands the complex human capital needs of Vermont businesses and has been specializing in professional placement services for over 20 years. Whether your company needs a contract employee to get the project done, or a find a permanent employee we have the experience and resources you need to maintain a competitive advantage. Technical Connection has been helping career-driven technical candidates secure employment with the best companies in Northern New England.

**Organization-** **Vermont Department of Labor**  
**Phone Number-** (802)-828-4000  
**Website-** www.vermontjoblink.com  
**Services Provided-** Vermont JobLink is a web-based job-matching and labor market information system. Vermont JobLink provides job seekers, employers, and training providers with easy-to-use tools that support a wide range of activities. As a service of the public workforce system, Vermont JobLink is completely free for you to use. You only need a computer and internet access to do the following.

**Organization-** **Westaff (Barre)**  
**Address-** 1 Conti Circle, Unit 4, Barre, VT 05641  
**Phone Number-** (802)-477-4700  
**Website-** www.westaff.com  
**Services Provided-** Serving the staffing industry since 1948, Westaff matches talent with opportunity. Whether you're a job seeker looking for work or a business with recruiting needs, we've got you covered. At Westaff, we understand what it takes to help people get a great job that matches their interests and career goals. We know how to recruit top performers for our clients that will minimize workforce costs and protect their bottom lines. It is through our industry-leading expertise in on-site programs, risk management, human resources, and employment law that we are able to do all of this. As a leader of staffing services, we provide our clients and associates with the most up-to-date technology and practices. We are the first to offer video resume technology, a service that benefits both our job seekers and clients by allowing a shorter interview process and allowing candidates to stand out among competition.

**Organization-** Westaff (Burlington)  
**Address-** 74 Main Street, Burlington, VT 05401  
**Phone Number-** (802)-862-6500

**Organization-** Westaff (Lyndonville)  
**Address-** 61 Depot Street 1st Floor, P.O. Box 1125, Lyndonville, VT 05851  
**Phone Number-** (802)-751-8100

**Organization-** Westaff (St. Albans)  
**Address-** 30 Mapleville Depot, Unit 4, St. Albans  
**Phone Number-** (802)-527-7226

## STAFFING AGENCY

**Organization-** Working Fields, LLC  
**Address-** 20 Kimball Avenue, Suite 104, South Burlington, VT  
**Phone Number-** (802) 348-4610  
**Email-** Mickey@workingfieldsllc.com  
**Website-** www.workingfieldsllc.com  
**Services Provided-** A staffing agency that specializes in connecting employers in need of high quality and dedicated staff to prospective employees who, for various reasons, are looking to improve their lives through the securing of sustainable employment.

## CLOTHING BANKS

**Organization-** Cambridge Food Shelf & Clothing Bank  
**Address-** 16 Church Street, Jeffersonville, VT 05464  
**Phone Number-** 644-8911  
**Website-** cambridgefoodshelf.org  
**Services Provided-** Cambridge Community Food Shelf and Clothing Bank is a volunteer based non-profit organization whose purpose is: To collect and disperse food, clothing and other necessary items to those temporarily in need within the communities of Cambridge, Jeffersonville, Fletcher, Waterville and Belvidere, Vermont; to inform and educate the people in the area of the existence of this food shelf and the need for their ongoing support.

**Organization-** CERV  
**Address-** 31 Dog River Drive Northfield, VT 05663  
**Phone Number-** (802) 485-4293  
**Website-** <https://sites.google.com/site/cervinnorthfieldvermont>  
**Services Provided-** Located under the Economy Store, the CERV clothing shelf makes available good quality used clothing to families in need. Hours are Saturday 9 AM to Noon. In Spring-Fall CERV volunteers work at the shelf and solicit additional donations of clothing throughout the year. (Please only 1-2 clear bags per person for drop off. Also, the Clothing Shelf is closed during the winter when snow prohibits entry to the facility.)

**Organization-** **Dress for Success**  
**Address-** 95 Saint Paul Street, Suite 340, Burlington, VT 05401  
**Phone Number-** (802)-861-2243  
**Email-** [burlington@dressforsuccess.org](mailto:burlington@dressforsuccess.org)  
**Website-** [www.burlington.dressforsuccess.org](http://www.burlington.dressforsuccess.org)  
**Services Provided-** Dress for Success Worldwide empowers women to achieve economic independence by providing a network of support, professional attire and the development tools to help women thrive in work and in life.

**Organization-** **HOPE**  
**Address-** 282 Boardman Street Middlebury, VT 05753  
**Phone Number-** (802)-388-3608  
**Website-** [www.hope-vt.org](http://www.hope-vt.org)  
**Services Provided-** Assistance to homeless people including camping gear, emergency hotel rooms, laundry vouchers, referrals and service coordination; budget counseling for people who want to better manage their limited incomes; help with urgent medical and dental needs; and job-related assistance including tools, uniforms, tests and other items needed to get or keep paid employment.

**Organization-** **The Giving Closet**  
**Address-** Town of Greensboro, PO Box 119, Greensboro, VT 05841  
**Phone Number-** (802)-533-2911  
**Fax Number-** (802)-533-2191  
**Email-** [townclerk@greensborovt.org](mailto:townclerk@greensborovt.org)  
**Website-** [www.greensborovt.org/giving-closet](http://www.greensborovt.org/giving-closet)  
**Services Provided-** Collect clothes, goods, etc. gives away for free. Mon-Thurs from 9am-4pm.

## DIAPER BANK

**Organization-** **Parks Place**  
**Address-** 44 School St, Bellows Falls, VT  
**Phone Number-** 463-9927  
**Email-** [christine@parksplacevt.org](mailto:christine@parksplacevt.org)  
**Website-** [www.parksplacevt.org](http://www.parksplacevt.org)  
**Services Provided-** Monday through Friday 8:30AM until 5PM

**Organization-** **JUMP**  
**Address-** 38 South Winooski Ave., Burlington, VT 05401  
**Phone Number-** 862-4501  
**Website-** [www.jumpvt.org](http://www.jumpvt.org)  
**Services Provided-** Financial assistance through vouchers used at local businesses for food, gasoline, bus passes, laundromat, identification, utility payments, prescription co-pays, and more; much needed toiletries, diapers, household supplies and non-perishable, nutritious food items.

**Organization-** Joseph's House

**Address-** Cathedral of the Immaculate Conception,  
20 Pine Street, Burlington, VT

**Phone Number-** 951-4290

**Website-** www.josephshousevt.org

**Services Provided-** Offers assistance with: utility disconnects, back rent, food and laundry vouchers, clothing vouchers, hygiene items, baby items, photo IDs, local bus passes. Clients can call Joseph's House at (802) 951-4290 to schedule an appointment. Please note: appointments are scheduled during office hours. Office hours are from 10:00 to 12:00 on Tuesdays, Wednesdays, and Thursdays.

## ADULT HIGH SCHOOL DIPLOMA & GED PROGRAMS

**Organization-** Central Vermont Adult Basic Education (CVABE)

**Address-** 46 Washington Street, Suite 100, Barre, VT 05641

**Phone Number-** 476-4588

**Fax Number-** 476-5860

**Email-** info@cvabe.org

**Website-** www.cvabe.org

**Services Provided-** Provides basic skills such as reading, writing, math, computer literacy; English Language Learning and preparation for U.S. citizenship; High school diploma and GED credential programs; Career and college readiness.

**Organization-** CVABE (Montpelier Learning Center)

**Address-** 100 State Street, Suite 3, Montpelier VT 05602

**Phone Number-** 223-3403

**Organization-** CVABE (Waterbury Learning Center)

**Address-** 31 North Main Street, Waterbury, VT 05676

**Phone Number-** 244-8765

**Organization-** CVABE (Bradford Learning Center)

**Address-** 24 Barton St. PO Box 917, Bradford VT 05033

**Phone Number-** 222-3282

**Organization-** CVABE (Randolph Learning Center)

**Address-** 10 S. Main St., PO Box 84, Randolph VT 05060

**Phone Number-** 728-4492

**Organization-** CVABE (Morrisville Learning Center)

**Address-** 52 Portland St., PO Box 478, Morrisville VT 05661

**Phone Number-** 888-5531

Outreach

**Organization-** Vermont Adult Learning (Windham County)  
**Address-** 90 Birge Street, Brattleboro, VT 05301  
**Phone Number-** 257-9449  
**Fax Number-** 257-3762  
**Email-** windhaminfo@vtadultlearning.org  
**Website-** www.vtadultlearning.org  
**Services Provided-** We are here to help you reach your goals with classes and programs designed for success. Our experienced staff is dedicated to working with you to design an educational plan that fits your needs.

**Organization-** Vermont Adult Learning (Addison County)  
**Address-** HOPE, 282 Boardman Street, Suite 1A, Middlebury, VT 05753  
**Phone Number-** 388-4392  
**Email-** addisoninfo@vtadultlearning.org

**Organization-** Vermont Adult Learning (Chittenden County)  
**Address-** 29 Church Street, Burlington, VT 05401  
**Phone Number-** 846-7245  
**Email-** chittinfo@vtadultlearning.org

**Organization-** Vermont Adult Learning (Franklin & Grand Isle County)  
**Address-** 5 Lemnah Drive, St. Albans, VT 05478  
**Phone Number-** 524-9233  
**Email-** fgiinfo@vtadultlearning.org

**Organization-** Vermont Adult Learning (Rutland County)  
**Address-** 16 Evelyn Street, Rutland, VT 05701  
**Phone Number-** 775-0617  
**Email-** rutlandinfo@vtadultlearning.org

**Organization-** Vermont Adult Learning (Windsor County)  
**Address-** Windsor Connection Resource Center,  
1 Railroad Plaza, Windsor, VT 05089  
**Phone Number-** 674-2900  
**Email-** windsorinfo@vtadultlearning.org

# LIFELINE

Lifeline helps low-income consumers connect to the nation's communications network so they can find jobs, access health care services, connect with family and call for help in an emergency. The Universal Service Administrative Company (USAC) has been contracted by the Federal Communications Commission (FCC) to oversee the Lifeline program across the country.

## ELIGIBILITY

To find out if you are eligible for assistance please check the Universal Service Administrative Company (USAC) webpage *Do I Qualify?* : [www.lifelinesupport.org](http://www.lifelinesupport.org) or call the USAC Lifeline consumer support phone number at 1-800-234-9473

### *Current list of participating companies:*

**Burlington Telecom:**

1-866-304-8434

**FairPoint Communications:**

1-866-984-2001

**Franklin Telephone:**

1-802-285-9911

**Life Wireless (Telrite):**

1-888-543-3620

**OTT Communications (Shoreham):**

1-866-746-3873

**QLink Wireless:**

1-855-754-6543

**TDS Telecom (Ludlow, Northfield, Perkinsville):**

1-866-571-6662

**Topsham Telephone:**

1-802-439-5325

**Vermont Telephone (VTel):**

1-800-279-4049

**Waitsfield/Champlain Valley Telecom:**

1-800-496-3391

*Outreach*

Many thanks to the following people  
for their time and energy  
without which you would not be  
holding this useful guide in your hands:

Sara Alexander  
Sarah McNeil  
Erin Thompson  
Aimée Stearns

We acknowledge that this Resource Directory is  
a work in progress and may have omissions and errors.

We hope you will contact us with  
corrections and updated information.  
[aimee.stearns@usdoj.gov](mailto:aimee.stearns@usdoj.gov)

The next version will be posted to the web  
and will be continuously updated.

You can find it at:

**[ccvs.vermont.gov](http://ccvs.vermont.gov)**

**[www.justice.gov/usao-vt/victim-witness-assistance](http://www.justice.gov/usao-vt/victim-witness-assistance)**



**U.S. Department of Justice**  
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